Getting Started
This year’s annual meeting will be held virtually. You can participate online using your smartphone, tablet or computer. We encourage you to provide voting instructions before the meeting by completing the Form of Proxy or voting information form that has been provided to you.

You will be able to participate online via a live webcast of the meeting, ask questions online and, if you have not already voted you will also be able to submit your votes in real time.

Important Notice for Non-Registered (Beneficial) Holders:
Beneficial Shareholders (being shareholders who hold their shares through a broker, investment dealer, bank, trust company, custodian, nominee or other intermediary) who have not duly appointed themselves as proxy will not be able to vote at the meeting.

If you are a beneficial shareholder and wish to attend and participate at the meeting, you should carefully follow the instructions set out on your voting information form and in the management proxy circular relating to the meeting, in order to appoint and register yourself as proxy, otherwise you will not be able to vote at the meeting.

In order to participate online:

Before the meeting:
1. Check that your browser for whichever device you are using is compatible. Visit https://web.lumiagm.com/467409851 on your smartphone, tablet or computer. You will need the latest version of Chrome, Safari, Edge or Firefox.
2. All shareholders MUST register any 3rd party appointments at http://www.computershare.com/RBC2021
   Failure to do so will result in the appointee not receiving login credentials.

Gather the information you need to access the online meeting:

Meeting ID: 467409851
Password: rbc2021 (case sensitive)

To log in, you must have the following information:

Registered Holders
The 15 digit control number provided on your form of proxy provided by Computershare, which constitutes your user name.

Appointed Proxy
The user name provided by Computershare via email, provided your appointment has been registered.
Once logged in, you will see the home page, which displays the meeting documents and information on the meeting.

Icons will be displayed in different areas, depending on the device you are using.

TO VOTE

When the Chair declares the poll open, if you are voting:

> A voting icon will appear on your device and the Meeting Resolutions will be displayed.

> If you are voting, tap one of the voting options. Your response will be highlighted.

The number of items you have voted on, or are yet to vote on, is displayed at the top of the screen.

Votes may be changed up to the time the chair closes the poll.

NOTE: On some devices, in order to vote, you may need to minimize the audio cast by selecting the arrow in the broadcast bar. Audio will still be available. To return to the audio cast after voting, select the arrow again.

TO ASK QUESTIONS

Tap on the Questions icon to submit a question.

Compose your question and select the send icon. Confirmation that your message has been received will appear.

OR

Send your phone number and the reason in the Question icon box.

The Virtual meeting operator will then dial you in the conference.

Once you pickup, you will hear the meeting from your phone.

Mute your computer and listen to the live feed on your phone only. This will prevent any delay or feedback to occur.

When called upon, the operator will unmuted your phone to ask your question.