

Information about your RBC retiree benefits program

For more information about your retiree benefits program, you can:

- Go to the website for retirees at www.rbc.com/pensioners. The website includes a wide range of information and resources specifically for RBC retirees.
- Go to the Sun Life website at www.mysunlife.ca. The website includes a wide range of information and resources about your healthcare plans. Alternatively, you can call Sun Life at 1-800-305-5905 for any specific questions about your coverage or a claim.
- Contact HR Advice Canada at HRAdvice@rbc.com or 1-800-545-2555. HR Advice Canada has representatives available to answer questions on a wide range of issues.
- Hearing impaired retirees using TTY may utilize a Message Relay Service, provided by your local telecom by dialling 711.
- Service in English and French is available 8 a.m. to 8 p.m. (ET).

Please note the various carriers and the benefits they cover. Be sure to provide the applicable policy number, as well as the first eight digits of your retiree (employee) number.

Retiree FlexBenefits Program - For Canadian employees who retired after January 1, 2010	Retiree Benefits Program - For Canadian employees of Royal Bank of Canada and Royal Trust who retired after March 1, 1994 and prior to January 1, 2010, and RBC Insurance who retired after January 1, 1999 and prior to January 1, 2010	Retiree Benefits Program - For Canadian employees of Royal Bank of Canada who retired prior to March 1, 1994
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Benefit Plan	Carriers	Policy Number	Policy Number	Policy Number	Contact
Supplementary Medical	Sun Life Financial	14178	25134	25027	1-800-305-5905 www.mysunlife.ca
Prescription Drug	Sun Life Financial	14178	25108	25027	1-800-305-5905 www.mysunlife.ca
Dental	Sun Life Financial	14178	25134	25027	1-800-305-5905 www.mysunlife.ca
Emergency Out-of-Province/ Country Medical	Allianz Global Assistance	N/A	N/A	N/A	Wallet Card
Retiree Basic Life	RBC Insurance Co.	800079	800079	800079	HR Advice Canada 1-800-545-2555
Retiree Optional Life Insurance	RBC Insurance Co.	800082	800082	800082	HR Advice Canada 1-800-545-2555
Optional AD&D	Manulife Financial	39150	39150	39150	HR Advice Canada 1-800-545-2555
Travel Medical(beyond first 31 days)	RBC Insurance Co.	N/A	N/A	N/A	1-800-565-3129