

# Technology @ RBC



# Investors value RBC for its industry-leading franchises and innovative approach

## Creating More Value for Clients

- **8.0MM** active digital users<sup>(1)</sup>
- **2.7MM+** clients onboarded onto **MyAdvisor** with a personalized plan
- **5.5MM** active mobile clients<sup>(1)</sup> on the **RBC Mobile** app

## Data & Artificial Intelligence Insights

- **4 Borealis AI** labs connected with top universities across Canada, with **40+** PhDs
- **2.1BN+** insights read by clients on **NOMI** in the **RBC Mobile** app<sup>(2)</sup>

## Driving Efficiency & Operational Excellence

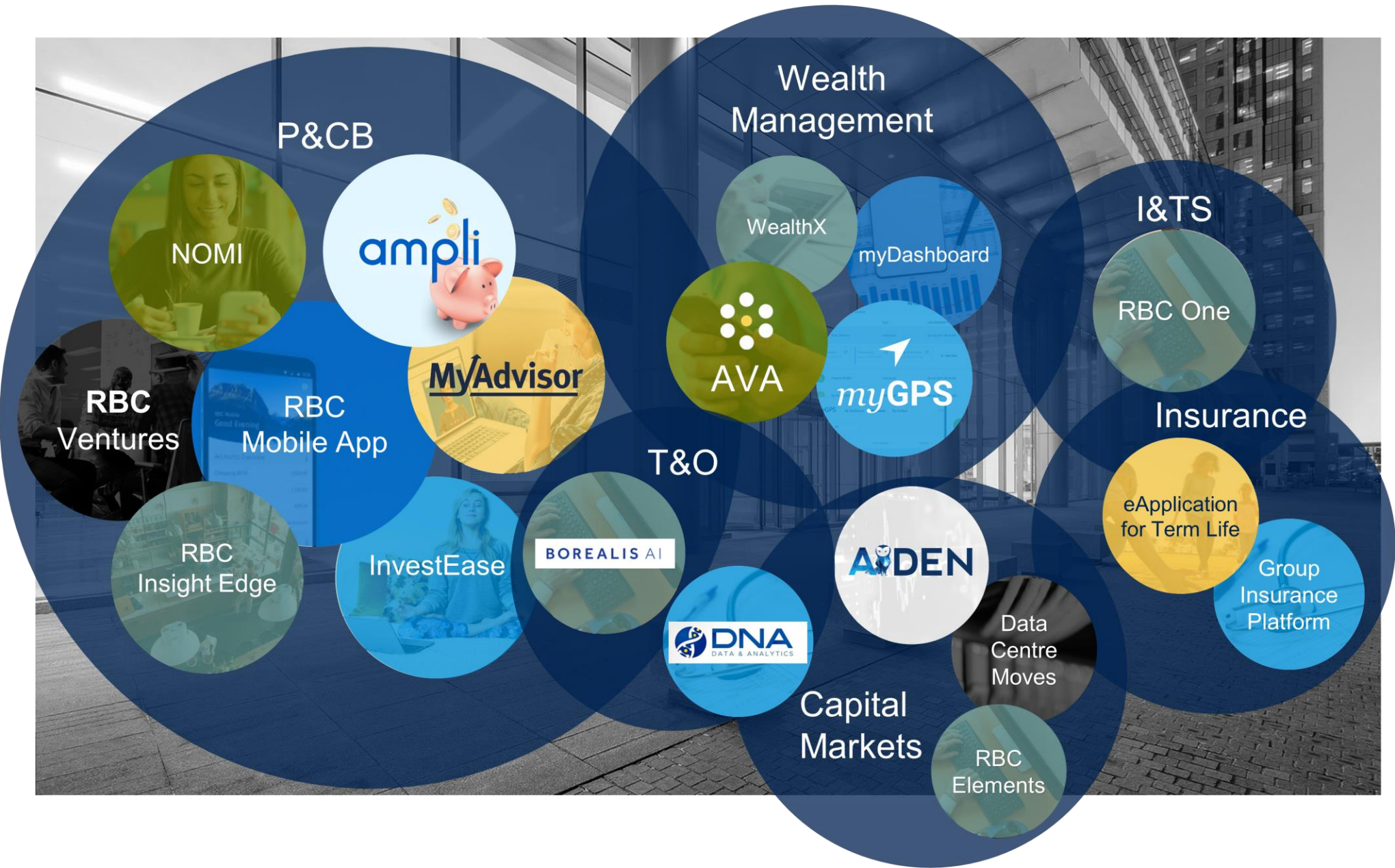
- **579MM** client transactions daily<sup>(3)</sup>

## Innovation Ecosystem & Partnerships

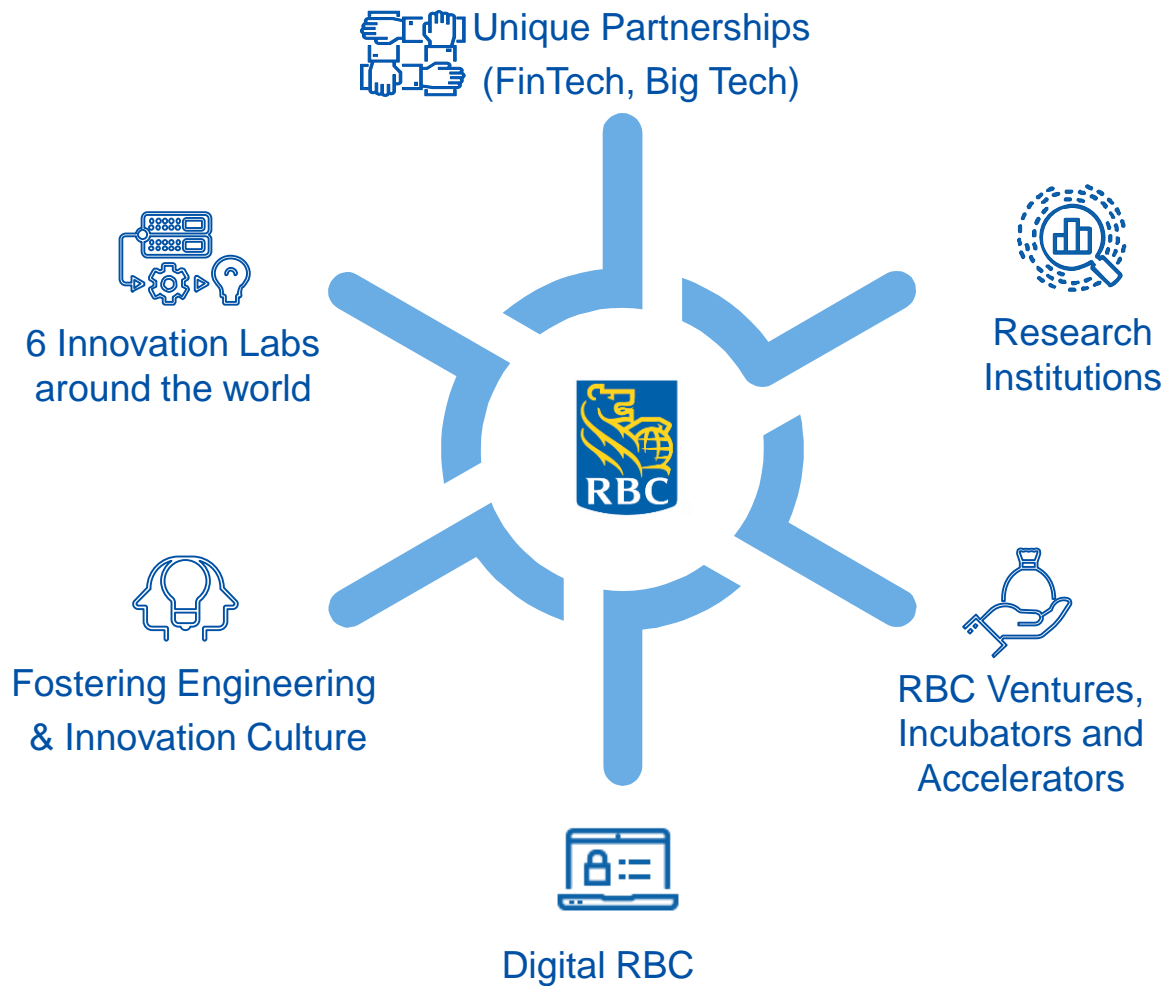
- **6** innovation labs globally
- **14 RBC Ventures** in market
- **#1**<sup>(4)</sup> workplace in Canada to grow your career

(1) These figures (in 000s) represent the 90-Day Active customers in Canadian Banking only and are spot values. (2) Insights read on a launch to date basis. (3) Daily average number of transactions. (4) Based on LinkedIn's 2021 Top Companies in Canada list.

# Our technology platforms are enabling all businesses to exceed client expectations

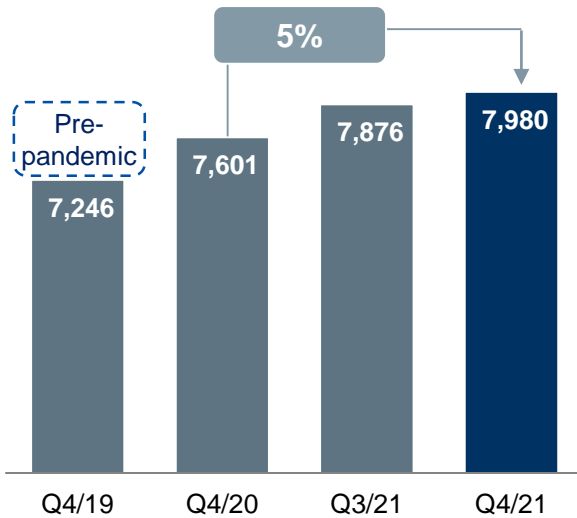


# We have developed a rich innovative ecosystem that attracts top talent

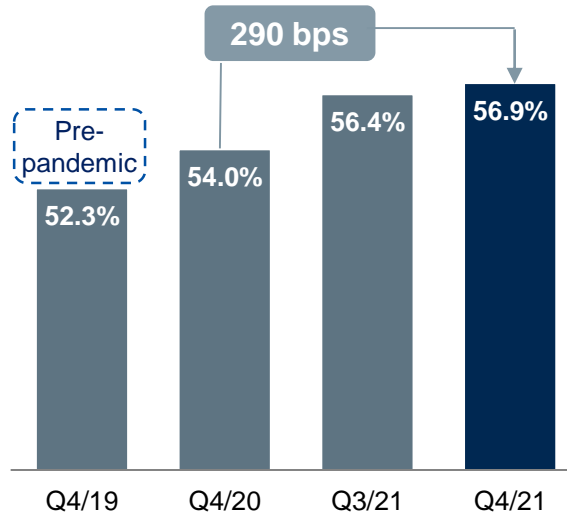


# Canadian Banking: Our 14MM+ clients continue to adopt our digital channels

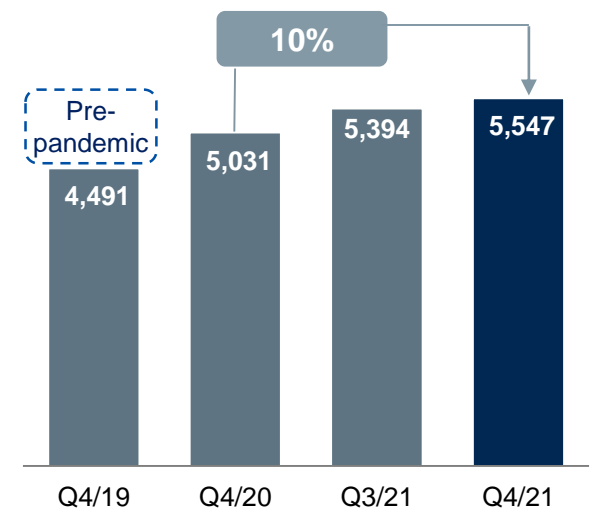
## Active Digital Users (000s)<sup>(1)</sup>



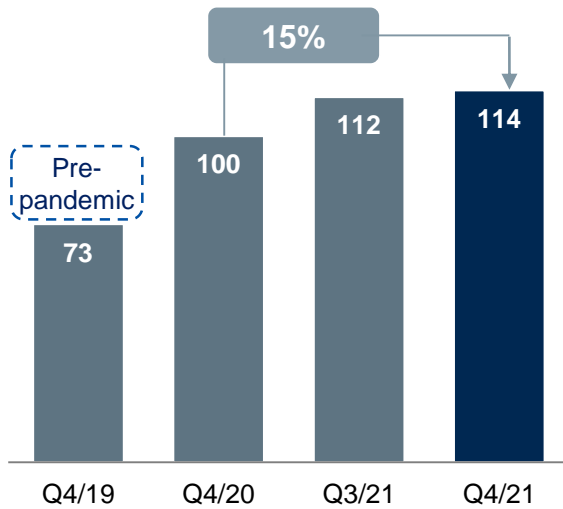
## Digital Adoption Rate<sup>(2)</sup>



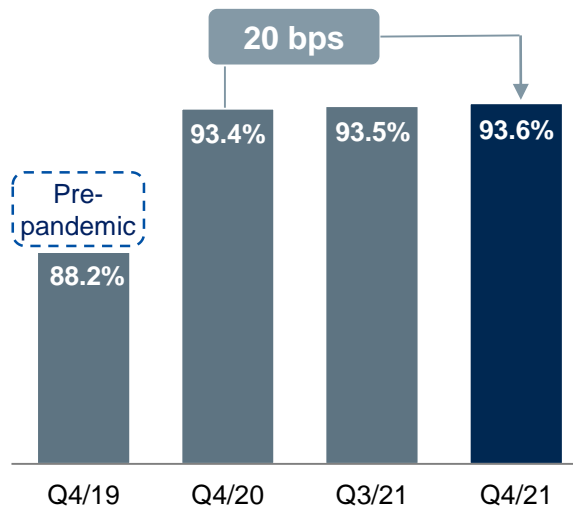
## Active Mobile Users (000s)<sup>(1)</sup>



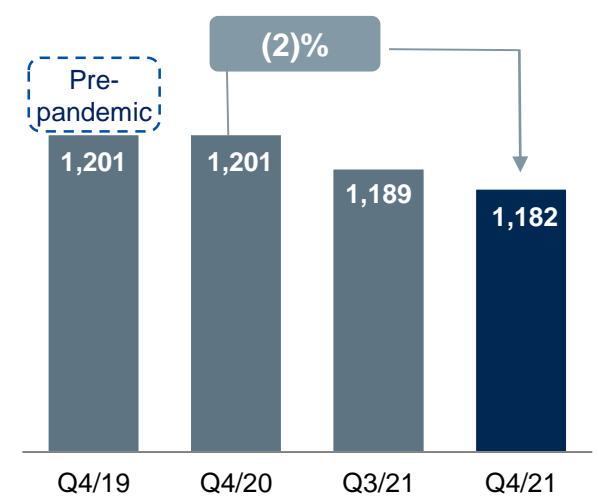
## Mobile Sessions (millions)<sup>(3)</sup>



## Self-Serve Transactions<sup>(4)</sup>



## Branches



(1) These figures (in 000s) represent the 90-Day Active customers in Canadian Banking only and are spot values. (2) Digital Adoption rate calculated using 90-day active users. (3) These figures represent the total number of application logins using a mobile device. (4) Financial transactions only.

# RBC Ventures



**Ventures moves RBC beyond traditional banking to deliver unique value for all Canadians**

