

Supplementary Financial Information



Q2 2014

For the period ended April 30, 2014

(UNAUDITED)

For further information, please contact:

Amy Cairncross	Vice-President & Head, Investor Relations	(416) 955-7803	amy.cairncross@rbc.com
Lynda Gauthier	Director, Investor Relations	(416) 955-7808	lynda.gauthier@rbc.com
Robert Poole	Associate Director, Investor Relations	(416) 955-7809	robert.poole@rbc.com
Christopher Taylor	Associate Director, Investor Relations	(416) 955-7872	christopher.taylor@rbc.com

www.rbc.com/investorrelations

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Notes to Users

The financial information in this document is in Canadian dollars and is based on unaudited interim Condensed Consolidated Financial Statements for the quarter ended April 30, 2014 presented in compliance with International Accounting Standard (IAS) 34, *Interim Financial Reporting* unless otherwise noted. This document is not audited and should be read in conjunction with our Q2 2014 Report to Shareholders and our 2013 Annual Report. Certain comparative amounts have been reclassified to conform to the current period's presentation.

Adoption of IFRS 9 Financial Instruments

Effective Q2 2014, we have prospectively adopted the own credit provisions of IFRS 9 *Financial Instruments*. Changes in fair value in own credit attributable to changes in credit spreads are now recorded in other comprehensive income.

Adoption of IAS 19, International Financial Reporting Standards (IFRS) 10, and IFRS 11

On November 1, 2013, we adopted amendments to IAS 19 *Employee Benefits* as well as IFRS 10 *Consolidated Financial Statements* and IFRS 11 *Joint Arrangements*. The financial information presented in this document reflects the impacts of these standards on our consolidated comparative financial results (2012 and 2013). Our 2013 reported capital ratios were not changed as the impact of adoption on our CET1 ratio has been reflected in Q1 2014. Refer to Note 2 (pp. 119-120) in our 2013 Annual Report for further information on future changes in accounting policy and disclosure.

Capital Disclosure Requirements related to Basel III Pillar 3

Domestic Systemically Important Banks (D-SIBs) are required to make capital disclosures as described in Part 4 of the Advisory published by OSFI in July 2013 *Public Capital Disclosures Required related to Basel III Pillar 3*. As of Q3 2013, we are disclosing the following capital information:

- i) *All-in capital disclosure* reports a breakdown of the institution's regulatory capital adjustments or deductions to enhance transparency and ensure comparability (pp. 22, 23);
- ii) *Balance sheet reconciliation requirements* set out a 3-step approach to achieve a full reconciliation of all regulatory elements back to the audited balance sheet (pp. 24 - 27);
- iii) *Transitional capital disclosure* which reports the components of capital that are benefiting from transitioning and will ensure that disclosure during the transitional period is consistent and comparable across institutions in different jurisdictions (p. 23).
- iv) *Capital main features disclosure* provides a qualitative disclosure and sets out summary information on the terms and conditions of the main features of all capital instruments. We have also included the full terms and conditions for each of our capital instruments on our Investor Relations website at <http://www.rbc.com/investorrelations/quarterly-financial-statements.html>.

EDTF Disclosures

The Financial Stability Board's Enhanced Disclosure Task Force (EDTF) issued a report titled "*Enhancing the Risk Disclosures of Banks*" in October 2012. The following index lists the disclosure related to these recommendations contained in this document.

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For a full index of where to find all EDTF related disclosures, see p. 46 of our Q2 2014 Report to Shareholders.

FINANCIAL HIGHLIGHTS (Millions of Canadian dollars, except otherwise noted)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012		
SELECTED INCOME STATEMENT INFORMATION															
Net interest income	3,449	3,460	3,351	3,392	3,222	3,284	3,174	3,273	3,010	6,909	6,506	13,249	12,439		
Non-interest income	4,821	4,994	4,568	3,776	4,495	4,574	4,294	4,290	3,566	9,815	9,069	17,413	16,540		
Total revenue	8,270	8,454	7,919	7,168	7,717	7,858	7,468	7,563	6,576	16,724	15,575	30,662	28,979		
Provision for credit losses (PCL)	244	292	334	267	287	349	361	324	347	536	636	1,237	1,299		
Insurance policyholder benefits, claims and acquisition expense	830	982	878	263	938	705	770	1,000	640	1,812	1,643	2,784	3,621		
Non-interest expense (NIE)	4,326	4,381	4,151	3,991	4,009	4,043	3,854	3,586	3,533	8,707	8,052	16,194	14,473		
Net income from continuing operations	2,201	2,092	2,101	2,285	1,909	2,047	1,899	2,245	1,551	4,293	3,956	8,342	7,558		
Net loss from discontinued operations	-	-	-	-	-	-	-	-	(30)	-	-	-	(51)		
Net income	2,201	2,092	2,101	2,285	1,909	2,047	1,899	2,245	1,521	4,293	3,956	8,342	7,507		
Less: Non-controlling interest	(26)	(25)	(24)	(25)	(24)	(25)	(23)	(24)	(25)	(51)	(49)	(98)	(97)		
Preferred dividends	(52)	(62)	(61)	(63)	(64)	(65)	(65)	(64)	(65)	(114)	(129)	(253)	(258)		
Net income available to common shareholders	2,123	2,005	2,016	2,197	1,821	1,957	1,811	2,157	1,431	4,128	3,778	7,991	7,152		
Add: Dilutive impact of exchangeable shares	4	10	13	14	13	13	13	14	13	14	26	53	53		
Net income available to common shareholders including dilutive impact of exchangeable shares	2,127	2,015	2,029	2,211	1,834	1,970	1,824	2,171	1,444	4,142	3,804	8,044	7,205		
PROFITABILITY MEASURES															
Earnings per share (EPS) - basic	\$1.47	\$1.39	\$1.40	\$1.52	\$1.26	\$1.35	\$1.25	\$1.49	\$0.99	\$2.86	\$2.61	\$5.53	\$4.96		
- diluted	\$1.47	\$1.38	\$1.39	\$1.51	\$1.25	\$1.34	\$1.24	\$1.48	\$0.98	\$2.85	\$2.59	\$5.49	\$4.91		
Common shares outstanding (000s) ¹															
- average (basic)	1,443,115	1,442,434	1,440,911	1,443,350	1,445,238	1,445,489	1,444,189	1,443,457	1,441,761	1,442,769	1,445,366	1,443,735	1,442,167		
- average (diluted)	1,450,271	1,458,742	1,462,728	1,465,991	1,468,008	1,469,330	1,469,304	1,469,513	1,467,063	1,454,579	1,468,686	1,466,529	1,468,287		
Return on common equity (ROE)	19.1 %	18.1 %	18.8 %	21.3 %	18.7 %	20.0 %	19.0 %	23.2 %	16.2 %	18.6 %	19.4 %	19.7 %	19.6 %		
Return on risk capital (RORC)	30.4 %	28.2 %	29.1 %	33.2 %	30.0 %	32.2 %	28.8 %	35.2 %	24.0 %	29.3 %	31.1 %	31.1 %	28.8 %		
Return on assets	1.01 %	0.94 %	0.98 %	1.05 %	0.91 %	0.97 %	0.92 %	1.11 %	0.79 %	0.98 %	0.94 %	0.98 %	0.93 %		
Return on risk-weighted assets (RWA)	2.59 %	2.43 %	2.61 %	2.88 %	2.51 %	2.68 %	2.69 %	3.21 %	2.32 %	2.51 %	2.60 %	2.67 %	2.70 %		
Efficiency ratio	52.3 %	51.8 %	52.4 %	55.7 %	52.0 %	51.5 %	51.6 %	47.4 %	n.a.	52.1 %	51.7 %	52.8 %	n.a.		
KEY RATIOS															
Diluted EPS growth ²	17.6 %	3.0 %	12.1 %	2.0 %	25.0 %	9.8 %	n.a.	n.a.	n.a.	10.0 %	15.6 %	11.1 %	n.a.		
Revenue growth	7.2 %	7.6 %	6.0 %	(5.2)%	17.4 %	6.6 %	n.a.	n.a.	n.a.	7.4 %	11.7 %	5.8 %	n.a.		
NIE growth	7.9 %	8.4 %	7.7 %	11.3 %	13.5 %	15.5 %	n.a.	n.a.	n.a.	8.1 %	14.5 %	11.9 %	n.a.		
PCL on impaired loans as a % of Average net loans and acceptances	0.23 %	0.27 %	0.32 %	0.26 %	0.29 %	0.35 %	0.37 %	0.34 %	0.39 %	0.25 %	0.32 %	0.31 %	0.35 %		
Net interest margin (total average assets)	1.59 %	1.56 %	1.57 %	1.56 %	1.54 %	1.56 %	1.53 %	1.62 %	1.57 %	1.57 %	1.55 %	1.56 %	1.55 %		
Net interest margin (total average assets) excluding Trading Assets, Trading NII and Insurance Assets	2.28 %	2.30 %	2.31 %	2.34 %	2.30 %	2.30 %	2.28 %	2.48 %	2.28 %	2.29 %	2.30 %	2.31 %	2.30 %		
Non-interest income as % of total revenue	58.3 %	59.1 %	57.7 %	52.7 %	58.2 %	58.2 %	57.5 %	56.7 %	54.2 %	58.7 %	58.2 %	56.8 %	57.1 %		
Effective tax rate	23.3 %	25.3 %	17.8 %	13.7 %	23.1 %	25.9 %	23.5 %	15.4 %	24.6 %	24.3 %	24.6 %	20.1 %	21.2 %		
CAPITAL MEASURES - CONSOLIDATED															
	BASEL III						BASEL II			BASEL III		BASEL III		BASEL II	
Common Equity Tier 1 Capital ratio ³	9.7%	9.7%	9.6%	9.2%	9.1%	9.3%	n.a.	n.a.	n.a.	9.7%	9.1%	9.6%	n.a.		
Tier 1 capital ratio	11.4%	11.5%	11.7%	11.3%	11.2%	11.5%	13.1%	13.0%	13.2%	11.4%	11.2%	11.7%	13.1%		
Total capital ratio	13.2%	13.5%	14.0%	13.7%	14.0%	14.3%	15.1%	15.0%	15.2%	13.2%	14.0%	14.0%	15.1%		
Asset-to-capital multiple ⁴	17.5X	17.6X	16.6X	16.8X	16.6X	16.2X	16.7X	16.7X	16.8X	17.5X	16.6X	16.6X	16.7X		
Risk-weighted assets (\$ billions)	349.1	341.8	319.0	314.8	311.4	303.1	280.6	278.4	267.1	349.1	311.4	319.0	280.6		
Gross-adjusted assets (\$ billions) ⁴	849.8	850.8	807.0	792.0	788.7	762.7	740.8	729.0	714.6	849.8	788.7	807.0	740.8		

¹ Average common shares outstanding does not include treasury shares held.

² Growth rates are calculated based on earnings from continuing operations in the same period a year ago.

³ Effective Q1/14, the credit valuation adjustment (CVA) capital charge rules were implemented.

⁴ Effective Q1/13, asset-to-capital multiple and gross adjusted assets are calculated on a transitional basis as per OSFI CAR Guideline.

FINANCIAL HIGHLIGHTS <i>continued</i> (Millions of Canadian dollars, except otherwise noted)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
ADJUSTED BASIS MEASURES - Continuing Ops													
Net income available to common shareholders including dilutive impact of exchangeable shares	2,127	2,015	2,029	2,211	1,834	1,970	1,824	2,171	1,444	4,142	3,804	8,044	7,205
Less: Net loss from discontinued operations	-	-	-	-	-	-	-	-	(30)	-	-	-	(51)
Net income available to common shareholders from continuing operations including dilutive impact of exchangeable shares	2,127	2,015	2,029	2,211	1,834	1,970	1,824	2,171	1,474	4,142	3,804	8,044	7,256
Adjustments for specified items													
Add: After-tax effect of amortization of other intangibles	31	33	30	31	29	27	26	29	28	64	56	117	112
Loss on announced acquisition of RBC Dexia Investor Services Limited	-	-	-	-	-	-	-	11	202	-	-	-	213
Release of tax uncertainty provisions	-	-	-	-	-	-	-	(181)	-	-	-	-	(181)
Mortgage prepayment interest	-	-	-	-	-	-	-	(92)	-	-	-	-	(92)
RBC Investor Services restructuring charge	-	-	-	-	31	-	-	-	-	-	31	31	-
Income tax adjustment related to prior years	-	-	(124)	(90)	-	-	-	-	-	-	-	(214)	-
Charge related to certain individual life insurance policies	-	-	118	-	-	-	-	-	-	-	-	118	-
Loss on sale of RBC Jamaica	-	60	-	-	-	-	-	-	-	60	-	-	-
Caribbean provision related to post-employment benefits and restructuring charges	-	32	31	-	-	-	-	-	-	32	-	31	-
	2,158	2,140	2,084	2,152	1,894	1,997	1,850	1,938	1,704	4,298	3,891	8,127	7,308
Adjusted EPS	\$1.49	\$1.48	\$1.44	\$1.48	\$1.30	\$1.37	\$1.27	\$1.33	\$1.17	\$2.97	\$2.67	\$5.59	\$5.03
Adjusted diluted EPS	\$1.49	\$1.47	\$1.42	\$1.47	\$1.29	\$1.36	\$1.26	\$1.32	\$1.16	\$2.95	\$2.65	\$5.54	\$4.98
Adjusted ROE	19.4%	19.2%	19.3%	20.7%	19.4%	20.2%	19.3%	20.7%	19.2%	19.3%	19.8%	19.9%	19.9%
ECONOMIC PROFIT - Continuing Ops													
Net income from continuing operations	2,201	2,092	2,101	2,285	1,909	2,047	1,899	2,245	1,551	4,293	3,956	8,342	7,558
Non-controlling interests	(26)	(25)	(24)	(25)	(24)	(25)	(23)	(24)	(25)	(51)	(49)	(98)	(97)
After-tax effect of amortization of other intangibles	31	33	30	31	29	27	26	29	28	64	56	117	112
Goodwill and intangibles writedown ¹	-	-	-	-	-	-	-	7	161	-	-	-	168
Capital Charge	(1,052)	(1,061)	(972)	(942)	(889)	(899)	(970)	(946)	(892)	(2,113)	(1,788)	(3,702)	(3,681)
Economic Profit	1,154	1,039	1,135	1,349	1,025	1,150	932	1,311	823	2,193	2,175	4,659	4,060
ADDITIONAL SHARE INFORMATION													
Common shares outstanding (000s) - end of period	1,441,349	1,442,195	1,441,056	1,440,178	1,444,372	1,446,267	1,445,303	1,444,300	1,442,843	1,441,349	1,444,372	1,441,056	1,445,303
Treasury shares held													
- preferred (000s)	(11)	2	(47)	17	12	45	(42)	63	31	(11)	12	(47)	(42)
- common (000s)	(1,097)	(556)	(666)	107	(701)	327	(543)	(261)	382	(1,097)	(701)	(666)	(543)
Stock options outstanding (000s)	9,635	10,170	10,604	11,482	12,051	12,245	12,304	13,306	13,531	9,635	12,051	10,604	12,304
Stock options exercisable (000s)	6,035	6,571	5,711	6,588	7,079	7,264	6,544	7,546	7,734	6,035	7,079	5,711	6,544
Dividends declared per common share	\$0.71	\$0.67	\$0.67	\$0.63	\$0.63	\$0.60	\$0.60	\$0.57	\$0.57	\$1.38	\$1.23	\$2.53	\$2.28
Dividend yield	4.0%	3.8%	4.0%	4.1%	4.1%	4.1%	4.4%	4.3%	4.1%	3.9%	4.1%	4.0%	4.5%
Dividend payout ratio from continuing operations	48%	48%	48%	41%	50%	44%	48%	38%	56%	48%	47%	46%	46%
Common dividends	1,025	966	965	908	910	868	867	824	822	1,991	1,778	3,651	3,291
Preferred dividends	52	62	61	63	64	65	65	64	65	114	129	253	258
Book value per share	\$31.85	\$31.29	\$29.87	\$29.05	\$27.76	\$27.26	\$26.52	\$25.93	\$24.90	\$31.85	\$27.76	\$29.87	\$26.52
Common share price (RY on TSX)													
- High	\$73.69	\$73.36	\$70.76	\$65.66	\$64.92	\$62.86	\$58.78	\$57.09	\$59.13	\$73.69	\$64.92	\$70.76	\$59.13
- Low	\$67.65	\$67.80	\$63.07	\$58.55	\$58.82	\$54.51	\$50.45	\$48.70	\$52.45	\$67.65	\$54.51	\$54.51	\$43.30
- Close, end of period	\$73.15	\$68.93	\$70.02	\$64.16	\$60.78	\$62.12	\$56.94	\$51.38	\$57.09	\$73.15	\$60.78	\$70.02	\$56.94
Market capitalization (TSX)	105,435	99,411	100,903	92,402	87,789	89,842	82,296	74,208	82,372	105,435	87,789	100,903	82,296
Market price to book value	2.30	2.20	2.34	2.21	2.19	2.28	2.15	1.98	2.29	2.30	2.19	2.34	2.15

¹ 2012 results reflect a loss related to our acquisition of the remaining 50 percent of RBC Dexia, renamed RBC Investor Services.

FINANCIAL HIGHLIGHTS <i>continued</i> (Millions of Canadian dollars, except otherwise noted)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
SELECTED BALANCE SHEET INFORMATION													
Average loans and acceptances	428,900	423,300	416,800	410,200	404,400	391,000	385,900	376,900	365,500	426,100	397,600	405,700	371,700
Total assets	895,893	904,714	859,745	850,073	866,440	836,936	823,954	823,682	789,968	895,893	866,440	859,745	823,954
Average assets	891,900	881,200	848,400	863,300	860,700	836,000	824,000	804,600	778,100	886,400	848,100	852,000	803,000
Average earning assets	750,900	739,800	711,400	717,000	707,000	679,700	663,100	633,100	620,000	745,300	693,100	703,700	631,100
Deposits	587,122	590,423	559,350	547,078	532,125	515,536	509,101	503,679	482,082	587,122	532,125	559,350	509,101
Common equity	45,940	45,143	43,064	41,829	40,122	39,414	38,346	37,456	35,913	45,940	40,122	43,064	38,346
Average common equity	45,550	44,050	42,500	41,000	39,850	38,850	37,900	36,950	35,850	44,750	39,350	40,600	36,500
OTHER INFORMATION													
Number of employees (full-time equivalent)													
Canada	53,212	52,982	52,961	53,550	52,822	52,439	52,224	52,835	50,264	53,212	52,822	52,961	52,224
US	7,719	7,698	7,699	7,864	7,630	7,617	7,609	7,752	7,298	7,719	7,630	7,699	7,609
Other	13,132	13,437	13,587	13,962	14,148	14,378	14,544	14,552	10,639	13,132	14,148	13,587	14,544
Total	74,063	74,117	74,247	75,376	74,600	74,434	74,377	75,139	68,201	74,063	74,600	74,247	74,377
Number of banking branches													
Canada	1,264	1,259	1,255	1,250	1,246	1,241	1,239	1,232	1,227	1,264	1,246	1,255	1,239
Other	115	117	117	118	122	122	122	123	124	115	122	117	122
Total	1,379	1,376	1,372	1,368	1,368	1,363	1,361	1,355	1,351	1,379	1,368	1,372	1,361
Number of automated teller machines (ATM)	4,972	4,979	4,973	5,043	5,114	5,096	5,065	4,948	4,819	4,972	5,114	4,973	5,065
MARKET RISK MEASURES - Non Trading Banking Activities													
Before-tax impact of 1% increase in rates on:													
Net interest income risk ¹	397	467	391	439	437	489	397	329	340	467	926	391	397
Economic value of equity	(692)	(483)	(540)	(502)	(500)	(464)	(497)	(529)	(463)	(483)	(964)	(540)	(497)
Before-tax impact of 1% decrease in rates on:													
Net interest income risk ¹	(358)	(318)	(303)	(311)	(311)	(346)	(322)	(240)	(212)	(318)	(657)	(303)	(322)
Economic value of equity	568	406	446	375	337	387	405	426	374	406	724	446	405

¹ Amounts represent the 12-month Net interest exposure to an instantaneous and sustained shift in interest rates.

STATEMENTS OF INCOME (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014	2013	2013	2012
										6 months	6 months		
Net interest income													
Interest income	5,420	5,450	5,391	5,349	5,132	5,276	5,201	5,356	5,073	10,870	10,408	21,148	20,769
Interest expense	1,971	1,990	2,040	1,957	1,910	1,992	2,027	2,083	2,063	3,961	3,902	7,899	8,330
Total	3,449	3,460	3,351	3,392	3,222	3,284	3,174	3,273	3,010	6,909	6,506	13,249	12,439
Non-interest income													
Accounts	276	275	278	273	272	272	279	263	254	551	544	1,095	1,052
Other payment services	88	89	90	88	82	82	83	84	79	177	164	342	324
Service charges	364	364	368	361	354	354	362	347	333	728	708	1,437	1,376
Insurance premiums, investment and fee income	1,125	1,282	1,083	561	1,246	1,021	1,098	1,323	926	2,407	2,267	3,911	4,897
Trading revenue	300	310	260	100	151	356	258	297	355	610	507	867	1,305
Investment management and custodial fees	714	718	663	637	605	609	566	465	448	1,432	1,214	2,514	1,929
Mutual fund revenue	729	729	672	669	622	594	569	475	470	1,458	1,216	2,557	1,973
Securities brokerage commissions	351	341	334	346	336	321	330	277	297	692	657	1,337	1,182
Underwriting and other advisory fees	428	401	394	305	401	469	375	379	386	829	870	1,569	1,434
Foreign exchange revenue, other than trading	237	168	187	200	186	175	203	107	153	405	361	748	586
Card service revenue	153	175	145	166	150	171	149	159	128	328	321	632	588
Credit fees	237	287	320	240	246	286	220	267	174	524	532	1,092	849
Net gain (loss) on available-for-sale securities	71	23	51	27	44	66	80	42	11	94	110	188	148
Share of (loss) profit in associates	34	38	32	35	35	37	35	57	(147)	72	72	139	(5)
Other	78	158	59	129	119	115	49	95	32	236	234	422	278
Total	4,821	4,994	4,568	3,776	4,495	4,574	4,294	4,290	3,566	9,815	9,069	17,413	16,540
Total revenue	8,270	8,454	7,919	7,168	7,717	7,858	7,468	7,563	6,576	16,724	15,575	30,662	28,979
Provision for credit losses	244	292	334	267	287	349	361	324	347	536	636	1,237	1,299
Insurance policyholder benefits, claims and acquisition expense	830	982	878	263	938	705	770	1,000	640	1,812	1,643	2,784	3,621
Non-interest expense	4,326	4,381	4,151	3,991	4,009	4,043	3,854	3,586	3,533	8,707	8,052	16,194	14,473
Net income before income taxes	2,870	2,799	2,556	2,647	2,483	2,761	2,483	2,653	2,056	5,669	5,244	10,447	9,586
Income taxes	669	707	455	362	574	714	584	408	505	1,376	1,288	2,105	2,028
Net income from continuing operations	2,201	2,092	2,101	2,285	1,909	2,047	1,899	2,245	1,551	4,293	3,956	8,342	7,558
Net loss from discontinued operations	-	-	-	-	-	-	-	-	(30)	-	-	-	(51)
Net income	2,201	2,092	2,101	2,285	1,909	2,047	1,899	2,245	1,521	4,293	3,956	8,342	7,507
Net income (loss) attributable to:													
Shareholders	2,175	2,067	2,077	2,260	1,885	2,022	1,876	2,221	1,496	4,242	3,907	8,244	7,410
Non-controlling interests (NCI)	26	25	24	25	24	25	23	24	25	51	49	98	97
Net income	2,201	2,092	2,101	2,285	1,909	2,047	1,899	2,245	1,521	4,293	3,956	8,342	7,507
Net income	2,201	2,092	2,101	2,285	1,909	2,047	1,899	2,245	1,521	4,293	3,956	8,342	7,507
Non-controlling interests	(26)	(25)	(24)	(25)	(24)	(25)	(23)	(24)	(25)	(51)	(49)	(98)	(97)
Preferred dividends	(52)	(62)	(61)	(63)	(64)	(65)	(65)	(64)	(65)	(114)	(129)	(253)	(258)
Net income available to common shareholders	2,123	2,005	2,016	2,197	1,821	1,957	1,811	2,157	1,431	4,128	3,778	7,991	7,152

REVENUE FROM TRADING ACTIVITIES (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Total trading revenue													
Net interest income	498	429	390	418	415	438	367	365	412	927	853	1,661	1,532
Non-interest income	300	310	260	100	151	356	258	297	355	610	507	867	1,305
Total	798	739	650	518	566	794	625	662	767	1,537	1,360	2,528	2,837
Trading revenue by product													
Interest rate and credit	459	457	406	284	343	578	467	437	521	916	921	1,611	1,932
Equities	259	168	173	147	139	135	82	133	162	427	274	594	516
Foreign exchange and commodities	80	114	71	87	84	81	76	92	84	194	165	323	389
Total	798	739	650	518	566	794	625	662	767	1,537	1,360	2,528	2,837
Trading revenue (teb) by product													
Interest rate and credit	459	457	406	284	343	578	467	437	521	916	921	1,611	1,932
Equities	380	263	267	241	240	224	184	221	280	643	464	972	945
Foreign exchange and commodities	80	114	71	87	84	81	76	92	84	194	165	323	389
Total (teb)	919	834	744	612	667	883	727	750	885	1,753	1,550	2,906	3,266
Trading revenue (teb) by product - Capital Markets													
Interest rate and credit	392	393	341	231	272	506	367	399	396	785	778	1,350	1,584
Equities	352	244	261	232	237	212	184	220	276	596	449	942	925
Foreign exchange and commodities	66	96	59	80	77	70	65	74	70	162	147	286	323
Total (teb)	810	733	661	543	586	788	616	693	742	1,543	1,374	2,578	2,832
Trading revenue (teb) - Investor & Treasury Services	43	50	41	25	49	48	53	47	81	93	97	163	247
GAINS (LOSSES) ON CERTAIN MARKET AND CREDIT RELATED ITEMS (Millions of Canadian dollars)													
Fair Value Adjustments on RBC debt ¹													
Capital markets ^{2,3}	60	(60)	26	(8)	(24)	(8)	(39)	39	(32)	-	(32)	(14)	(23)
Other segments ⁴	2	(2)	3	4	(8)	(7)	(12)	1	(3)	-	(15)	(8)	(15)
Total	62	(62)	29	(4)	(32)	(15)	(51)	40	(35)	-	(47)	(22)	(38)
Capital Markets													
Credit Valuation Adjustment (CVA) ³	(19)	7	27	36	10	68	16	(29)	4	(12)	78	141	49
Credit default swaps (CDS) ⁴	(7)	(3)	(10)	(5)	(12)	(13)	(23)	(8)	(12)	(10)	(25)	(40)	(68)
BOLI ³	(1)	(4)	-	(7)	(6)	11	19	18	(3)	(5)	5	(2)	(1)
Total revenue impact	35	(62)	46	20	(40)	51	(39)	21	(46)	(27)	11	77	(58)

¹ Effective Q2/14, we prospectively adopted the own credit provisions of IFRS 9 *Financial Instruments* with an initial application date of November 1, 2013. Changes in fair value in our financial liabilities designated as at fair value through profit or loss (FVTPL) attributable to changes in credit risk are now recorded in other comprehensive income. Prior periods were not restated. For further details, refer to our Q2 2014 Report to Shareholders, Accounting and control matters section and Note 2 of our Interim Condensed Consolidated Financial Statements.

² Q1/14 comparative amount has been restated from previously disclosed.

³ Reported as Trading revenue.

⁴ Reported as Non-Interest Income - Other.

NON-INTEREST EXPENSE (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Human resources													
Salaries	1,185	1,200	1,167	1,162	1,159	1,116	1,117	1,008	975	2,385	2,275	4,604	4,089
Variable compensation	1,104	1,108	958	921	963	1,082	883	904	944	2,212	2,045	3,924	3,638
Benefits and retention compensation	396	431	358	362	374	370	314	284	301	827	744	1,464	1,216
Stock-based compensation ¹	49	111	47	52	76	81	20	48	24	160	157	256	139
Total Human resources	2,734	2,850	2,530	2,497	2,572	2,649	2,334	2,244	2,244	5,584	5,221	10,248	9,082
Equipment													
Depreciation	51	51	52	49	49	45	55	44	42	102	94	195	184
Computer rental and maintenance	231	229	232	224	205	207	205	175	167	460	412	868	713
Office equipment rental and maintenance	6	4	5	4	3	6	2	4	5	10	9	18	16
Total Equipment	288	284	289	277	257	258	262	223	214	572	515	1,081	913
Occupancy													
Premises rent	135	130	134	130	122	121	116	117	111	265	243	507	453
Premises repairs and maintenance	94	94	93	87	89	90	92	82	85	188	179	359	338
Depreciation	72	68	67	61	60	62	62	54	52	140	122	250	219
Property taxes	30	24	30	28	32	29	33	32	28	54	61	119	120
Total Occupancy	331	316	324	306	303	302	303	285	276	647	605	1,235	1,130
Communications													
Telecommunications	39	41	41	44	41	41	41	44	42	80	82	167	168
Postage and courier	27	26	25	25	28	26	26	24	28	53	54	104	104
Marketing and public relations	103	71	124	94	88	69	115	96	92	174	157	375	383
Stationery and printing	21	18	20	24	17	21	24	25	19	39	38	82	93
Total Communications	190	156	210	187	174	157	206	189	181	346	331	728	748
Professional fees	162	160	222	189	182	160	216	157	149	322	342	753	666
Outsourced item processing	69	60	60	61	69	60	55	64	70	129	129	250	254
Amortization of other intangibles													
Computer software	127	117	111	109	104	103	110	94	91	244	207	427	380
Other	36	39	36	36	35	32	32	28	27	75	67	139	114
Total Amortization of other intangibles	163	156	147	145	139	135	142	122	118	319	274	566	494
Impairment of goodwill and other intangibles	-	-	10	-	-	-	-	-	-	-	-	10	-
Other													
Business and capital taxes	6	26	35	30	20	25	20	17	31	32	45	110	95
Travel and relocation	45	40	46	48	39	39	46	38	37	85	78	172	156
Employee training	10	9	14	10	9	8	12	8	8	19	17	41	36
Donations	12	15	23	20	14	11	22	16	13	27	25	68	62
Other	316	309	241	221	231	239	236	223	192	625	470	932	837
Total Other	389	399	359	329	313	322	336	302	281	788	635	1,323	1,186
Total non-interest expense	4,326	4,381	4,151	3,991	4,009	4,043	3,854	3,586	3,533	8,707	8,052	16,194	14,473

¹ Stock-based compensation includes the cost of stock options, stock appreciation rights, performance deferred shares, deferred compensation plans and the impact of related economic hedges.

PERSONAL & COMMERCIAL BANKING¹ (Millions of Canadian dollars, except percentage amounts)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12²	Q2/12	2014 6 months	2013 6 months	2013	2012
Income Statement													
Net interest income	2,378	2,443	2,405	2,445	2,270	2,314	2,301	2,391	2,165	4,821	4,584	9,434	9,059
Non-interest income	928	968	903	927	877	878	879	855	813	1,896	1,755	3,585	3,379
Total revenue	3,306	3,411	3,308	3,372	3,147	3,192	3,180	3,246	2,978	6,717	6,339	13,019	12,438
Provision for credit losses (PCL)	231	274	275	226	253	241	297	300	317	505	494	995	1,165
Non-interest expense	1,572	1,673	1,602	1,586	1,506	1,474	1,501	1,478	1,416	3,245	2,980	6,168	5,822
Income taxes	388	393	361	393	349	373	356	375	312	781	722	1,476	1,395
Net income²	1,115	1,071	1,070	1,167	1,039	1,104	1,026	1,093	933	2,186	2,143	4,380	4,056
Total revenue by business													
Personal Financial Services	1,780	1,805	1,776	1,812	1,677	1,683	1,680	1,768	1,568	3,585	3,360	6,948	6,591
Business Financial Services	737	758	750	781	721	738	742	736	695	1,495	1,459	2,990	2,894
Cards and Payment Solutions	576	615	583	579	552	568	550	537	505	1,191	1,120	2,282	2,129
Canadian Banking	3,093	3,178	3,109	3,172	2,950	2,989	2,972	3,041	2,768	6,271	5,939	12,220	11,614
Caribbean & U.S. Banking	213	233	199	200	197	203	208	205	210	446	400	799	824
Total	3,306	3,411	3,308	3,372	3,147	3,192	3,180	3,246	2,978	6,717	6,339	13,019	12,438
Financial ratios													
Return on equity (ROE)	30.5 %	27.7 %	27.5 %	31.2 %	29.5 %	34.6 %	32.6 %	33.9 %	28.8 %	29.1 %	31.9 %	30.5 %	31.2 %
Return on risk capital (RORC)	44.4 %	40.3 %	39.8 %	45.7 %	43.4 %	50.1 %	47.4 %	48.8 %	40.9 %	42.3 %	46.6 %	44.5 %	44.7 %
Net interest margin (average earning assets)	2.80 %	2.79 %	2.76 %	2.83 %	2.74 %	2.80 %	2.82 %	2.97 %	2.82 %	2.80 %	2.77 %	2.78 %	2.86 %
Efficiency ratio	47.5 %	49.0 %	48.4 %	47.0 %	47.9 %	46.2 %	47.2 %	45.5 %	47.5 %	48.3 %	47.0 %	47.4 %	46.8 %
Operating leverage	0.7 %	(6.6)%	(2.7)%	(3.4)%	(0.7)%	1.9 %	n.a.	n.a.	n.a.	(2.9)%	0.6 %	(1.3)%	n.a.
Average balances													
Total assets	365,800	365,000	362,600	359,300	356,100	343,100	339,900	334,400	326,700	365,400	349,500	355,300	330,700
Total earning assets	347,800	347,200	345,800	342,300	339,300	327,400	324,900	319,500	311,900	347,500	333,200	338,700	316,200
Loans and acceptances	348,600	347,300	345,200	341,600	337,800	326,300	323,700	318,000	311,700	347,900	332,100	337,800	315,400
Deposits	275,800	275,100	268,200	264,400	260,800	255,700	250,200	245,700	240,500	275,500	258,100	262,200	243,900
Attributed capital	14,750	15,000	15,100	14,550	14,100	12,450	12,300	12,550	12,850	14,850	13,250	14,050	12,700
Risk capital	10,100	10,300	10,450	9,900	9,600	8,550	8,450	8,700	9,050	10,200	9,050	9,650	8,850
Credit quality													
Gross impaired loans / Average net loans and acceptances	0.55 %	0.54 %	0.54 %	0.53 %	0.55 %	0.55 %	0.56 %	0.59 %	0.66 %	0.55 %	0.56 %	0.55 %	0.58 %
PCL / Average net loans and acceptances	0.27 %	0.31 %	0.32 %	0.26 %	0.31 %	0.29 %	0.37 %	0.38 %	0.41 %	0.29 %	0.30 %	0.30 %	0.37 %
Net write-offs / Average net loans and acceptances	0.27 %	0.26 %	0.29 %	0.28 %	0.29 %	0.26 %	0.33 %	0.36 %	0.34 %	0.26 %	0.27 %	0.28 %	0.33 %
Business information													
Assets under administration ³	207,400	198,400	192,200	185,800	185,800	180,800	179,200	173,600	172,300	207,400	185,800	192,200	179,200
Assets under management	3,700	3,700	3,400	3,300	3,200	3,100	3,100	2,900	2,700	3,700	3,200	3,400	3,100
Other earnings measures													
Net income	1,115	1,071	1,070	1,167	1,039	1,104	1,026	1,093	933	2,186	2,143	4,380	4,056
Non-controlling interests	(2)	(2)	(1)	(2)	-	(1)	-	(1)	-	(4)	(1)	(4)	(3)
Add: After-tax effect of amortization of other intangibles	7	7	8	7	7	4	4	4	5	14	11	26	17
Cash net income	1,120	1,076	1,077	1,172	1,046	1,107	1,030	1,096	938	2,196	2,153	4,402	4,070
Less: Capital charge	342	359	349	334	315	287	317	326	325	701	602	1,285	1,306
Economic profit	778	717	728	838	731	820	713	770	613	1,495	1,551	3,117	2,764

¹ Reported results include Canadian Banking securitized residential mortgage and credit card loans and related amounts for income and provision for credit losses. As at Q2/14, the average securitized residential mortgage and credit card loans included were \$52.7 billion and \$8.3 billion, respectively. Securitized residential mortgages and credit card loans are included in Total assets, Total earning assets, Loans and acceptances, Residential mortgage, Credit Cards.

Under IFRS, these transactions are being reported on our balance sheet.

² Q3/12 results include a favourable mortgage prepayment adjustment of \$125 million (\$92 million after-tax) for Canadian Banking.

³ Canadian Banking AUA includes \$32.2 billion (Q1/14 - \$32.3 billion, Q2/13 - \$35.8 billion) of securitized mortgages and credit card loans.

CANADIAN BANKING¹ (Millions of Canadian dollars, except percentage amounts)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Income Statement													
Net interest income	2,236	2,296	2,265	2,303	2,138	2,169	2,155	2,248	2,017	4,532	4,307	8,875	8,484
Non-interest income	857	882	844	869	812	820	817	793	751	1,739	1,632	3,345	3,130
Total revenue	3,093	3,178	3,109	3,172	2,950	2,989	2,972	3,041	2,768	6,271	5,939	12,220	11,614
Provision for credit losses (PCL)	204	258	249	213	233	213	268	234	270	462	446	908	1,015
Non-interest expense	1,392	1,390	1,398	1,414	1,339	1,313	1,336	1,305	1,252	2,782	2,652	5,464	5,163
Income taxes	387	393	375	394	354	373	350	386	319	780	727	1,496	1,391
Net income	1,110	1,137	1,087	1,151	1,024	1,090	1,018	1,116	927	2,247	2,114	4,352	4,045
Total revenue by business													
Personal Financial Services	1,780	1,805	1,776	1,812	1,677	1,683	1,680	1,768	1,568	3,585	3,360	6,948	6,591
Business Financial Services	737	758	750	781	721	738	742	736	695	1,495	1,459	2,990	2,894
Cards and Payment Solutions	576	615	583	579	552	568	550	537	505	1,191	1,120	2,282	2,129
Total	3,093	3,178	3,109	3,172	2,950	2,989	2,972	3,041	2,768	6,271	5,939	12,220	11,614
Financial ratios													
Return on equity (ROE)	37.7 %	36.7 %	34.4 %	37.9 %	35.9 %	42.8 %	40.7 %	43.4 %	35.6 %	37.2 %	39.1 %	37.5 %	38.9 %
Return on risk capital (RORC)	50.1 %	48.7 %	45.4 %	50.3 %	47.7 %	55.1 %	52.5 %	55.3 %	44.8 %	49.4 %	51.3 %	49.4 %	49.4 %
Net interest margin (average earning assets)	2.74 %	2.73 %	2.70 %	2.77 %	2.68 %	2.73 %	2.74 %	2.91 %	2.72 %	2.73 %	2.70 %	2.72 %	2.78 %
Efficiency ratio	45.0 %	43.7 %	45.0 %	44.6 %	45.4 %	43.9 %	45.0 %	42.9 %	45.2 %	44.4 %	44.7 %	44.7 %	44.5 %
Operating leverage	0.9 %	0.5 %	0.0 %	(4.0)%	(0.4)%	2.1 %	n.a.	n.a.	n.a.	0.7 %	0.9 %	(0.6)%	n.a.
Average balances													
Total assets	347,200	346,800	345,000	341,700	338,900	326,300	323,200	317,300	310,800	347,000	332,500	338,000	314,600
Total earning assets	334,900	334,200	333,200	329,800	327,200	315,600	313,000	307,600	301,400	334,500	321,300	326,400	305,100
Loans and acceptances	341,000	339,600	337,700	334,200	330,600	319,000	316,300	310,500	304,200	340,300	324,800	330,400	307,900
Residential mortgages	184,700	184,300	183,000	179,500	176,500	175,500	174,300	171,700	168,600	184,500	176,100	178,700	170,400
Personal ^{2,3}	84,900	84,900	85,000	85,300	85,200	79,300	78,600	76,800	75,300	85,000	82,200	83,600	76,300
Credit cards	13,700	14,100	13,800	13,600	13,200	13,600	13,300	13,000	12,500	13,900	13,400	13,600	12,900
Small business ³	4,500	4,400	4,200	4,100	4,200	2,600	2,600	2,500	2,500	4,400	3,300	3,800	2,500
Total Retail	287,800	287,700	286,000	282,500	279,100	271,000	268,800	264,000	258,900	287,800	275,000	279,700	262,100
Wholesale	53,200	51,900	51,700	51,700	51,500	48,000	47,500	46,500	45,300	52,500	49,800	50,700	45,800
Personal deposits	164,100	162,500	160,600	158,000	156,600	152,100	149,100	147,600	145,400	163,300	154,200	156,800	146,400
Business deposits	96,500	97,300	93,000	91,900	90,200	90,000	87,500	84,200	81,700	96,900	90,100	91,300	83,900
Attributed capital	11,950	12,100	12,350	11,850	11,500	9,950	9,800	10,050	10,400	12,000	10,700	11,400	10,200
Risk capital	9,000	9,100	9,350	8,950	8,650	7,750	7,600	7,900	8,250	9,050	8,200	8,650	8,050
Credit quality													
Gross impaired loans / Average net loans and acceptances	0.36 %	0.35 %	0.35 %	0.33 %	0.36 %	0.35 %	0.36 %	0.37 %	0.42 %	0.36 %	0.37 %	0.36 %	0.37 %
PCL / Average net loans and acceptances	0.25 %	0.30 %	0.29 %	0.25 %	0.29 %	0.26 %	0.34 %	0.30 %	0.36 %	0.27 %	0.28 %	0.27 %	0.33 %
Net write-offs / Average net loans and acceptances	0.26 %	0.25 %	0.28 %	0.26 %	0.26 %	0.25 %	0.30 %	0.32 %	0.33 %	0.25 %	0.25 %	0.26 %	0.31 %
Business information													
Assets under administration	198,400	189,200	183,600	177,300	177,500	172,900	171,100	165,600	164,500	198,400	177,500	183,600	171,100
Other earnings measures													
Net income	1,110	1,137	1,087	1,151	1,024	1,090	1,018	1,116	927	2,247	2,114	4,352	4,045
Add: After-tax effect of amortization of other intangibles	3	3	2	3	3	-	-	-	-	6	3	8	-
Cash net income	1,113	1,140	1,089	1,154	1,027	1,090	1,018	1,116	927	2,253	2,117	4,360	4,045
Less: Capital charge	276	290	285	273	256	230	253	261	263	566	486	1,044	1,052
Economic profit	837	850	804	881	771	860	765	855	664	1,687	1,631	3,316	2,993

¹ To be read in conjunction with the Personal & Commercial Banking page.

² As at Q2/14, average personal secured loans was \$62.3 billion and average personal unsecured loans was \$22.6 billion. The loans are secured by securities, residential real estate, automotive assets and government guarantees.

³ During the period, we amended our presentation of certain loans and acceptances.

WEALTH MANAGEMENT (Millions of Canadian dollars, except percentage amounts)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Income Statement													
Net interest income	118	111	103	104	93	96	95	98	98	229	189	396	393
Fee-based revenue	997	1,017	910	890	835	828	769	742	732	2,014	1,663	3,463	2,964
Transactional and other revenue ¹	422	399	373	374	401	391	380	339	370	821	792	1,539	1,438
U.S. Wealth accumulation plan gains/(losses) ²	17	8	29	19	16	25	17	(12)	19	25	41	89	40
Total revenue	1,554	1,535	1,415	1,387	1,345	1,340	1,261	1,167	1,219	3,089	2,685	5,487	4,835
Provision for credit losses (PCL)	-	19	42	10	(1)	-	-	-	(1)	19	(1)	51	(1)
Non-interest expense ¹	1,158	1,175	1,061	1,046	1,020	1,007	961	949	932	2,333	2,027	4,134	3,770
U.S. Wealth accumulation plan (gains)/losses ²	15	16	28	18	19	20	14	(1)	12	31	39	85	39
Income taxes	103	90	82	80	85	84	82	65	66	193	169	331	274
Net income	278	235	202	233	222	229	204	154	210	513	451	886	753
Total revenue by business													
Canadian Wealth Management	528	520	493	475	465	456	463	422	434	1,048	921	1,889	1,741
U.S. & International Wealth Management	609	582	583	565	542	535	509	474	508	1,191	1,077	2,225	1,977
Global Asset Management	417	433	339	347	338	349	289	271	277	850	687	1,373	1,117
Total	1,554	1,535	1,415	1,387	1,345	1,340	1,261	1,167	1,219	3,089	2,685	5,487	4,835
Financial ratios													
Return on equity (ROE)	20.2%	16.6%	14.4%	16.4%	16.2%	16.4%	15.1%	11.1%	15.9%	18.4%	16.3%	15.8%	13.9%
Return on risk capital (RORC)	73.4%	59.7%	48.6%	51.9%	51.4%	55.9%	55.6%	41.0%	61.1%	66.5%	53.6%	51.9%	52.1%
Pre-tax margin	24.5%	21.2%	20.1%	22.6%	22.8%	23.4%	22.7%	18.8%	22.6%	22.9%	23.1%	22.2%	21.2%
Average balances													
Total assets	25,800	25,000	22,900	21,900	20,700	20,800	20,200	21,100	21,000	25,400	20,800	21,600	20,900
Loans and acceptances	15,700	14,600	13,400	12,500	11,500	11,000	10,300	10,200	9,700	15,100	11,300	12,100	9,900
Deposits	36,200	34,800	33,200	31,900	32,000	30,400	29,200	29,400	29,200	35,500	31,200	31,900	29,200
Attributed capital	5,500	5,400	5,350	5,450	5,400	5,300	5,150	5,200	5,150	5,450	5,350	5,400	5,150
Risk capital	1,500	1,500	1,600	1,700	1,700	1,550	1,400	1,400	1,350	1,500	1,650	1,650	1,400
Credit quality													
Gross impaired loans / Average net loans and acceptances	0.07%	0.52%	0.72%	0.26%	0.02%	0.06%	0.06%	0.03%	0.03%	0.07%	0.02%	0.79%	0.06%
PCL / Average net loans and acceptances	0.00%	0.52%	1.25%	0.31%	(0.02)%	0.00%	0.00%	0.00%	(0.04)%	0.26%	(0.01)%	0.42%	(0.01)%
Net write-offs / Average net loans and acceptances	1.62%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	(0.04)%	0.82%	0.00%	0.00%	(0.01)%
Business information													
Assets under administration													
Canadian Wealth Management	272,900	260,500	251,400	240,400	237,600	233,900	230,400	222,500	225,100	272,900	237,600	251,400	230,400
U.S. & International Wealth Management	417,900	414,800	387,800	375,400	366,900	359,400	347,400	339,700	335,000	417,900	366,900	387,800	347,400
Total	690,800	675,300	639,200	615,800	604,500	593,300	577,800	562,200	560,100	690,800	604,500	639,200	577,800
Assets under management													
Canadian Wealth Management	50,000	46,700	43,600	41,100	40,000	37,900	36,100	34,700	34,400	50,000	40,000	43,600	36,100
U.S. & International Wealth Management	41,600	40,200	37,100	37,200	35,800	33,800	31,300	30,000	29,100	41,600	35,800	37,100	31,300
Global Asset Management ³	334,700	324,600	306,500	294,800	293,700	281,700	272,200	259,800	258,800	334,700	293,700	306,500	272,200
Total	426,300	411,500	387,200	373,100	369,500	353,400	339,600	324,500	322,300	426,300	369,500	387,200	339,600
Other earnings measures													
Net income	278	235	202	233	222	229	204	154	210	513	451	886	753
Non-controlling interests	-	-	1	-	-	(1)	-	-	-	-	(1)	-	-
Add: After-tax effect of amortization of other intangibles	17	20	16	17	17	17	17	18	16	37	34	67	66
Adjusted net income	295	255	219	250	239	245	221	172	226	550	484	953	819
Less: Capital charge	127	130	124	125	120	123	134	135	130	257	243	492	532
Economic profit	168	125	95	125	119	122	87	37	96	293	241	461	287
(Millions of U.S. dollars)													
U.S. & International Wealth Management													
Revenue	553	539	560	545	532	537	515	466	512	1,092	1,069	2,174	1,973
Assets under administration	381,300	372,400	371,900	365,500	364,200	360,400	347,800	338,700	339,200	381,300	364,200	371,900	347,800

¹ Excludes U.S. Wealth accumulation plan gains/losses.

² Gains (losses) on investments in mutual funds used as economic hedges included in revenue and related variability in market-linked compensation expense in our U.S. Wealth accumulation plan.

³ Excludes assets held by clients of Phillips, Hager & North Investment Management Ltd. for which we earn either a nominal or no management fee. Q2/14 AUM excludes \$0.4 billion of these assets.

INSURANCE (Millions of Canadian dollars, except percentage amounts)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Income Statement													
Net earned premiums ¹	926	953	926	941	894	913	914	902	932	1,879	1,807	3,674	3,705
Investment income ²	138	260	92	(439)	291	39	93	363	(59)	398	330	(17)	929
Fee income	61	69	82	59	61	69	91	58	53	130	130	271	263
Total revenue	1,125	1,282	1,100	561	1,246	1,021	1,098	1,323	926	2,407	2,267	3,928	4,897
Insurance policyholder benefits, claims and acquisition expense (PBCAE) ³	830	982	878	263	938	705	770	1,000	640	1,812	1,643	2,784	3,621
Non-interest expense	140	147	143	137	135	136	135	127	127	287	271	551	518
Income taxes	1	(4)	(28)	1	9	16	(2)	18	9	(3)	25	(2)	45
Net income	154	157	107	160	164	164	195	178	150	311	328	595	713
Total revenue by business													
Canadian Insurance	624	770	611	24	790	537	616	873	449	1,394	1,327	1,962	2,992
International Insurance	501	512	489	537	456	484	482	450	477	1,013	940	1,966	1,905
Total	1,125	1,282	1,100	561	1,246	1,021	1,098	1,323	926	2,407	2,267	3,928	4,897
Financial ratios													
Return on equity (ROE)	42.1%	40.5%	31.8%	44.5%	45.8%	42.9%	50.5%	47.1%	40.4%	41.3%	44.3%	41.4%	46.7%
Return on risk capital (RORC)	46.7%	44.9%	36.0%	49.8%	51.1%	47.7%	56.1%	52.4%	45.0%	45.8%	49.3%	46.4%	51.7%
Average balances													
Total assets	11,500	11,600	11,600	11,900	12,000	12,000	11,900	11,700	11,400	11,600	12,000	11,900	11,500
Attributed capital	1,500	1,500	1,300	1,400	1,450	1,500	1,500	1,500	1,500	1,500	1,450	1,400	1,500
Risk capital	1,350	1,350	1,150	1,250	1,300	1,350	1,350	1,350	1,350	1,350	1,300	1,250	1,350
Additional information													
Premiums and deposits ^{1,4}	1,260	1,276	1,266	1,286	1,177	1,195	1,215	1,213	1,189	2,536	2,372	4,924	4,849
Canadian Insurance	592	575	605	593	568	578	597	602	572	1,167	1,146	2,344	2,362
International Insurance	668	701	661	693	609	617	618	611	617	1,369	1,226	2,580	2,487
Fair value changes on investments backing policyholder liabilities ⁵	18	123	(28)	(553)	170	(80)	(35)	256	(196)	141	90	(491)	410
PBCAE													
Insurance policyholder benefits and claims	728	884	764	154	821	587	631	864	495	1,612	1,408	2,326	3,055
Insurance policyholder acquisition expense	102	98	114	109	117	118	139	136	145	200	235	458	566
Insurance claims and policy benefit liabilities	8,163	8,115	8,034	7,815	8,228	7,956	7,921	7,965	7,621	8,163	8,228	8,034	7,921
Embedded value	6,050	6,233	6,302	6,021	5,981	5,909	5,861	5,774	5,507	6,050	5,981	6,302	5,861
Business information													
Assets under management	600	500	500	500	400	400	300	400	400	600	400	500	300
Other earnings measures													
Net income	154	157	107	160	164	164	195	178	150	311	328	595	713
Non-controlling interests	-	-	-	-	-	-	-	-	-	-	-	-	-
Add: After-tax effect of amortization of other intangibles	-	-	-	-	-	-	-	-	-	-	-	-	-
Adjusted net income	154	157	107	160	164	164	195	178	150	311	328	595	713
Less: Capital charge	35	36	29	33	33	34	39	39	37	71	67	129	155
Economic profit	119	121	78	127	131	130	156	139	113	240	261	466	558

¹ Premiums and deposits equals net earned premiums excluding the cost of premiums to other institutions for reinsurance coverage, plus segregated fund deposits.

² Investment income can experience volatility arising from fluctuation in the fair value through profit or loss assets (FVTPL). The investments which support actuarial liabilities are predominantly fixed income assets designated as of FVTPL and consequently changes in fair values of these assets are recorded in Insurance premiums, investment and fee income in the consolidated statements of income. Changes in fair values of these assets are largely offset by changes in the fair value of the actuarial liabilities, the impact of which is reflected in insurance policyholder benefits and claims.

³ Q4/13 results includes a charge of \$160 million (\$118 million after-tax) as a result of proposed legislation in Canada, which would affect the policyholders' tax treatment of certain individual life insurance policies.

⁴ Premiums and deposits include premiums on risk-based insurance and annuity products, and individual and group segregated fund deposits, consistent with insurance industry practices.

⁵ The revenue impact of the change in fair value on investments backing policyholder liabilities is reflected in Insurance premiums, investment and fee income and largely offset in PBCAE.

INVESTOR & TREASURY SERVICES (Millions of Canadian dollars, except percentage amounts)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13 ¹	Q1/13	Q4/12	Q3/12 ²	Q2/12 ²	2014 6 months	2013 6 months	2013	2012 ²
Income Statement													
Net interest income	184	183	165	169	162	175	173	135	144	367	337	671	612
Non-interest income	292	269	281	287	290	275	241	29	(160)	561	565	1,133	125
Total revenue	476	452	446	456	452	450	414	164	(16)	928	902	1,804	737
Non-interest expense ¹	325	310	324	316	366	342	318	75	75	635	708	1,348	533
Income taxes	39	36	31	36	21	29	25	20	30	75	50	117	102
Net income (loss)	112	106	91	104	65	79	71	69	(121)	218	144	339	102
Financial ratios													
Return on equity (ROE)	20.1%	19.7%	17.9%	19.3%	13.1%	15.3%	12.9%	19.2%	(33.3)%	19.9%	14.2%	16.5%	5.3%
Return on risk capital (RORC)	26.6%	26.7%	25.0%	26.3%	18.8%	21.9%	17.5%	22.1%	(40.9)%	26.7%	20.4%	23.1%	6.6%
Average balances													
Total assets	92,100	93,100	82,000	86,000	84,600	79,800	81,400	60,000	60,300	92,600	82,200	83,100	66,900
Trading securities	38,900	39,800	34,300	33,500	28,600	24,200	23,100	23,200	26,300	39,400	26,300	30,200	26,200
Loans and acceptances	2,600	2,600	2,700	3,200	2,900	2,600	2,600	1,200	1,200	2,600	2,700	2,900	1,400
Deposits	112,500	113,000	102,800	108,500	104,800	101,100	107,200	83,200	90,700	112,800	102,900	104,300	92,900
Attributed capital	2,200	2,050	1,950	2,050	1,950	1,950	2,100	1,400	1,500	2,150	1,950	2,000	1,700
Risk capital	1,650	1,550	1,400	1,500	1,350	1,350	1,550	1,200	1,250	1,600	1,350	1,400	1,350
Business information													
Assets under administration ³	3,482,700	3,426,000	3,208,800	3,094,400	3,112,300	2,995,600	2,886,900	2,670,900	2,808,800	3,482,700	3,112,300	3,208,800	2,886,900
Other earnings measures													
Net income (loss)	112	106	91	104	65	79	71	69	(121)	218	144	339	102
Non-controlling interests	(1)	-	-	(1)	-	-	(1)	-	-	(1)	-	(1)	(1)
Add: After-tax effect of amortization of other intangibles and goodwill impairment	6	5	4	7	5	5	6	13	169	11	10	21	196
Adjusted net income	117	111	95	110	70	84	76	82	48	228	154	359	297
Less: Capital charge	52	49	44	47	44	45	54	35	38	101	89	180	173
Economic profit (loss)	65	62	51	63	26	39	22	47	10	127	65	179	124

¹ Q2/13 results include a restructuring charge of \$44 million (\$31 million after-tax) related to our ongoing integration of RBC Investor Services.

² 2012 results reflect a loss related to our acquisition of the remaining 50 percent of RBC Dexia, renamed RBC Investor Services. For Q3/12, the loss was \$12 million (\$11 million after-tax) and the loss for Q2/12 was \$212 million (\$202 million after-tax).

³ RBC Investor Services (RBCIS) formerly RBC Dexia, AUA represents the total AUA of the entity, of which we had a 50% ownership interest prior to July 27, 2012.

CAPITAL MARKETS (Millions of Canadian dollars, except percentage amounts)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Income Statement													
Net interest income (teb)	848	761	694	727	713	738	663	631	661	1,609	1,451	2,872	2,559
Non-interest income	1,024	1,049	989	701	849	1,169	893	982	895	2,073	2,018	3,708	3,629
Total revenue (teb)	1,872	1,810	1,683	1,428	1,562	1,907	1,556	1,613	1,556	3,682	3,469	6,580	6,188
Provision for credit losses (PCL)	13	(2)	11	28	40	109	63	24	31	11	149	188	135
Non-interest expense	1,111	1,065	960	884	958	1,054	917	934	969	2,176	2,012	3,856	3,752
Income taxes	241	242	243	130	181	282	167	228	186	483	463	836	725
Net income	507	505	469	386	383	462	409	427	370	1,012	845	1,700	1,576
Total revenue by business													
Corporate and Investment Banking	800	826	786	669	719	840	687	732	594	1,626	1,559	3,014	2,533
Global Markets	1,071	989	888	752	817	1,035	842	848	962	2,060	1,852	3,492	3,635
Other	1	(5)	9	7	26	32	27	33	-	(4)	58	74	20
Total	1,872	1,810	1,683	1,428	1,562	1,907	1,556	1,613	1,556	3,682	3,469	6,580	6,188
Financial ratios													
Return on equity (ROE)	14.5 %	14.5 %	14.0 %	12.6 %	14.0 %	16.1 %	12.9 %	14.2 %	13.2 %	14.5 %	15.1 %	14.1 %	13.4 %
Return on risk capital (RORC)	15.5 %	15.6 %	15.1 %	13.6 %	15.3 %	17.5 %	13.9 %	15.5 %	14.4 %	15.5 %	16.4 %	15.3 %	14.7 %
Total compensation to revenue ¹	38.9 %	41.4 %	35.4 %	38.7 %	39.0 %	38.3 %	35.8 %	38.1 %	42.7 %	40.0 %	38.6 %	37.8 %	39.8 %
Average balances													
Total assets	384,400	376,000	358,500	372,600	374,800	367,300	356,100	362,400	334,500	380,100	371,000	368,300	349,200
Trading securities	106,100	100,700	98,900	100,700	104,000	99,800	91,800	89,600	91,800	103,300	101,900	100,800	90,400
Loans and acceptances	63,800	60,600	57,400	54,800	54,000	52,800	51,300	49,400	45,200	62,200	53,300	54,700	47,000
Deposits	42,600	39,400	37,400	36,300	35,100	32,600	32,000	32,000	29,800	40,900	33,800	35,300	30,900
Attributed capital	13,950	13,350	12,800	11,650	10,650	10,950	12,050	11,350	10,700	13,650	10,800	11,500	11,150
Risk capital	13,000	12,400	11,850	10,700	9,800	10,050	11,150	10,500	9,800	12,700	9,900	10,600	10,200
Credit quality													
Gross impaired loans / Average net loans and acceptances	0.09 %	0.23 %	0.40 %	0.40 %	0.56 %	0.54 %	0.76 %	0.41 %	0.63 %	0.09 %	0.57 %	0.42 %	0.83 %
PCL / Average net loans and acceptances	0.08 %	(0.01) %	0.08 %	0.20 %	0.31 %	0.82 %	0.49 %	0.20 %	0.27 %	0.04 %	0.56 %	0.34 %	0.29 %
Net write-offs / Average net loans and acceptances	0.16 %	0.21 %	0.18 %	0.32 %	0.19 %	1.14 %	(0.02) %	0.52 %	0.00 %	0.18 %	0.67 %	0.45 %	0.15 %
Business information													
Assets under administration	12,100	12,200	10,700	10,100	9,500	10,100	9,400	9,200	9,000	12,100	9,500	10,700	9,400
Other earnings measures													
Net income	507	505	469	386	383	462	409	427	370	1,012	845	1,700	1,576
Non-controlling interests	-	-	-	-	-	-	-	-	(2)	-	-	-	(1)
Add: After-tax effect of amortization of other intangibles	-	-	-	1	(1)	1	-	1	-	-	-	1	2
Adjusted net income	507	505	469	387	382	463	409	428	368	1,012	845	1,701	1,577
Less: Capital charge	323	319	294	269	238	252	310	296	271	642	490	1,053	1,147
Economic profit (loss)	184	186	175	118	144	211	99	132	97	370	355	648	430

¹ Total compensation to revenue ratio is calculated as total human resources non-interest expense / total revenue (teb) for Front Office personnel and for functional support teams (Technology, Operations, and Functions). Total human resources non-interest expense includes salary, benefits, stock based compensation, retention costs, and variable compensation.

CORPORATE SUPPORT (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Income Statement													
Net interest income (teb)	(79)	(38)	(16)	(53)	(16)	(39)	(58)	18	(58)	(117)	(55)	(124)	(184)
Non-interest income	16	2	(17)	17	(19)	(13)	17	32	(29)	18	(32)	(32)	68
Total revenue (teb)	(63)	(36)	(33)	(36)	(35)	(52)	(41)	50	(87)	(99)	(87)	(156)	(116)
Provision for (recovery of) credit losses (PCL)	-	1	6	3	(5)	(1)	1	-	-	1	(6)	3	-
Non-interest expense	5	(5)	33	4	5	10	8	24	2	-	15	52	39
Income taxes	(103)	(50)	(234)	(278)	(71)	(70)	(44)	(298)	(98)	(153)	(141)	(653)	(513)
Net income (loss)	35	18	162	235	36	9	(6)	324	9	53	45	442	358
Additional information													
teb adjustment	(122)	(95)	(94)	(95)	(101)	(90)	(104)	(88)	(118)	(217)	(191)	(380)	(431)
Average balances													
Total assets	12,300	10,500	10,800	11,600	12,500	13,000	14,500	15,000	16,100	11,300	12,600	11,800	15,200
Attributed capital	7,650	6,750	6,000	5,900	6,300	6,700	4,800	4,950	3,700	7,150	6,550	6,250	3,900
Other earnings measures													
Net income (loss)	35	18	162	235	36	9	(6)	324	9	53	45	442	358
Non-controlling interests	(23)	(23)	(24)	(22)	(24)	(23)	(22)	(23)	(23)	(46)	(47)	(93)	(92)
Add: After-tax effect of amortization of other intangibles	1	1	2	(1)	1	-	(1)	-	(1)	2	1	2	(1)
Adjusted net (loss) income	13	(4)	140	212	13	(14)	(29)	301	(15)	9	(1)	351	265
Less: Capital charge	173	168	132	134	139	158	116	115	91	341	297	563	368
Economic profit (loss)	(160)	(172)	8	78	(126)	(172)	(145)	186	(106)	(332)	(298)	(212)	(103)

DISCONTINUED OPERATIONS ¹ (Millions of Canadian dollars, except percentage amounts)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Income Statement													
Net interest income	-	-	-	-	-	-	-	-	46	-	-	-	200
Non-interest income	-	-	-	-	-	-	-	-	10	-	-	-	68
Total revenue	-	-	-	-	-	-	-	-	56	-	-	-	268
Provision for credit losses (PCL)	-	-	-	-	-	-	-	-	34	-	-	-	117
Insurance policyholder benefits, claims and acquisitions expense (PBCAE)	-	-	-	-	-	-	-	-	-	-	-	-	-
Non-interest expense	-	-	-	-	-	-	-	-	73	-	-	-	258
Goodwill impairment charge	-	-	-	-	-	-	-	-	-	-	-	-	-
Income taxes	-	-	-	-	-	-	-	-	(18)	-	-	-	(46)
Net (loss)	-	-	-	-	-	-	-	-	(33)	-	-	-	(61)
Gain (loss) on sale ²	-	-	-	-	-	-	-	-	3	-	-	-	10
Net loss from discontinued operations	-	-	-	-	-	-	-	-	(30)	-	-	-	(51)
Average balances													
Total assets	-	-	-	-	-	-	-	-	8,100	-	-	-	8,600
Total earning assets	-	-	-	-	-	-	-	-	6,400	-	-	-	6,800
Loans and acceptances	-	-	-	-	-	-	-	-	5,100	-	-	-	5,300
Deposits	-	-	-	-	-	-	-	-	5,600	-	-	-	5,900
Credit quality													
Gross impaired loans / Average net loans and acceptances	-	-	-	-	-	-	-	-	1.31%	-	-	-	-
PCL / Average net loans and acceptances	-	-	-	-	-	-	-	-	2.75%	-	-	-	-
Net write-offs / Average net loans and acceptances	-	-	-	-	-	-	-	-	3.21%	-	-	-	-
Other information													
Number of employees (full-time equivalent)	-	-	-	-	-	-	-	-	15	-	-	-	-
Number of banking branches	-	-	-	-	-	-	-	-	-	-	-	-	-
Number of automated teller machines (ATM)	-	-	-	-	-	-	-	-	-	-	-	-	-
U.S. banking loans													
Retail													
Residential mortgages	-	-	-	-	-	-	-	-	-	-	-	-	-
Home equity	-	-	-	-	-	-	-	-	-	-	-	-	-
Lot loans	-	-	-	-	-	-	-	-	-	-	-	-	-
Credit cards	-	-	-	-	-	-	-	-	-	-	-	-	-
Other	-	-	-	-	-	-	-	-	-	-	-	-	-
Total retail	-	-	-	-	-	-	-	-	-	-	-	-	-
Wholesale													
Commercial loans	-	-	-	-	-	-	-	-	-	-	-	-	-
Residential builder finance loans	-	-	-	-	-	-	-	-	-	-	-	-	-
RBC Real Estate Finance Inc. (REFI)	-	-	-	-	-	-	-	-	84	-	-	-	-
Other	-	-	-	-	-	-	-	-	-	-	-	-	-
Total wholesale	-	-	-	-	-	-	-	-	84	-	-	-	-
Total U.S. banking loans	-	-	-	-	-	-	-	-	84	-	-	-	-
Capital Ratios for Significant Banking Subsidiary													
RBC Bank (USA) ³													
Tier 1 capital ratio	-	-	-	-	-	-	-	-	-	-	-	-	-
Total capital ratio	-	-	-	-	-	-	-	-	-	-	-	-	-

¹ On March 2, 2012, we completed the sale of our U.S. regional retail banking operations to the PNC Financial Services Group, Inc. (PNC) announced on June 20, 2011. An estimated loss on sale of \$304 million after-tax was recorded in Net loss from discontinued operations in our 2011 Consolidated Statement of Income. A reduction to loss on sale of \$7 million after-tax was recorded in the first quarter of 2012. Upon closing of the sale, we revised our loss on sale to \$294 million after tax. The difference of \$3 million was recorded as a reduction to Net loss from discontinued operations in the second quarter of 2012.

We also had previously classified certain other U.S. regional banking assets as discontinued operations when announced on June 20, 2011, because we committed to selling them within a year. Certain of these assets which were not sold within the year were reclassified in the third quarter of 2012 to continuing operations in our Corporate Support segment. The assets are not material to our Personal & Commercial Banking or Corporate Support segments.

The results of the operations sold to PNC and certain other U.S. regional banking assets were reflected as discontinued operations on our Consolidated Balance Sheets beginning in the third quarter of 2011 and our Consolidated Statements of Income for all relevant periods.

² On April 29, 2011, we completed the sale of Liberty Life, our U.S. life insurance business, to Athene Holding Ltd., as announced on October 22, 2010. The loss on sale after-tax was \$104 million. The results of operations of Liberty Life sold to Athene Holding Ltd. have been presented in our Consolidated Financial Statements as discontinued operations for all periods presented.

³ This is a Basel II Pillar 3 disclosure requirement. Ratios have been calculated using guidelines issued by the U.S. Federal Reserve Board under Basel I. RBC Bank USA was sold and the sale transaction was completed in Q2/12.

BALANCE SHEETS
(Millions of Canadian dollars)

	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2013	2012
Period-end balances											
ASSETS											
Cash and due from banks	15,879	13,786	15,550	13,928	14,311	13,539	12,428	10,359	8,693	15,550	12,428
Interest-bearing deposits with banks	5,210	8,245	9,039	7,348	6,966	8,480	10,246	11,369	7,436	9,039	10,246
Securities											
Trading	148,398	148,774	144,023	137,556	139,787	130,758	120,783	117,050	124,894	144,023	120,783
Available-for-sale	43,083	40,720	38,687	36,809	36,534	38,458	40,819	41,331	36,201	38,687	40,819
	191,481	189,494	182,710	174,365	176,321	169,216	161,602	158,381	161,095	182,710	161,602
Assets purchased under reverse repurchase agreements and securities borrowed	133,981	140,669	117,517	120,184	124,644	121,333	112,257	107,841	106,991	117,517	112,257
Loans											
Retail	324,142	322,518	320,627	317,269	311,594	301,308	300,288	296,710	290,853	320,627	300,288
Wholesale	99,177	95,089	90,182	87,057	86,974	81,627	79,949	78,440	73,141	90,182	79,949
	423,319	417,607	410,809	404,326	398,568	382,935	380,237	375,150	363,994	410,809	380,237
Allowance for loan losses	(1,883)	(1,979)	(1,959)	(1,921)	(1,966)	(1,954)	(1,996)	(1,937)	(2,019)	(1,959)	(1,996)
	421,436	415,628	408,850	402,405	396,602	380,981	378,241	373,213	361,975	408,850	378,241
Segregated fund net assets	593	542	513	463	438	406	383	357	351	513	383
Other											
Customers' liability under acceptances	10,911	10,503	9,953	10,211	9,275	9,312	9,385	9,115	8,656	9,953	9,385
Derivatives	72,633	79,475	74,822	77,846	93,693	87,243	91,293	103,257	87,776	74,822	91,293
Premises and equipment, net	2,603	2,650	2,636	2,657	2,653	2,652	2,664	2,644	2,577	2,636	2,664
Goodwill	8,566	8,616	8,332	8,204	8,077	7,431	7,458	7,438	7,413	8,332	7,458
Other intangibles	2,802	2,815	2,777	2,729	2,712	2,684	2,672	2,635	2,021	2,777	2,672
Assets of discontinued operations	-	-	-	-	-	-	-	-	277	-	-
Investments in joint ventures and associates	273	290	247	287	606	613	577	627	1,665	247	577
Employee benefit assets	299	265	161	173	150	151	129	93	334	161	129
Other assets	29,226	31,736	26,638	29,273	29,992	32,895	34,619	36,353	32,708	26,638	34,619
Total Assets	895,893	904,714	859,745	850,073	866,440	836,936	823,954	823,682	789,968	859,745	823,954
LIABILITIES AND EQUITY											
Deposits											
Personal	202,670	200,125	194,943	191,383	188,163	184,928	180,070	177,234	173,885	194,943	180,070
Business and government	365,369	371,764	350,864	340,840	328,904	313,533	313,196	308,600	287,371	350,864	313,196
Bank	19,083	18,534	13,543	14,855	15,058	17,075	15,835	17,845	20,826	13,543	15,835
	587,122	590,423	559,350	547,078	532,125	515,536	509,101	503,679	482,082	559,350	509,101
Segregated fund liabilities	593	542	513	463	438	406	383	357	351	513	383
Other											
Acceptances	10,911	10,503	9,953	10,211	9,275	9,312	9,385	9,115	8,656	9,953	9,385
Obligations related to securities sold short	50,423	48,818	47,128	46,473	49,628	50,062	40,756	43,562	50,117	47,128	40,756
Obligations related to assets sold under repurchase agreements and securities loaned	63,790	67,015	60,416	65,550	72,384	64,329	64,032	55,908	60,094	60,416	64,032
Derivatives	73,206	80,702	76,745	80,378	97,665	92,262	96,761	108,820	92,032	76,745	96,761
Insurance claims and policy benefit liabilities	8,163	8,115	8,034	7,815	8,228	7,956	7,921	7,965	7,621	8,034	7,921
Liabilities of discontinued operations	-	-	-	-	-	-	-	-	34	-	-
Employee benefit liabilities	2,034	1,979	2,027	1,940	2,631	2,310	2,318	2,247	1,826	2,027	2,318
Other liabilities	41,192	38,091	38,676	34,588	38,856	39,332	40,761	40,359	37,107	38,676	40,761
Subordinated debentures	6,486	6,521	7,443	7,392	8,503	9,441	7,615	7,646	7,553	7,443	7,615
Trust capital securities	-	-	-	-	-	-	-	-	-	-	-
Preferred share liabilities	490	490	-	-	-	-	-	-	-	-	-
	844,410	853,199	810,285	801,888	819,733	790,946	779,033	779,658	747,473	810,285	779,033
Equity attributable to Shareholders											
Preferred shares	3,750	4,600	4,600	4,600	4,813	4,813	4,813	4,813	4,813	4,600	4,813
Common shares	14,458	14,442	14,377	14,333	14,354	14,367	14,323	14,279	14,206	14,377	14,323
Treasury shares - preferred	-	-	1	(1)	-	(1)	1	(2)	(1)	1	1
- common	73	33	41	(10)	40	(22)	30	13	(21)	41	30
Retained earnings	29,496	28,551	27,438	26,468	24,876	24,289	23,162	22,410	21,271	27,438	23,162
Other components of equity	1,913	2,117	1,208	1,038	852	780	831	754	457	1,208	831
	49,690	49,743	47,665	46,428	44,935	44,226	43,160	42,267	40,725	47,665	43,160
Non-controlling interests	1,793	1,772	1,795	1,757	1,772	1,764	1,761	1,757	1,770	1,795	1,761
	51,483	51,515	49,460	48,185	46,707	45,990	44,921	44,024	42,495	49,460	44,921
Total Liabilities and Equity	895,893	904,714	859,745	850,073	866,440	836,936	823,954	823,682	789,968	859,745	823,954

SELECTED AVERAGE BALANCE SHEET ITEMS ¹ (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Securities	192,300	185,600	176,600	177,100	176,900	169,000	161,400	155,300	160,700	188,900	172,900	174,900	159,400
Assets purchased under reverse repurchase agreements and securities borrowed	132,700	132,100	120,300	130,500	125,500	118,800	113,500	106,300	98,700	132,400	122,100	123,800	103,100
Total loans ²	418,200	413,200	406,700	400,300	395,000	381,700	376,500	368,000	357,200	415,700	388,300	396,000	363,100
Retail ²	323,000	322,000	319,600	314,400	310,200	301,700	298,000	294,100	288,200	322,500	305,900	311,500	291,500
Wholesale ²	97,200	93,200	89,000	87,900	86,800	82,000	80,500	75,800	71,000	95,200	84,400	86,500	73,600
Customers' liability under acceptances	10,700	10,100	10,100	9,900	9,400	9,300	9,400	8,900	8,300	10,400	9,300	9,700	8,600
Average earning assets	750,900	739,800	711,400	717,000	707,000	679,700	663,100	633,100	620,000	745,300	693,100	703,700	631,100
Total assets	891,900	881,200	848,400	863,300	860,700	836,000	824,000	804,600	778,100	886,400	848,100	852,000	803,000
Deposits	584,900	576,900	550,200	543,300	532,100	513,000	509,100	481,200	481,500	580,800	522,300	534,700	487,800
Common equity	45,550	44,050	42,500	41,000	39,850	38,850	37,900	36,950	35,850	44,750	39,350	40,600	36,500
Total equity	51,200	50,100	48,700	47,400	46,400	45,300	44,100	43,200	42,200	50,600	45,800	46,900	42,600

ASSETS UNDER ADMINISTRATION AND MANAGEMENT (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Assets under administration ³													
Institutional	3,643,500	3,591,300	3,368,900	3,249,800	3,266,500	3,153,200	3,044,700	2,823,100	2,962,200	3,643,500	3,266,500	3,368,900	3,044,700
Personal	615,100	593,000	561,800	540,500	531,800	516,900	507,400	495,100	492,700	615,100	531,800	561,800	507,400
Retail mutual funds	134,400	127,600	120,200	115,800	113,800	109,700	101,200	97,700	95,300	134,400	113,800	120,200	101,200
Total assets under administration	4,393,000	4,311,900	4,050,900	3,906,100	3,912,100	3,779,800	3,653,300	3,415,900	3,550,200	4,393,000	3,912,100	4,050,900	3,653,300
Assets under management													
Institutional	165,500	161,100	150,300	144,900	145,800	138,900	140,700	132,700	130,200	165,500	145,800	150,300	140,700
Personal	104,900	99,400	93,100	89,900	87,300	83,100	72,400	70,100	69,000	104,900	87,300	93,100	72,400
Retail mutual funds	160,200	155,200	147,700	142,100	140,000	134,900	129,900	125,000	126,200	160,200	140,000	147,700	129,900
Total assets under management	430,600	415,700	391,100	376,900	373,100	356,900	343,000	327,800	325,400	430,600	373,100	391,100	343,000

STATEMENTS OF COMPREHENSIVE INCOME (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Net income	2,201	2,092	2,101	2,285	1,909	2,047	1,899	2,245	1,521	4,293	3,956	8,342	7,507
Other comprehensive (loss) income, net of taxes													
Items that will not be reclassified subsequently to income													
Net change in unrealized (losses) gains on available-for-sale securities													
Net unrealized gains (losses) on available-for-sale securities	8	74	83	(172)	102	2	83	121	(68)	82	104	15	193
Reclassification of net (gains) losses on available-for-sale securities to income	(24)	(11)	(7)	(7)	(23)	(50)	(32)	(12)	25	(35)	(73)	(87)	(33)
	(16)	63	76	(179)	79	(48)	51	109	(43)	47	31	(72)	160
Foreign currency translation adjustments													
Unrealized foreign currency translation (losses) gains	(458)	2,480	732	553	169	(52)	146	243	(325)	2,022	117	1,402	114
Net foreign currency translation gains (losses) from hedging activities	232	(1,513)	(496)	(358)	(95)	37	(89)	(124)	216	(1,281)	(58)	(912)	-
Reclassification of losses (gains) on foreign currency translation to income	-	-	-	-	-	-	-	11	(1)	-	-	-	11
	(226)	967	236	195	74	(15)	57	130	(110)	741	59	490	125
Net change in cash flow hedges													
Net gains (losses) on derivatives designated as cash flow hedges	40	(118)	(140)	178	(73)	24	(20)	49	(64)	(78)	(49)	(11)	32
Reclassification of (gains) losses on derivatives designated as cash flow hedges to income	(2)	(3)	(2)	(8)	(8)	(12)	(11)	9	8	(5)	(20)	(30)	25
	38	(121)	(142)	170	(81)	12	(31)	58	(56)	(83)	(69)	(41)	57
Items that will not be reclassified subsequently to income													
Net change in employee benefits remeasurements													
Remeasurements of employee benefit plans	17	77	(75)	551	(202)	45	(196)	(193)	(195)	94	(157)	319	(779)
through profit or loss	(82)	-	-	-	-	-	-	-	-	(82)	-	-	-
Total other comprehensive (loss) income, net of taxes	(269)	986	95	737	(130)	(6)	(119)	104	(404)	717	(136)	696	(437)
Total comprehensive income	1,932	3,078	2,196	3,022	1,779	2,041	1,780	2,349	1,117	5,010	3,820	9,038	7,070
Total comprehensive income attributable to:													
Shareholders	1,906	3,053	2,172	2,997	1,755	2,016	1,757	2,325	1,092	4,959	3,771	8,940	6,972
Non-controlling interests	26	25	24	25	24	25	23	24	25	51	49	98	98
	1,932	3,078	2,196	3,022	1,779	2,041	1,780	2,349	1,117	5,010	3,820	9,038	7,070

¹ Calculated using methods intended to approximate the average of the daily balances for the period, as applicable.

² Average total loans are reported net of allowance for loan losses. Average retail and wholesale balances are reported on a gross basis (before deducting allowance for loan losses).

³ To be read in conjunction with the Segment pages.

STATEMENTS OF CHANGES IN EQUITY (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014	2013	2013	2012
										6 months	6 months		
Preferred shares													
Balance at beginning of period	4,600	4,600	4,600	4,813	4,813	4,813	4,813	4,813	4,813	4,600	4,813	4,813	4,813
Issued	-	-	-	-	-	-	-	-	-	-	-	-	-
Redeemed	(850)	-	-	(213)	-	-	-	-	-	(850)	-	(213)	-
Balance at end of period	3,750	4,600	4,600	4,600	4,813	4,813	4,813	4,813	4,813	3,750	4,813	4,600	4,813
Common shares													
Balance at beginning of period	14,442	14,377	14,333	14,354	14,367	14,323	14,279	14,206	14,113	14,377	14,323	14,323	14,010
Issued	30	65	44	25	8	44	44	73	93	95	52	121	313
Purchased for cancellation	(14)	-	-	(46)	(21)	-	-	-	-	(14)	(21)	(67)	-
Balance at end of period	14,458	14,442	14,377	14,333	14,354	14,367	14,323	14,279	14,206	14,458	14,354	14,377	14,323
Treasury shares - preferred													
Balance at beginning of period	-	1	(1)	-	(1)	1	(2)	(1)	-	1	1	1	-
Sales	13	20	22	35	25	45	20	25	24	33	70	127	98
Purchases	(13)	(21)	(20)	(36)	(24)	(47)	(17)	(26)	(25)	(34)	(71)	(127)	(97)
Balance at end of period	-	-	1	(1)	-	(1)	1	(2)	(1)	-	-	1	1
Treasury shares - common													
Balance at beginning of period	33	41	(10)	40	(22)	30	13	(21)	15	41	30	30	8
Sales	1,041	1,061	1,103	1,458	1,256	636	778	1,169	1,444	2,102	1,892	4,453	5,186
Purchases	(1,001)	(1,069)	(1,052)	(1,508)	(1,194)	(688)	(761)	(1,135)	(1,480)	(2,070)	(1,882)	(4,442)	(5,164)
Balance at end of period	73	33	41	(10)	40	(22)	30	13	(21)	73	40	41	30
Retained earnings													
Balance at beginning of period	28,551	27,438	26,468	24,876	24,289	23,162	22,410	21,271	20,859	27,438	23,162	23,162	20,381
Changes in accounting policy	-	-	-	-	-	-	-	-	-	-	-	-	(297)
Net income attributable to shareholders	2,175	2,067	2,077	2,260	1,885	2,022	1,876	2,221	1,496	4,242	3,907	8,244	7,410
Other comprehensive income	(65)	77	(75)	551	(202)	45	(196)	(193)	(195)	12	(157)	319	(779)
Preferred share dividends	(52)	(62)	(61)	(63)	(64)	(65)	(65)	(64)	(65)	(114)	(129)	(253)	(258)
Common share dividends	(1,025)	(966)	(965)	(908)	(910)	(868)	(867)	(824)	(822)	(1,991)	(1,778)	(3,651)	(3,291)
Premium paid on common shares purchased for cancellation	(86)	-	-	(234)	(107)	-	-	-	-	(86)	(107)	(341)	-
Premium paid on preferred shares redeemed	-	-	-	(9)	-	-	-	-	-	-	-	(9)	-
Share-based compensation awards	(3)	(2)	(4)	(1)	-	(2)	(4)	-	(3)	(5)	(2)	(7)	(9)
Issuance costs and other	1	(1)	(2)	(4)	(15)	(5)	8	(1)	1	-	(20)	(26)	5
Balance at end of period	29,496	28,551	27,438	26,468	24,876	24,289	23,162	22,410	21,271	29,496	24,876	27,438	23,162
Other components of equity													
Unrealized gains and losses on available-for-sale securities	394	410	347	271	450	371	419	367	258	394	450	347	419
Unrealized foreign currency translation gains and losses, net of hedging activities	1,427	1,653	686	450	255	181	196	139	9	1,427	255	686	196
Gains and losses on derivatives designated as cash flow hedges	92	54	175	317	147	228	216	248	190	92	147	175	216
Balance at end of period	1,913	2,117	1,208	1,038	852	780	831	754	457	1,913	852	1,208	831
Total retained earnings and other components of equity													
	31,409	30,668	28,646	27,506	25,728	25,069	23,993	23,164	21,728	31,409	25,728	28,646	23,993
	49,690	49,743	47,665	46,428	44,935	44,226	43,160	42,267	40,725	49,690	44,935	47,665	43,160
Non-controlling interests													
Balance at beginning of period	1,772	1,795	1,757	1,772	1,764	1,761	1,757	1,770	1,755	1,795	1,761	1,761	1,761
Changes in accounting policy	-	-	-	-	-	-	-	-	-	-	-	-	(3)
Dividends	-	(47)	-	(47)	-	(47)	-	(46)	-	(47)	(47)	(94)	(92)
Net income attributable to Non-controlling interests	26	25	24	25	24	25	23	24	25	51	49	98	97
Net change in unrealized gains (losses) on available-for-sales securities	-	-	-	-	-	-	-	-	-	-	-	-	1
Foreign currency translation adjustments	-	-	-	-	-	-	-	-	(1)	-	-	-	-
Other	(5)	(1)	14	7	(16)	25	(19)	9	(9)	(6)	9	30	(3)
Balance at end of period	1,793	1,772	1,795	1,757	1,772	1,764	1,761	1,757	1,770	1,793	1,772	1,795	1,761
Total equity													
	51,483	51,515	49,460	48,185	46,707	45,990	44,921	44,024	42,495	51,483	46,707	49,460	44,921

SECURITIZATION (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014	2013	2013	2012
											6 months	6 months	
Credit card loans ¹													
Opening balance	7,160	7,160	7,380	7,380	7,371	7,371	6,139	4,923	3,930	7,160	7,371	7,371	3,930
Securitized	1,180	-	647	-	533	-	1,232	1,216	993	1,180	533	1,180	3,441
Reversal of prior securitizations	-	-	(867)	-	(524)	-	-	-	-	-	(524)	(1,391)	-
Closing balance	8,340	7,160	7,160	7,380	7,380	7,371	7,371	6,139	4,923	8,340	7,380	7,160	7,371
Commercial mortgages ¹													
Opening balance	1,277	1,304	1,322	1,354	1,403	1,434	1,452	1,472	1,504	1,304	1,434	1,434	1,531
Amortization	(41)	(27)	(18)	(32)	(49)	(31)	(18)	(20)	(32)	(68)	(80)	(130)	(97)
Closing balance	1,236	1,277	1,304	1,322	1,354	1,403	1,434	1,452	1,472	1,236	1,354	1,304	1,434
Bond participation certificates - sold													
Opening balance	629	624	634	632	650	661	704	702	735	624	661	661	735
Sold	-	-	-	-	-	-	-	-	-	-	-	-	-
Other ²	(30)	5	(10)	2	(18)	(11)	(43)	2	(33)	(25)	(29)	(37)	(74)
Closing balance	599	629	624	634	632	650	661	704	702	599	632	624	661
Bond participation certificates - retained													
Opening balance	1	5	5	5	6	6	6	6	6	5	6	6	6
Sold	-	-	-	-	-	-	-	-	-	-	-	-	-
Other ²	-	(4)	-	-	(1)	-	-	-	-	(4)	(1)	(1)	-
Closing balance	1	1	5	5	5	6	6	6	6	1	5	5	6
Discontinued Operations													
U.S. Residential mortgages - sold													
Opening balance	-	-	-	-	-	-	-	-	1,478	-	-	-	1,265
Sold	-	-	-	-	-	-	-	-	70	-	-	-	327
Amortization	-	-	-	-	-	-	-	-	(20)	-	-	-	(70)
Other ²	-	-	-	-	-	-	-	-	(1,528)	-	-	-	(1,522)
Closing balance	-	-	-	-	-	-	-	-	-	-	-	-	-

¹ Amounts include assets that we have securitized but continue to service.

² Other primarily relates to foreign exchange translation gains and losses. For bond participation certificates, maturity of bonds is also included in this category.

SECURITIZATION SUBJECT TO EARLY AMORTIZATION SELLER'S INTEREST (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12
Our financial assets ¹									
Credit cards									
Total drawn	1,305	936	1,183	1,548	1,087	1,380	1,373	2,523	895
Capital charges drawn	53	36	45	60	43	56	56	104	36
Capital charges undrawn	77	60	73	95	67	84	85	156	70
Credit card loans securitized									
Past due ²	74	57	50	50	61	62	58	55	41
Net write-offs	49	36	37	40	46	41	38	40	34

EXPOSURES SECURITIZED (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12
Outstanding securitized assets ¹									
Credit cards	8,340	7,160	7,160	7,380	7,380	7,371	7,371	6,139	4,923
Commercial and residential mortgages	1,236	1,277	1,304	1,322	1,354	1,403	1,434	1,452	1,472
Bond participation certificates	599	629	624	634	632	650	661	704	702
Total exposures securitized	10,175	9,066	9,088	9,336	9,366	9,424	9,466	8,295	7,097

OFF-BALANCE SHEET ARRANGEMENTS OUTSTANDING SECURITIZED ASSETS (Millions of Canadian dollars, except percentage amounts)	Q2/14			Q1/14			Q4/13			Q3/13		
	Securitized exposures ³	Annualized average net loss rate ^{4,5}	Average coverage multiple of average net losses ^{4,5}	Securitized exposures ³	Annualized average net loss rate ^{4,5}	Average coverage multiple of average net losses ^{4,5}	Securitized exposures ³	Annualized average net loss rate ^{4,5}	Average coverage multiple of average net losses ^{4,5}	Securitized exposures ³	Annualized average net loss rate ^{4,5}	Average coverage multiple of average net losses ^{4,5}
Asset-backed securities	874	0.04%	>100	942	0.55%	42	896	1.06%	23	1,029	1.57%	23
Auto loans and leases	11,298	0.39%	53	11,641	0.38%	52	11,264	0.42%	52	11,320	0.36%	58
Corporate loan receivables	71	0.90%	76	77	0.85%	77	78	0.66%	96	84	0.89%	69
Credit cards	7,668	4.49%	10	7,297	4.29%	11	6,866	4.43%	10	6,500	4.18%	11
Dealer floor plan receivables	1,858	0.27%	>100	1,592	0.33%	>100	1,538	0.32%	>100	1,526	0.35%	>100
Electricity market receivables	173	-	-	173	-	-	173	-	-	199	-	-
Equipment receivables	1,817	0.18%	>100	1,846	0.24%	83	1,720	0.25%	65	1,310	0.41%	43
Fleet finance receivables	611	0.07%	>100	614	0.15%	95	592	0.11%	>100	587	0.14%	98
Insurance premiums	95	0.48%	35	97	0.39%	42	90	0.42%	40	89	0.42%	40
Residential mortgages	1,530	-	-	1,530	-	-	1,530	-	-	1,275	-	-
Student loans	3,370	1.04%	94	3,067	0.97%	>100	3,518	1.01%	94	3,773	1.34%	75
Trade receivables	2,569	0.44%	58	3,106	0.39%	58	2,859	0.24%	92	2,821	0.25%	90
Transportation finance	937	-	-	951	-	-	432	-	-	269	-	-
Total off-balance sheet arrangements outstanding securitized assets	32,871			32,933			31,556			30,782		

¹ Amounts reported are based on regulatory securitization reporting requirements as it includes our credit card loans. It excludes our Canadian residential mortgages under the National Housing Act MBS (NHA MBS) program, which also encompasses our Canadian social housing mortgages. These amounts differ from, and are not directly comparable to amounts reported in our Annual Report due to the differences between IFRS accounting and regulatory consolidation.

² Amounts represent credit card loans securitized greater than 90 days past due.

³ Comprised of multi-seller asset-backed commercial paper conduit programs. The outstanding securitized assets reflect our maximum exposure to loss for liquidity and credit facilities only, and excludes derivative transactions with RBC. Of the outstanding securitized assets, 100% of these are internally rated as investment grade.

⁴ Average annual net loss rates reflect impaired/past due assets. In our conduit programs, our risk of loss is significantly reduced due to the presence of first loss credit protection provided by the sellers of the financial assets. This protection provides an average coverage multiple as disclosed above, representing the number of times the credit enhancement provided by others, would cover losses. Refer to our 2013 Annual Report for a detailed discussion on credit protection and other factors, including additional credit enhancements which reduce our risk of loss.

⁵ Amounts are reported on a two-month lag.

SECURITIZATION AND RESECURITIZATION EXPOSURES RETAINED OR PURCHASED ^{1, 2, 3} (Millions of Canadian dollars)	Q2/14		Q1/14		Q4/13		Q3/13	
	Banking book	Trading book	Banking book	Trading book	Banking book	Trading book	Banking book	Trading book
Securitization exposures retained or purchased								
Asset-backed securities	2,251	209	2,200	326	2,164	454	2,651	528
Auto loans and leases	13,060	135	13,171	91	12,731	39	12,802	130
Commercial mortgages	-	343	-	300	-	282	-	350
Credit cards	8,874	181	8,987	176	8,440	223	8,247	170
Dealer floor plan receivables	1,858	-	1,592	-	1,538	-	1,526	-
Equipment receivables	1,817	-	1,846	-	1,720	-	1,310	-
Residential mortgages	2,979	1,394	2,340	1,638	2,314	1,641	2,117	1,409
Student loans	7,260	138	7,040	66	7,036	98	7,439	46
Trade receivables	2,412	-	2,952	-	2,715	-	2,679	-
Other	2,316	799	2,373	597	1,792	465	1,627	398
Total securitization and resecuritization exposures retained or purchased	42,827	3,199	42,501	3,194	40,450	3,202	40,398	3,031

SECURITIZATION AND RESECURITIZATION EXPOSURES RETAINED OR PURCHASED ^{1, 2, 3, 4} (Millions of Canadian dollars)	Q2/14						Q2/14			
	Banking book						Trading book			
	Standardized approach		Rating based approach		Internal assessment approach		Total		Standardized approach	
	Exposure	Capital charges	Exposure	Capital charges	Exposure	Capital charges	Exposure	Capital charges	Exposure	Capital charges
≤ 10%	-	-	1,713	11	27,455	160	29,168	171	823	5
> 10% ≤ 20%	1,135	18	1,303	17	6,710	69	9,148	104	657	11
> 20% ≤ 50%	114	5	505	18	2,978	71	3,597	94	573	17
> 50% ≤ 100%	-	-	116	9	-	-	116	9	351	22
> 100% ≤ 650%	-	-	705	15	-	-	705	15	246	84
> 650% < 1250%	-	-	-	-	-	-	-	-	5	3
1250	-	-	93	87	-	-	93	87	544	546
Total securitization and resecuritization exposures retained or purchased	1,249	23	4,435	157	37,143	300	42,827	480	3,199	688

SECURITIZATION AND RESECURITIZATION EXPOSURES RETAINED OR PURCHASED ^{1, 2, 3, 4} (Millions of Canadian dollars)	Q1/14		Q1/14		Q4/13		Q4/13		Q3/13		Q3/13	
	Banking book		Trading book		Banking book		Trading book		Banking book		Trading book	
	Exposure	Capital charges	Exposure	Capital charges	Exposure	Capital charges	Exposure	Capital charges	Exposure	Capital charges	Exposure	Capital charges
≤ 10%	28,632	166	782	5	27,387	159	511	3	29,720	174	600	3
> 10% ≤ 20%	8,976	101	549	9	8,243	93	660	10	5,887	74	598	9
> 20% ≤ 50%	3,807	95	619	19	3,742	97	509	18	3,545	90	505	18
> 50% ≤ 100%	124	9	264	16	118	9	239	15	151	10	263	15
> 100% ≤ 650%	717	15	281	116	684	21	425	133	804	89	304	97
> 650% < 1250%	-	-	2	1	-	-	-	-	-	-	-	-
1250	245	127	697	699	276	164	858	858	291	182	761	763
Total securitization and resecuritization exposures retained or purchased	42,501	513	3,194	865	40,450	543	3,202	1,037	40,398	619	3,031	905

RESECURITIZATION EXPOSURES RETAINED OR PURCHASED ^{1, 2, 3} (Millions of Canadian dollars)	Q2/14		Q1/14		Q4/13		Q3/13	
	Banking book	Trading book	Banking book	Trading book	Banking book	Trading book	Banking book	Trading book
AAA to AA-	3,034	214	3,077	222	2,971	314	2,940	213
A+ to A-	-	383	-	470	-	459	-	495
BBB+ to BB-	-	111	-	147	-	165	-	123
BB- and below	-	9	152	8	144	84	143	72
Unrated	-	35	-	40	-	78	-	51
Total resecuritization exposures retained or purchased	3,034	752	3,229	887	3,115	1,100	3,083	954

¹ The amounts reported are based on the regulatory securitization reporting requirements. It includes our credit card loans. It excludes our Canadian residential mortgages under the NHA MBS program which also encompass our Canadian social housing mortgages. These amounts differ from, and are not directly comparable to amounts reported in our Report to Shareholders due to the differences between IFRS accounting and regulatory consolidation.

² Amounts reflect regulatory exposure values.

³ Securitization exposures include securities, liquidity facilities, protection provided to securitization positions, other commitments and credit enhancements.

⁴ Capital charges for Standardized approach deductions are net of ACL and partial write-offs. Capital charges for Rating based approach and internal assessment approach are gross of ACL and partial write-offs.

BASEL III REGULATORY CAPITAL AND RATIOS (ALL-IN BASIS)

(Millions of Canadian dollars, except percentage and otherwise noted)

	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13
Common Equity Tier 1 capital (CET1): Instruments and Reserves					
1 Directly issued qualifying common share capital (and equivalent for non-joint stock companies) plus related stock surplus	14,644	14,663	14,607	14,518	14,596
2 Retained earnings	29,310	28,364	28,124	27,056	25,990
3 Accumulated other comprehensive income (and other reserves)	1,913	2,117	1,207	1,040	853
4 <i>Directly issued capital subject to phase out from CET1 (only applicable to non-joint stock companies)</i>	-	-	-	-	-
5 Common share capital issued by subsidiaries and held by third parties (amount allowed in group CET1)	12	12	11	11	11
6 Common Equity Tier 1 capital before regulatory adjustments	45,879	45,156	43,949	42,625	41,450
Common Equity Tier 1 capital: Regulatory adjustments					
7 Regulatory adjustment in respect of own use property	-	-	-	-	-
8 Goodwill (net of related tax liability)	8,566	8,616	8,361	8,234	8,106
9 Other intangibles other than mortgage-servicing rights (net of related tax liability)	2,289	2,295	2,522	2,509	2,508
10 Deferred tax assets excluding those arising from temporary differences (net of related tax liability)	52	59	62	25	24
11 Cash flow hedge reserve	92	54	175	317	147
12 Shortfall of provisions to expected losses	805	662	686	749	661
13 Securitization gain on sale	-	-	-	-	-
14 Gains and losses due to changes in own credit risk on fair value liabilities	24	160	182	168	178
15 Defined benefit pension fund net assets (net of related tax liability)	295	244	830	1,089	1,078
16 Investments in own shares (if not already netted off paid-in capital on reported balance sheet)	-	-	-	-	-
17 Reciprocal cross holdings in common equity	-	-	-	-	-
18 Non-significant investments in the capital of banking, financial and insurance entities, net of eligible short positions (amount above 10% threshold)	-	-	-	-	-
19 Significant investments in the common stock of banking, financial and insurance entities that are outside the scope of regulatory consolidation, net of eligible short positions (amount above 10% threshold)	-	-	-	243	259
20 Mortgage servicing rights (amount above 10% threshold)	-	-	-	-	-
21 Deferred tax assets arising from temporary differences (amount above 10% threshold, net of related tax liability)	-	-	-	-	-
22 Amount exceeding the 15% threshold	-	68	590	243	201
23 <i>of which: significant investments in the common stock of financials</i>	-	38	354	156	130
24 <i>of which: mortgage servicing rights</i>	-	-	-	-	-
25 <i>of which: deferred tax assets arising from temporary differences</i>	-	30	236	87	71
26 Other deductions or regulatory adjustments to CET1 as determined by OSFI	-	-	-	-	-
27 Regulatory adjustments applied to Common Equity Tier 1 due to insufficient Additional Tier 1 and Tier 2 to cover deductions	-	-	-	-	-
28 Total regulatory adjustments to Common Equity Tier 1	12,123	12,158	13,408	13,577	13,162
29 Common Equity Tier 1 capital (CET1)	33,756	32,998	30,541	29,048	28,288
Additional Tier 1 capital (AT1): Instruments					
30 Directly issued qualifying Additional Tier 1 instruments plus related stock surplus	500	500	-	-	-
31 <i>of which: classified as equity under applicable accounting standards</i>	500	500	-	-	-
32 <i>of which: classified as liabilities under applicable accounting standards</i>	-	-	-	-	-
33 <i>Directly issued capital instruments subject to phase out from Additional Tier 1</i>	5,466	5,913	6,652	6,652	6,652
34 Additional Tier 1 instruments (and CET1 instruments not included in row 5) issued by subsidiaries and held by third parties (amount allowed in group AT1)	3	3	3	2	2
35 <i>of which: instruments issued by subsidiaries subject to phase out</i>	-	-	-	-	-
36 Additional Tier 1 capital before regulatory adjustments	5,969	6,416	6,655	6,654	6,654
Additional Tier 1 capital: Regulatory adjustments					
37 Investments in own Additional Tier 1 instruments	-	-	-	-	-
38 Reciprocal cross holdings in Additional Tier 1 instruments	-	-	-	-	-
39 Non-significant investments in the capital of banking, financial and insurance entities, net of eligible short positions (amount above 10% threshold)	-	-	-	-	-
40 Significant investments in the capital of banking, financial and insurance entities that are outside the scope of regulatory consolidation, net of eligible short positions	-	-	-	-	-
41 Other deductions from Tier 1 capital as determined by OSFI	-	-	-	-	-
41a <i>of which: reverse mortgages</i>	-	-	-	-	-
41b <i>of which: valuation adjustment for less liquid positions</i>	-	-	-	-	-
42 Regulatory adjustments applied to Additional Tier 1 due to insufficient Tier 2 to cover deductions	-	-	-	-	-
43 Total regulatory adjustments to Additional Tier 1 capital	-	-	-	-	-
44 Additional Tier 1 Capital (AT1)	5,969	6,416	6,655	6,654	6,654
45 Tier 1 capital (T1 = CET1 + AT1)	39,725	39,414	37,196	35,702	34,942
Tier 2 Capital: Instruments and Provisions					
46 Directly issued qualifying Tier 2 instruments plus related stock surplus	-	-	-	-	-
47 Directly issued capital instruments subject to phase out from Tier 2	6,235	6,269	7,234	7,185	8,247
48 Tier 2 instruments (and CET1 and AT1 instruments not included in rows 5 or 34) issued by subsidiaries and held by third parties (amount allowed in group Tier 2)	27	28	24	25	26
49 <i>of which: instruments issued by subsidiaries subject to phase out</i>	24	26	22	23	24
50 Collective allowances	250	267	262	268	312
51 Tier 2 capital before regulatory adjustments	6,512	6,564	7,520	7,478	8,585
Tier 2 Capital: Regulatory adjustments					
52 Investments in own Tier 2 instruments	-	-	-	-	-
53 Reciprocal cross holdings in Tier 2 instruments	-	-	-	-	-
54 Non-significant investments in the capital of banking, financial and insurance entities, net of eligible short positions (amount above 10% threshold)	-	-	-	-	-
55 Significant investments in the capital of banking, financial and insurance entities that are outside the scope of regulatory consolidation, net of eligible short positions	-	-	-	-	-
56 Other deductions from Tier 2 capital	-	-	-	-	-
57 Total regulatory adjustments to Tier 2 capital	-	-	-	-	-
58 Tier 2 capital (T2)	6,512	6,564	7,520	7,478	8,585
59 Total capital (TC = T1 + T2)	46,237	45,978	44,716	43,180	43,527
60 Total risk-weighted assets	349,094	341,752	318,981	314,804	311,437

continued on next page

BASEL III REGULATORY CAPITAL AND RATIOS (ALL-IN BASIS) continued (Millions of Canadian dollars, except percentage and otherwise noted)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13
Capital ratios					
61 Common Equity Tier 1 (as percentage of risk-weighted assets)	9.7%	9.7%	9.6%	9.2%	9.1%
62 Tier 1 (as percentage of risk-weighted assets)	11.4%	11.5%	11.7%	11.3%	11.2%
63 Total capital (as percentage of risk-weighted assets)	13.2%	13.5%	14.0%	13.7%	14.0%
64 Institution-specific buffer requirement (minimum CET1 requirement plus capital conservation buffer plus G-SIB buffer requirement plus D-SIB buffer requirement expressed as a percentage of risk-weighted assets)	7.0%	7.0%	7.0%	7.0%	7.0%
65 of which: capital conservation buffer requirement	2.5%	2.5%	2.5%	2.5%	2.5%
66 not applicable	n.a.	n.a.	n.a.	n.a.	n.a.
67 of which: G-SIB buffer requirement	n.a.	n.a.	n.a.	n.a.	n.a.
67a of which: D-SIB buffer requirement	n.a.	n.a.	n.a.	n.a.	n.a.
68 Common Equity Tier 1 available to meet buffers (as percentage of risk-weighted assets)	9.7%	9.7%	9.6%	9.2%	9.1%
OSFI all-in target					
69 Common Equity Tier 1 all-in target ratio	7.0%	7.0%	7.0%	7.0%	7.0%
70 Tier 1 capital all-in target ratio	n.a.	n.a.	n.a.	n.a.	n.a.
71 Total capital all-in target ratio	n.a.	n.a.	n.a.	n.a.	n.a.
Amounts below the thresholds for deduction (before risk-weighting)					
72 Non-significant investments in the capital of other financials	335	1,058	571	1,756	737
73 Significant investments in the common stock of financials	2,687	2,769	2,747	2,797	2,745
74 Mortgage servicing rights (net of related tax liability)	-	-	-	-	-
75 Deferred tax assets arising from temporary differences (net of related tax liability)	2,286	2,181	1,835	1,560	1,498
Applicable caps on the inclusion of allowances in Tier 2					
76 Allowances eligible for inclusion in Tier 2 in respect of exposures subject to standardised approach (prior to application of cap)	250	267	262	268	312
77 Cap on inclusion of allowances in Tier 2 under standardised approach	250	267	262	268	312
78 Allowances eligible for inclusion in Tier 2 in respect of exposures subject to internal ratings-based approach (prior to application of cap)	1,580	1,586	1,549	1,528	1,477
79 Cap on inclusion of allowances in Tier 2 under internal ratings-based approach	1,580	1,586	1,549	1,528	1,477
Capital instruments subject to phase-out arrangements (only applicable between 1 Jan 2013 and 1 Jan 2022)					
80 Current cap on CET1 instruments subject to phase out arrangements	-	-	-	-	-
81 Amounts excluded from CET1 due to cap (excess over cap after redemptions and maturities)	-	-	-	-	-
82 Current cap on AT1 instruments subject to phase out arrangements	5,913	5,913	6,652	6,652	6,652
83 Amounts excluded from AT1 due to cap (excess over cap after redemptions and maturities) ¹	-	387	583	547	776
84 Current cap on T2 instruments subject to phase out arrangements	7,352	7,352	8,271	8,271	8,271
85 Amounts excluded from T2 due to cap (excess over cap after redemptions and maturities) ²	-	-	-	-	52

ASSETS TO CAPITAL MULTIPLE (GROSS ADJUSTED ASSETS OVER TRADITIONAL TOTAL CAPITAL) (Millions of Canadian dollars, except multiples and otherwise noted)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13
Assets-to-capital multiple	17.5X	17.6X	16.6X	16.8X	16.6X
Gross-adjusted assets (\$ billions)	849.8	850.8	807.0	792.0	788.7

BASEL III REGULATORY CAPITAL AND RATIOS (TRANSITIONAL BASIS) (Millions of Canadian dollars, except percentage and otherwise noted)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13
29 Common Equity Tier 1 capital (CET1)	42,254	41,921	41,543	40,161	39,330
45 Tier 1 capital (T1 = CET1 + AT1)	42,254	41,921	41,543	40,161	39,330
59 Total capital (TC = T1 + T2)	48,442	48,206	48,568	47,085	47,410
60 Total risk-weighted assets	359,383	357,263	348,238	332,863	325,651
61 Common Equity Tier 1 (as percentage of risk-weighted assets)	11.8 %	11.7 %	11.9 %	12.1 %	12.1 %
62 Tier 1 (as percentage of risk-weighted assets)	11.8 %	11.7 %	11.9 %	12.1 %	12.1 %
63 Total capital (as percentage of risk-weighted assets)	13.5 %	13.5 %	13.9 %	14.2 %	14.6 %

¹ The reduction of the Amounts excluded from AT1 due to cap is as a result of the redemption of \$212.5 million of preferred shares Series AH in Q3/13, the redemption of \$900 million of innovative instruments in Q1/14 and the redemption of \$850 million of preferred shares in Q2/14.

² The reduction of the Amounts excluded from T2 due to cap is as a result of the redemption of \$1 billion of subordinated debentures Tier 2 capital instruments in Q2/13.

REGULATORY CAPITAL BALANCE SHEET
(Millions of Canadian dollars)

	Q2/14	
	Balance sheet as in Report to Shareholders	Under regulatory scope of consolidation
Assets		
Cash and due from banks	15,879	15,879
Interest-bearing deposits with banks	5,210	5,210
Securities	191,481	183,536
Assets purchased under reverse repurchase agreements and securities borrowed	133,981	133,981
Loans		
Retail	324,142	324,142
Wholesale	99,177	98,053
Allowance for loan losses	(1,883)	(1,883)
Segregated fund net assets	593	-
Other		
Customer's liability under acceptances	10,911	10,911
Derivatives	72,633	72,684
Premises and equipment, net	2,603	2,593
Goodwill	8,566	8,566
Other intangibles	2,802	2,772
Investments in joint ventures and associates	273	273
Investments in insurance subsidiaries	-	2,711
Employee benefit assets	299	299
Other assets	29,226	27,003
Total assets	895,893	886,730
Liabilities		
Deposits		
Personal	202,670	202,670
Business and government	365,369	365,584
Bank	19,083	19,083
Segregated fund liabilities	593	-
Other		
Acceptances	10,911	10,911
Obligations related to securities sold short	50,423	50,423
Obligations related to assets sold under repurchase agreements and securities loaned	63,790	63,790
Derivatives	73,206	73,206
Insurance claims and policy benefit liabilities	8,163	-
Employee benefit liabilities	2,034	2,006
Other liabilities	41,192	40,604
Subordinated debentures	6,486	6,486
Preferred share liabilities	490	490
Total liabilities	844,410	835,253
Equity attributable to shareholders		
Preferred shares	3,750	3,750
Common shares	14,458	14,458
Treasury shares - preferred	-	-
- common	73	73
Retained earnings	29,496	29,511
Other components of equity	1,913	1,892
Total equity attributable to shareholders	49,690	49,684
Non-controlling interests	1,793	1,793
Total equity	51,483	51,477
Total liabilities and equity	895,893	886,730

		Equity	Assets
Insurance subsidiaries ¹	Principal activities		
RBC Reinsurance (Ireland) Limited	Incorporated in Ireland to provide reinsurance to international clients	17	-
Assured Assistance Inc.	Service provider for Insurance claims	4	-
RBC General Insurance Company	Property and casualty insurance company	291	1,407
RBC Insurance Services Inc.	Service provider for insurance companies listed and the bank (creditor)	12	13
RBC Life Insurance Company	Life and health insurance company	1,425	9,325
RBC Insurance Company of Canada	Property and casualty insurance company	120	384
RBC Insurance Holdings Inc.	Holding company	1	-
Royal Bank of Canada Insurance Company Limited	Life, annuity, trade credit, title and property reinsurance company provides coverage to international clients	841	745
		2,711	11,874

¹ The list of legal entities that are included within the accounting scope of consolidation but excluded from the regulatory scope of consolidation.

REGULATORY CAPITAL BALANCE SHEET
(Millions of Canadian dollars)

Cross Reference to
Basel III Regulatory Capital
Components Page 27

Q2/14

Balance sheet as in
Report to Shareholders

Under regulatory
scope of consolidation

Assets			
Cash and due from banks		15,879	15,879
Interest-bearing deposits with banks		5,210	5,210
Securities		191,481	183,536
<i>Non-significant investments in capital of other financial institutions reflected in regulatory capital</i>			-
<i>Other securities</i>			183,536
Assets purchased under reverse repurchase agreements and securities borrowed		133,981	133,981
Loans			
Retail		324,142	324,142
Wholesale		99,177	98,053
Allowance for loan losses		(1,883)	(1,883)
<i>Collective allowance reflected in Tier 2 regulatory capital</i>	t		(250)
<i>Shortfall of allowances to expected loss</i>	i		(805)
<i>Allowances not reflected in regulatory capital</i>			(828)
Segregated fund net assets		421,436	420,312
Other		593	-
Customer's liability under acceptances		10,911	10,911
Derivatives		72,633	72,684
Premises and equipment, net		2,603	2,593
Goodwill	e	8,566	8,566
<i>of which relates to insurance</i>			-
Other intangibles	f	2,802	2,802
<i>of which relates to insurance</i>			30
Investments in joint ventures and associates		273	273
Significant investments in other financial institutions and insurance subsidiaries *			2,708
<i>Significant investments exceeding regulatory thresholds</i>	n		-
<i>Significant investments not exceeding regulatory thresholds</i>			2,708
Defined-benefit pension fund net assets	k	299	299
Other		29,226	27,002
Significant investments in other financial institutions included in Other Assets but reported above *			(26)
<i>Deferred tax assets</i>			1,989
<i>Deferred tax assets excluding those arising from temporary differences</i>	g		52
<i>Deferred tax assets arising from temporary differences exceeding regulatory thresholds</i>	o		-
<i>Deferred tax liabilities related to permitted tax netting</i>			(348)
<i>Deferred tax assets - other temporary differences</i>			2,285
Other assets			24,987
Total assets		895,893	886,730

REGULATORY CAPITAL BALANCE SHEET *continued*
(Millions of Canadian dollars)

Cross Reference to
Basel III Regulatory Capital
Components Page 27

Q2/14

Balance sheet as in
Report to Shareholders

Under regulatory
scope of consolidation

		Balance sheet as in Report to Shareholders	Under regulatory scope of consolidation
Liabilities			
Deposits			
Personal		202,670	202,670
Business and government		365,369	365,584
Bank		19,083	19,083
Segregated fund liabilities		587,122	587,337
Other		593	-
Acceptances		10,911	10,911
Obligations related to securities sold short		50,423	50,423
Obligations related to assets sold under repurchase agreements and securities loaned		63,790	63,790
Derivatives		73,206	73,206
Insurance claims and policy benefit liabilities		8,163	-
Employee benefit liabilities		2,034	2,006
Other liabilities		41,192	40,604
<i>Gains and losses due to changes in own credit risk on fair value liabilities</i>	j		24
<i>Deferred tax liabilities</i>			225
<i>related to goodwill</i>	w		-
<i>related to intangibles</i>	x		513
<i>related to pensions</i>	y		4
<i>relates to permitted tax netting</i>	x'		56
<i>Other deferred tax liabilities</i>			(348)
<i>Other liabilities</i>			40,355
Subordinated debentures	r	6,486	6,486
Regulatory capital amortization of maturing debentures			-
Subordinated debentures not allowed for regulatory capital	r'		227
Subordinated debentures used for regulatory capital:			6,259
of which: are qualifying			-
of which: are subject to phase out directly issued capital:	r''		6,235
of which: are subject to phase out issued by subsidiaries and held by 3rd party	r'''		24
Preferred shares liabilities	u	490	500
related to issuance costs			(10)
Total liabilities		844,410	835,253
Equity attributable to shareholders		49,690	49,684
Common shares	a	14,458	14,458
Retained earnings	a'	29,496	29,511
of which relates to contributed surplus			186
of which relates to retained earning for capital purposes	b		29,310
of which portion are not allowed for regulatory capital			15
Other components of equity	c	1,913	1,892
Gains and losses on derivatives designated as cash flow hedges	h		92
Unrealized foreign currency translation gains and losses, net of hedging activities			1,427
Other reserves allowed for regulatory capital			394
of which relates to Insurance	c'		(21)
Preferred shares	p	3,750	3,750
of which: are qualifying			-
of which: are subject to phase out	p'		3,750
of which portion are not allowed for regulatory capital	p''		-
Treasury shares - preferred - phase-out	p'''		-
Treasury shares - Common		73	73
Non-controlling interests	z	1,793	1,793
of which: are qualifying			-
portion allowed for inclusion into CET1	d		12
portion allowed for inclusion into Tier 1 capital	q		3
portion allowed for inclusion into Tier 2 capital	s		3
of which: are subject to phase out	z'		1,716
of which: portion not allowed for regulatory capital	z''		59
Total equity		51,483	51,477
Total liabilities and equity		895,893	886,730

BASEL III REGULATORY CAPITAL COMPONENTS: EXCERPT OF ALL-IN CAPITAL DISCLOSURE
(Millions of Canadian dollars)

Cross Reference to
Regulatory Capital
Balance Sheet Pages 25-
26

Q2/14

Common Equity Tier 1 Capital: Instruments and Reserves		
1 Directly issued qualifying common share capital (and equivalent for non-joint stock companies) plus related stock surplus	a+a'	14,644
2 Retained earnings	b	29,310
3 Accumulated other comprehensive income (and other reserves)	c-c'	1,913
4 <i>Directly issued capital subject to phase out from CET1 (only applicable to non-joint stock companies)</i>		-
5 Common share capital issued by subsidiaries and held by third parties (amount allowed in group CET1)	d	12
6 Common Equity Tier 1 capital before regulatory adjustments		45,879
Common Equity Tier 1 capital: Regulatory adjustments		
7 Regulatory adjustment in respect of own use property		-
8 Goodwill (net of related tax liability)	e-w	8,566
9 Intangibles other than mortgage-servicing rights (net of related tax liability)	f-x	2,289
10 Deferred tax assets excluding those arising from temporary differences (net of related tax liability)	g	52
11 Gains and losses on derivatives designated as cash flow hedges	h	92
12 Shortfall of provisions to expected losses	i	805
13 Securitization gain on sale		-
14 Gains and losses due to changes in own credit risk on fair valued liabilities	j	24
15 Defined benefit pension fund net assets (net of related tax liability)	k-y	295
16 Investments in own shares (if not already netted off paid-in capital on reported balance sheet)		-
17 Reciprocal cross holdings in common equity		-
18 Non-significant investments in the capital of banking, financial and insurance entities, net of eligible short positions (amount above 10% threshold)		-
19 Significant investments in the common stock of banking, financial and insurance entities that are outside the scope of regulatory consolidation, net of eligible short positions (amount above 10% threshold)	m	-
20 Mortgage servicing rights (amount above 10% threshold)		-
21 Deferred tax assets arising from temporary differences (amount above 10% threshold, net of related tax liability)		-
22 Amount exceeding the 15% threshold		-
23 <i>of which: significant investments in the common stock of financials</i>	n	-
24 <i>of which: mortgage servicing rights</i>		-
25 <i>of which: deferred tax assets arising from temporary differences</i>		-
26 Other deductions or regulatory adjustments to CET1 as determined by OSFI	o	-
27 Regulatory adjustments applied to Common Equity Tier 1 due to insufficient Additional Tier 1 and Tier 2 to cover deductions		-
28 Total regulatory adjustments to Common Equity Tier 1		12,123
29 Common Equity Tier 1 capital (CET1)		33,756
Additional Tier 1 capital: Instruments		
30 Directly issued qualifying Additional Tier 1 instruments plus related stock surplus	u	500
31 <i>of which: classified as equity under applicable accounting standards</i>	u+z-z'-z"-d-q-s	500
32 <i>of which: classified as liabilities under applicable accounting standards</i>	p-p'-p''	-
33 <i>Directly issued capital instruments subject to phase out from Additional Tier 1</i>	z'+p'+p'''	5,466
34 Additional Tier 1 instruments (and CET1 instruments not included in row 5) issued by subsidiaries and held by third parties (amount allowed in group AT1)	q	3
35 <i>of which: instruments issued by subsidiaries subject to phase out</i>		-
36 Additional Tier 1 capital before regulatory adjustments		5,969
Additional Tier 1 capital: Regulatory adjustments		
37 Investments in own Additional Tier 1 instruments		-
38 Reciprocal cross holdings in Additional Tier 1 instruments		-
39 Non-significant investments in the capital of banking, financial and insurance entities, net of eligible short positions (amount above 10% threshold)		-
40 Significant investments in the capital of banking, financial and insurance entities that are outside the scope of regulatory consolidation, net of eligible short positions		-
41 Other deductions from Tier 1 capital as determined by OSFI		-
41a <i>of which: reverse mortgages</i>		-
41b <i>of which: valuation adjustment for less liquid positions</i>		-
42 Regulatory adjustments applied to Additional Tier 1 due to insufficient Tier 2 to cover deductions		-
43 Total regulatory adjustments to Additional Tier 1 capital		-
44 Additional Tier 1 Capital (AT1)		5,969
45 Tier 1 capital (T1 = CET1 + AT1)		39,725
Tier 2 Capital: Instruments and Provisions		
46 Directly issued qualifying Tier 2 instruments plus related stock surplus	r-r'-r''-r'''	-
47 Directly issued capital instruments subject to phase out from Tier 2	r''	6,235
48 Tier 2 instruments (and CET1 and AT1 instruments not included in rows 5 or 34) issued by subsidiaries and held by third parties (amount allowed in group Tier 2)	s+r'''	27
49 <i>of which: instruments issued by subsidiaries subject to phase out</i>	r'''	24
50 Collective allowances	t	250
51 Tier 2 capital before regulatory adjustments		6,512
Tier 2 Capital: Regulatory Adjustments		
52 Investments in own Tier 2 instruments		-
53 Reciprocal cross holdings in Tier 2 instruments		-
54 Non-significant investments in the capital of banking, financial and insurance entities, net of eligible short positions (amount above 10% threshold)		-
55 Significant investments in the capital of banking, financial and insurance entities that are outside the scope of regulatory consolidation, net of eligible short positions		-
56 Other deductions from Tier 2 capital		-
57 Total regulatory adjustments to Tier 2 capital		-
58 Tier 2 capital (T2)		6,512
59 Total capital (TC = T1 + T2)		46,237

FLOW STATEMENT OF THE MOVEMENTS IN REGULATORY CAPITAL¹

(Millions of Canadian dollars)

Common Tier 1 (CET1) capital
Opening amount

New capital issues	
Redeemed capital	
Gross dividends (deduction)	
Shares issued in lieu of dividends (add back)	
Profit for the year (attributable to shareholders of parent company)	
Removal of own credit spread (net of tax)	
Movement in other comprehensive income	
<i>Currency translation differences (unrealized foreign currency translation gains/losses), net of hedging activities</i>	
<i>Available-for-sale investments (unrealized gains (losses) on AFS securities, Other</i>	
Goodwill and other intangible assets (deduction, net of related tax liability)	
Other, including regulatory adjustments and transitional arrangements	
<i>Deferred tax assets that rely on future profitability (excluding those arising from temporary differences)</i>	
<i>Defined benefit pension fund assets (net of related tax liability)</i>	
<i>Investment in common equity of deconsolidated subsidiaries & other significant investments</i>	
<i>Prudential valuation adjustments</i>	
<i>Other²</i>	

Closing amount
Other 'non-core' Tier 1 (Additional Tier 1) capital
Opening amount

New non-core Tier 1 (additional Tier 1) eligible capital issues	
Redeemed capital	
Other, including regulatory adjustments and transitional arrangements ^{3,5}	

Closing amount
Total Tier 1 capital
Tier 2 capital
Opening amount

New Tier 2 eligible capital issues	
Redeemed capital	
Amortization adjustments	
Other, including regulatory adjustments and transitional arrangements ^{4,6,7}	

Closing amount
Total regulatory capital

Q2/14	Q1/14	Q4/13	Q3/13	Q2/13
32,998	30,541	29,048	28,288	28,115
30	65	44	25	8
(14)	-	-	(46)	(21)
(1,077)	(1,028)	(1,026)	(971)	(974)
-	-	-	-	-
2,175	2,067	2,095	2,279	1,912
136	23	(15)	10	27
(204)	909	167	187	73
(226)	967	233	196	75
(16)	63	76	(179)	79
38	(121)	(142)	170	(81)
55	(28)	(140)	(129)	(692)
(343)	449	368	(595)	(160)
7	3	(37)	(1)	(18)
(51)	586	259	(10)	(91)
38	317	46	(11)	(30)
-	-	-	-	-
(337)	(457)	100	(573)	(21)
33,756	32,998	30,541	29,048	28,288
6,416	6,655	6,654	6,654	6,654
-	500	-	-	-
-	-	-	-	-
(447)	(739)	1	-	-
5,969	6,416	6,655	6,654	6,654
39,725	39,414	37,196	35,702	34,942
6,564	7,520	7,478	8,585	8,518
-	-	-	-	-
-	-	-	-	-
-	-	-	-	-
(52)	(956)	42	(1,107)	67
6,512	6,564	7,520	7,478	8,585
46,237	45,978	44,716	43,180	43,527

¹ Restated prior periods to the required EDTF format.

² Includes changes in shortfall in allowance, treasury shares, issue costs and other, share-based compensation awards, threshold deduction allocated to loss carryback, derecognition of cash flow hedge reserves, transitional adjustment and common equity issued by consolidated subsidiaries to third parties.

³ Includes changes to capital issued by consolidated bank subsidiaries to third parties and non-qualifying capital instruments.

⁴ Includes changes to non-qualifying capital issued by consolidated bank subsidiaries to third parties, non-qualifying capital instruments and eligible collective allowance.

⁵ Excludes \$200 million preferred shares redeemed in Q3/13; excludes \$900 million of innovative instruments redeemed in Q1/14; excludes \$850 million preferred shares redeemed in Q2/14, as they were not included in capital per the OSFI (Basel III) rules.

⁶ Includes an issuance of \$2 billion subordinated debentures in Q1/13, deemed to be non-qualifying as per OSFI (Basel III) rules and are subject to phase-out.

⁷ Excludes \$1 billion subordinated debentures redeemed in both Q3/13 and Q1/14, as they were not included in capital per the OSFI (Basel III) rules.

RISK-WEIGHTED ASSETS ¹ (Millions of Canadian dollars, except percentage and per share amounts)	Q2/14					Q2/14	Risk-weighted assets All-in Basis				
	Exposure ²	Average of risk weights ³	Risk-weighted assets All-in Basis			Capital requirements	Q1/14 Total ⁴	Q4/13 Total ⁴	Q3/13 Total ⁴	Q2/13 Total ⁴	
			Standardized approach	Advanced approach	Other	Total ⁴					Total ⁴
Credit risk ⁵											
Lending-related and other											
Residential mortgages	184,801	5%	940	8,998	-	9,938	795	8,550	8,490	8,287	8,088
Other retail (Personal, Credit cards and Small business treated as retail)	220,646	21%	4,999	42,139	-	47,138	3,771	47,898	48,418	48,813	47,326
Business (Corporate, Commercial, Medium-sized enterprises and Non-bank financial institutions)	215,385	51%	15,508	94,658	-	110,166	8,813	106,485	101,780	101,301	99,386
Sovereign (Government)	49,483	11%	3,328	2,255	-	5,583	447	3,781	3,910	3,657	3,459
Bank	79,318	8%	2,603	4,125	-	6,728	538	6,137	5,409	5,053	5,807
Total lending-related and other	749,633	24%	27,378	152,175	-	179,553	14,364	172,851	168,007	167,111	164,066
Trading-related											
Repo-style transactions	283,138	1%	25	3,651	29	3,705	296	3,474	2,662	3,549	4,278
Derivatives ⁶	68,178	40%	2,085	13,906	11,216	27,207	2,177	28,264	16,489	16,635	15,364
Total trading-related	351,316	9%	2,110	17,557	11,245	30,912	2,473	31,738	19,151	20,184	19,642
Total lending-related and other and trading-related	1,100,949	19%	29,488	169,732	11,245	210,465	16,837	204,589	187,158	187,295	183,708
Bank book equities ^{7, 8}	1,869	99%	-	1,859	-	1,859	149	1,851	1,712	1,093	1,086
Securitization exposures	42,835	14%	284	5,720	-	6,004	480	6,451	6,789	7,737	8,360
Regulatory scaling factor ⁹	n.a.	n.a.	n.a.	10,573	-	10,573	846	10,163	9,813	9,766	9,268
Other assets ¹⁰	36,027	82%	n.a.	n.a.	29,374	29,374	2,350	30,745	27,169	27,636	28,842
Total credit risk ¹⁰	1,181,680	22%	29,772	187,884	40,619	258,275	20,662	253,799	232,641	233,527	231,264
Market risk ^{11, 12}											
Interest rate			2,650	4,549	-	7,199	576	5,881	3,361	2,928	6,134
Equity			460	3,474	-	3,934	315	3,621	3,330	2,998	2,594
Foreign exchange			1,198	29	-	1,227	98	1,391	1,661	1,262	791
Commodities			1,649	3	-	1,652	132	1,592	990	611	706
Specific risk			13,131	6,010	-	19,141	1,531	20,219	21,948	19,584	17,215
Incremental risk charge ^{13, 14}			-	12,951	-	12,951	1,036	11,351	10,894	10,550	10,410
Total market risk			19,088	27,016	-	46,104	3,688	44,055	42,184	37,933	37,850
Operational risk ¹⁵			44,715	n.a.	n.a.	44,715	3,577	43,898	44,156	43,344	42,323
Transitional adjustment prescribed by OSFI											
Total risk-weighted assets (RWA)	1,181,680		93,575	214,900	40,619	349,094	27,927	341,752	318,981	314,804	311,437

¹ Effective Q1/13 numbers are calculated using guidelines issued by OSFI under the Basel III All-in framework.

² Total exposure represents exposure at default which is the expected gross exposure upon the default of an obligor. This amount excludes any allowance against impaired loans or partial write-offs and does not reflect the impact of credit risk mitigation and collateral held.

³ Represents the average of counterparty risk weights within a particular category.

⁴ The minimum capital requirements for each category can be calculated by multiplying the total RWA by 8%.

⁵ For credit risk, a majority of our portfolios use the Internal Ratings Based (IRB) Approach and the remainder use the Standardized Approach.

⁶ Commencing Q1/2014, a new CVA regulatory capital charge has been applied to derivatives. For Q2/2014, CVA regulatory capital charge was calculated using the standardized method applied at a phased in factor of 57%.

⁷ Capital Adequacy Requirement (CAR) guidelines define banking book equities based on the economic substance of the transaction rather than the legal form or accounting treatment associated with the financial instrument. As such, differences exist in the identification of equity securities held in the banking book and those reported in the financial statements. Banking book equities are financial instruments held for investment purposes and are not part of our trading book, consisting of publicly-traded and private equities, partnership units, venture capital and derivative instruments tied to equity interests.

⁸ As at Q2/14, the amount of publicly-traded equity exposures was \$839 million and private equity exposures amounted to \$1,030 million. Total exposure represents exposure at default, which is the expected gross exposure upon the default of an obligor.

⁹ The amount of available-for-sale securities held in the banking book that were "grandfathered" under CAR guidelines, and thus subject to a 100% risk-weighting until the end of 2017, was \$96 million for Q2/14.

¹⁰ The scaling factor represents a calibration adjustment of 6% as prescribed by OSFI under the Basel III framework and is applied to RWA amounts for credit risk assessed under the IRB Approach.

¹¹ For credit risk, portfolios using the Standardized and IRB Approaches represents 11% and 73%, respectively, of RWA. The remaining 16% represents Balance Sheet assets not included in Standardized or IRB Approaches.

¹² For market risk RWA measurement, we use an internal models approach where we have obtained regulatory approval, and a standardized approach for products yet to be approved.

¹³ Regulatory capital for our correlation trading portfolios is determined through the standardized approach as prescribed by OSFI. Therefore, we do not have a Comprehensive Risk Charge for these portfolios. Our securitization and re-securitization positions in our trading book also have capital requirements under the standardized approach. The changes in value due to market and credit risk in the securitization and re-securitization in the trading book are managed through the daily mark-to-market process. Furthermore, we employ market risk measures such as sensitivities to changes in option-adjusted spreads and underlying asset prices as well as VaR and stress testing measures.

¹⁴ The incremental risk charge (IRC) was \$1,036 million as at Q2/14. The average was \$984 million, high was \$1,137 million and low was \$857 million for Q2/14. The IRC is measured over a one-year horizon at a 99.9% confidence level. We utilize a technique known as the Monte Carlo simulation process to generate a statistically relevant number of loss scenarios due to ratings migration and default in order to establish the losses at that confidence level. We also make certain assumptions about position liquidity (the length of time to close out a position) within the model that range from a floor of three months to maximum of one year. The determination of liquidity is based on issuer type and credit rating. Credit rating migration and default probabilities are based on historical data.

¹⁵ The models are subject to the same internal independent vetting and validation procedures used for all regulatory capital models. Important assumptions are re-reviewed at least annually. Due to long time horizon and high confidence level of the risk measure, we do not perform backtesting as we do for the VaR measure.

¹⁶ For operational risk, we use the Standardized Approach.

MARKET RISK - RISK-WEIGHTED ASSETS BY APPROACH (ALL-IN BASIS) (Millions of Canadian dollars, except percentage and otherwise noted)	Q2/14		Q1/14		Q4/13		Q3/13		Q2/13	
	Risk-weighted assets	Capital requirements	Risk-weighted assets	Capital requirements	Risk-weighted assets	Capital requirements	Risk-weighted assets	Capital requirements	Risk-weighted assets	Capital requirements
Internal models-based approach										
VaR	4,031	322	3,717	297	3,385	271	2,920	234	3,064	245
Stressed VaR	10,034	803	8,665	693	6,383	511	5,500	440	5,272	422
Incremental risk charge	12,951	1,036	11,351	908	10,894	871	10,550	844	10,410	833
Comprehensive risk measure	-	-	-	-	-	-	-	-	-	-
Other	-	-	-	-	-	-	-	-	-	-
	27,016	2,161	23,733	1,898	20,662	1,653	18,970	1,518	18,746	1,500
Standardized approach	19,088	1,527	20,322	1,626	21,522	1,722	18,963	1,517	19,104	1,528
Total Market Risk RWA	46,104	3,688	44,055	3,524	42,184	3,375	37,933	3,035	37,850	3,028

RISK-WEIGHTED ASSETS BY BUSINESS SEGMENTS (ALL-IN BASIS) (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13
Personal and Commercial Banking			
Canadian Banking	112,682	109,793	108,210
Caribbean & U.S. Banking	14,411	15,858	14,665
Wealth Management	20,217	20,302	18,776
Insurance	7,039	7,193	6,921
Investor & Treasury Services	19,858	21,862	18,375
Capital Markets	166,579	158,040	146,237
Corporate Support	8,308	8,704	5,797
Total risk-weighted assets	349,094	341,752	318,981

MOVEMENT OF RISK WEIGHTED ASSETS BY RISK TYPE (ALL-IN BASIS) (Millions of Canadian dollars, except percentage and otherwise noted)	Q2/14			Q1/14			Q4/13		
	Non-counterparty credit risk	Counterparty credit risk	Total	Non-counterparty credit risk	Counterparty credit risk	Total	Non-counterparty credit risk	Counterparty credit risk	Total
Credit risk RWA									
Opening balance of credit risk RWA	221,747	32,052	253,799	213,109	19,532	232,641	213,180	20,347	233,527
Portfolio size ¹	3,547	(694)	2,853	1,698	617	2,315	(2,678)	(3,417)	(6,095)
Portfolio credit quality ²	492	(200)	292	(124)	(47)	(171)	932	2,019	2,951
Model updates ³	2,227	-	2,227	-	-	-	-	-	-
Methodology and policy ⁴	-	-	-	-	11,076	11,076	-	-	-
Acquisitions and dispositions	-	-	-	-	-	-	-	-	-
Foreign exchange movements	(1,101)	(144)	(1,245)	7,497	917	8,414	2,582	324	2,906
Other	451	(102)	349	(433)	(43)	(476)	(907)	259	(648)
Closing balance of credit risk RWA	227,363	30,912	258,275	221,747	32,052	253,799	213,109	19,532	232,641
Market risk RWA									
Opening balance of market risk RWA	n.a.	n.a.	44,055	n.a.	n.a.	42,184	n.a.	n.a.	37,933
Movement in risk levels ⁵	n.a.	n.a.	1,044	n.a.	n.a.	1,114	n.a.	n.a.	3,816
Model updates ³	n.a.	n.a.	463	n.a.	n.a.	(1,241)	n.a.	n.a.	142
Methodology and policy ⁴	n.a.	n.a.	-	n.a.	n.a.	-	n.a.	n.a.	-
Acquisitions and dispositions	n.a.	n.a.	-	n.a.	n.a.	-	n.a.	n.a.	-
Foreign exchange movements	n.a.	n.a.	482	n.a.	n.a.	1,998	n.a.	n.a.	555
Other	n.a.	n.a.	60	n.a.	n.a.	-	n.a.	n.a.	(262)
Closing balance of market risk RWA	n.a.	n.a.	46,104	n.a.	n.a.	44,055	n.a.	n.a.	42,184
Operational risk RWA									
Opening balance of operational risk RWA	n.a.	n.a.	43,898	n.a.	n.a.	44,156	n.a.	n.a.	43,344
Revenue generation	n.a.	n.a.	817	n.a.	n.a.	(258)	n.a.	n.a.	812
Closing balance of operational risk RWA	n.a.	n.a.	44,715	n.a.	n.a.	43,898	n.a.	n.a.	44,156
Total	227,363	30,912	349,094	221,747	32,052	341,752	213,109	19,532	318,981

ATTRIBUTED CAPITAL (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Attributed capital													
Credit risk	13,050	13,000	12,450	11,700	11,700	11,400	11,100	9,300	9,000	13,000	11,550	11,800	9,550
Market risk (trading and non-trading)	3,600	3,900	3,050	3,150	3,400	3,700	3,700	3,650	3,900	3,750	3,550	3,300	3,800
Operational risk	4,300	4,200	4,000	3,950	4,050	4,100	3,850	3,850	3,750	4,300	4,100	4,050	3,750
Business and fixed assets risk	2,750	2,700	2,550	2,500	2,600	2,850	2,850	2,850	2,750	2,700	2,700	2,650	2,750
Insurance risk	550	500	500	450	450	500	450	450	450	500	450	500	450
Goodwill and intangibles	11,350	11,350	11,150	10,950	10,800	10,150	10,100	9,750	9,700	11,350	10,500	10,750	9,800
Regulatory capital allocation ⁶	4,400	3,900	4,950	4,500	2,650	1,550	3,100	4,250	4,050	4,150	2,100	3,400	4,100
Attributed capital	40,000	39,550	38,650	37,200	35,650	34,250	35,150	34,100	33,600	39,750	34,950	36,450	34,200
Under/(over) attribution of capital ^{6,7}	5,550	4,500	3,850	3,800	4,200	4,600	2,750	2,850	1,850	5,000	4,400	4,150	1,900
Average common equity from discontinued operations	-	-	-	-	-	-	-	-	400	-	-	-	400
Total average common equity	45,550	44,050	42,500	41,000	39,850	38,850	37,900	36,950	35,850	44,750	39,350	40,600	36,500

¹ Organic changes in portfolio size and composition (including new business and maturing loans).

² Quality of book changes caused by experience such as underlying customer behaviour or demographics and credit migration.

³ Updates to the model to reflect recent experience, model implementation, change in model scope or any change to address model malfunctions including changes through model calibrations/realignments.

⁴ Methodology changes to the calculations driven by regulatory policy changes. In Q1/14, the change was due to the implementation of CVA of \$11.1 billion.

⁵ Change in risk due to position changes and market movements.

⁶ Our capital allocation methodology is annually revised to anticipate and incorporate any changes in the regulatory (Basel and /or OSFI) environment that affects our capital requirement. As such, for 2014 attributed capital includes the Credit Valuation Adjustment (CVA) as prescribed by OSFI.

⁷ Under/(over) attribution of capital is reported in Corporate Support.

LOANS AND ACCEPTANCES (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2013	2012
By portfolio and sector											
Retail											
Residential mortgages	211,255	210,246	209,238	206,441	201,138	199,375	198,324	196,652	193,231	209,238	198,324
Personal ¹	94,171	93,809	92,859	92,881	92,612	85,824	85,800	84,146	82,110	92,859	85,800
Credit cards	14,185	14,016	14,142	13,881	13,666	13,573	13,661	13,423	13,035	14,142	13,661
Small business ¹	4,531	4,447	4,388	4,066	4,178	2,536	2,503	2,489	2,477	4,388	2,503
	324,142	322,518	320,627	317,269	311,594	301,308	300,288	296,710	290,853	320,627	300,288
Wholesale											
Business											
Agriculture	5,599	5,524	5,441	5,349	5,287	5,272	5,202	5,085	5,085	5,441	5,202
Automotive	6,768	6,456	6,167	7,192	6,851	3,799	3,585	3,469	3,587	6,167	3,585
Consumer goods	7,337	6,393	6,230	6,068	5,759	5,631	5,432	5,506	5,208	6,230	5,432
Energy	9,922	9,127	8,906	8,956	8,735	8,744	8,802	8,961	7,689	8,906	8,802
Non-bank financial services	5,341	5,186	4,903	4,913	4,321	3,134	3,895	3,455	1,731	4,903	3,895
Forest products	1,114	959	893	917	992	985	811	875	895	893	811
Industrial products	4,329	4,149	4,038	3,910	3,906	3,882	3,938	4,024	3,639	4,038	3,938
Mining and metals	957	1,006	1,074	1,018	1,196	1,009	965	877	892	1,074	965
Real estate and related ²	27,273	25,840	24,413	23,534	22,932	21,877	20,650	19,346	18,400	24,413	20,650
Technology and media	4,813	4,693	4,006	3,911	3,970	4,286	4,203	3,830	3,357	4,006	4,203
Transportation and environment	5,662	5,593	5,593	5,502	5,250	5,299	5,221	5,101	5,174	5,593	5,221
Other ³	25,255	24,904	22,755	21,029	21,851	21,873	21,447	21,779	21,047	22,755	21,447
Sovereign	4,294	4,641	4,396	4,089	4,142	4,197	4,193	4,275	4,027	4,396	4,193
Bank	1,424	1,121	1,320	880	1,057	951	990	972	1,066	1,320	990
	110,088	105,592	100,135	97,268	96,249	90,939	89,334	87,555	81,797	100,135	89,334
Total loans and acceptances	434,230	428,110	420,762	414,537	407,843	392,247	389,622	384,265	372,650	420,762	389,622
Allowance for loan losses	(1,883)	(1,979)	(1,959)	(1,921)	(1,966)	(1,954)	(1,996)	(1,937)	(2,019)	(1,959)	(1,996)
Total loans and acceptances, net of allowance for loan losses	432,347	426,131	418,803	412,616	405,877	390,293	387,626	382,328	370,631	418,803	387,626
Loans and acceptances by geography⁴ and portfolio											
Canada											
Residential mortgages	207,936	206,918	206,134	203,446	198,253	196,574	195,552	193,886	190,537	206,134	195,552
Personal	85,832	85,715	85,701	86,135	86,255	79,967	80,000	78,575	76,584	85,701	80,000
Credit cards	13,920	13,744	13,902	13,651	13,404	13,311	13,422	13,204	12,812	13,902	13,422
Small business	4,531	4,447	4,388	4,066	4,178	2,536	2,503	2,489	2,477	4,388	2,503
Retail	312,219	310,824	310,125	307,298	302,090	292,388	291,477	288,154	282,410	310,125	291,477
Business	62,761	60,100	58,959	58,318	57,912	52,464	51,212	51,015	48,594	58,959	51,212
Sovereign	3,639	3,940	3,807	3,648	3,724	3,881	3,751	3,651	3,322	3,807	3,751
Bank	498	657	823	429	428	517	390	428	471	823	390
Wholesale	66,898	64,697	63,589	62,395	62,064	56,862	55,353	55,094	52,387	63,589	55,353
United States											
Retail	4,337	4,131	3,734	3,510	3,392	3,088	3,138	3,077	3,109	3,734	3,138
Wholesale	23,089	22,469	19,443	18,321	17,622	17,298	17,081	16,224	13,885	19,443	17,081
	27,426	26,600	23,177	21,831	21,014	20,386	20,219	19,301	16,994	23,177	20,219
Other International											
Retail	7,586	7,563	6,768	6,461	6,112	5,832	5,673	5,479	5,334	6,768	5,673
Wholesale	20,101	18,426	17,103	16,552	16,563	16,779	16,900	16,237	15,525	17,103	16,900
	27,687	25,989	23,871	23,013	22,675	22,611	22,573	21,716	20,859	23,871	22,573
Total											
Retail	324,142	322,518	320,627	317,269	311,594	301,308	300,288	296,710	290,853	320,627	300,288
Wholesale	110,088	105,592	100,135	97,268	96,249	90,939	89,334	87,555	81,797	100,135	89,334
Total loans and acceptances	434,230	428,110	420,762	414,537	407,843	392,247	389,622	384,265	372,650	420,762	389,622

¹ During the period, we amended our presentation of certain loans and acceptances.

² Wholesale - Real estate and related loans and acceptances in Q2/14 is comprised of amounts based in Canada of \$19.2 billion, United States of \$5.3 billion and Other International of \$2.7 billion.

³ Wholesale - Other in Q2/14 related to financing products \$4.1 billion, health \$4.2 billion, holding and investments \$6.2 billion, other services \$8.2 billion, and other \$2.5 billion.

⁴ Geographic information is based on residence of borrower.

GROSS IMPAIRED LOANS (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2013	2012
Gross impaired loans by portfolio and sector											
Retail											
Residential mortgages	716	734	691	666	692	683	674	662	714	691	674
Personal	333	407	363	284	294	276	273	276	296	363	273
Small business	47	45	37	32	34	30	33	33	36	37	33
	1,096	1,186	1,091	982	1,020	989	980	971	1,046	1,091	980
Wholesale											
Business											
Agriculture	34	31	43	35	35	37	52	57	60	43	52
Automotive	8	10	12	17	13	13	17	23	32	12	17
Consumer goods	99	90	101	91	86	80	83	95	104	101	83
Energy	7	1	14	3	1	1	2	8	8	14	2
Non-bank financial services	4	5	1	8	4	2	5	2	2	1	5
Forest products	24	26	26	27	27	28	30	23	21	26	30
Industrial products	42	49	54	68	74	71	88	85	95	54	88
Mining and metals	9	2	2	1	2	2	2	1	5	2	2
Real estate and related ¹	325	313	367	353	372	363	353	359	421	367	353
Technology and media	53	97	117	125	202	173	251	122	116	117	251
Transportation and environment	42	37	98	69	62	68	73	21	106	98	73
Other ²	229	261	272	290	284	307	312	352	314	272	312
Sovereign	-	-	-	-	-	-	-	-	-	-	-
Bank	3	3	3	3	3	3	2	2	33	3	2
	879	925	1,110	1,090	1,165	1,148	1,270	1,150	1,317	1,110	1,270
Total gross impaired loans	1,975	2,111	2,201	2,072	2,185	2,137	2,250	2,121	2,363	2,201	2,250
Individually assessed	572	721	889	813	868	882	983	823	1,004	889	983
Collectively assessed	1,403	1,390	1,312	1,259	1,317	1,255	1,267	1,298	1,359	1,312	1,267
Total gross impaired loans	1,975	2,111	2,201	2,072	2,185	2,137	2,250	2,121	2,363	2,201	2,250
Gross impaired loans by geography³ and portfolio											
Canada											
Residential mortgages	456	477	464	448	486	479	475	481	541	464	475
Personal	266	272	229	215	235	216	206	197	208	229	206
Small business	47	45	36	32	34	30	34	33	36	36	34
Retail	769	794	729	695	755	725	715	711	785	729	715
Business	487	446	526	490	529	503	641	498	579	526	641
Sovereign	-	-	-	-	-	-	-	-	-	-	-
Bank	-	-	-	-	-	-	-	-	-	-	-
Wholesale	487	446	526	490	529	503	641	498	579	526	641
Total - Canada	1,256	1,240	1,255	1,185	1,284	1,228	1,356	1,209	1,364	1,255	1,356
United States											
Retail	15	15	14	14	9	7	7	7	8	14	7
Wholesale	15	86	98	136	178	153	162	172	128	98	162
	30	101	112	150	187	160	169	179	136	112	169
Other International											
Retail	312	377	348	273	256	257	258	253	253	348	258
Wholesale	377	393	486	464	458	492	467	480	610	486	467
	689	770	834	737	714	749	725	733	863	834	725
Total											
Retail	1,096	1,186	1,091	982	1,020	989	980	971	1,046	1,091	980
Wholesale	879	925	1,110	1,090	1,165	1,148	1,270	1,150	1,317	1,110	1,270
Total gross impaired loans	1,975	2,111	2,201	2,072	2,185	2,137	2,250	2,121	2,363	2,201	2,250

¹ Wholesale - Real estate and related loans and acceptances in Q2/14 is comprised of amounts based in Canada of \$165 million, United States of \$nil and Other International of \$160 million.

² Wholesale - Other in Q2/14 related to other services, \$116 million; financing products, \$nil; holding and investments, \$21 million; health, \$15 million; and other, \$77 million.

³ Geographic information is based on residence of borrower.

GROSS IMPAIRED LOANS <i>continued</i> (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2013	2012
Impaired loan book movements (Change in gross impaired loans)											
Impaired loans beginning balance										980	1,048
Retail	1,186	1,091	982	1,020	989	980	971	1,046	1,048	1,270	1,279
Wholesale	925	1,110	1,090	1,165	1,148	1,270	1,150	1,317	1,279	2,250	2,327
	2,111	2,201	2,072	2,185	2,137	2,250	2,121	2,363	2,327	2,250	2,327
Classified as impaired during the period (New impaired)¹										1,100	1,033
Retail	234	319	364	196	281	259	265	189	249	669	620
Wholesale	90	18	194	135	196	144	278	72	222	1,769	1,653
	324	337	558	331	477	403	543	261	471	-	-
Transferred to not impaired during the period (Return to performing status)¹										-	(3)
Retail	-	-	-	-	-	-	(1)	(2)	-	(41)	(85)
Wholesale	(1)	(19)	(31)	(2)	(8)	-	(11)	(43)	(24)	(41)	(88)
	(1)	(19)	(31)	(2)	(8)	-	(12)	(45)	(24)	(8)	(13)
Net repayments¹										(257)	(204)
Retail	(4)	(10)	(1)	(5)	(1)	(1)	(10)	(1)	(2)	(265)	(217)
Wholesale	(24)	(126)	(56)	(37)	(88)	(76)	(49)	(51)	(53)	(1,023)	(1,077)
	(28)	(136)	(57)	(42)	(89)	(77)	(59)	(52)	(55)	(1,471)	(1,397)
Amounts written off										-	-
Retail	(322)	(249)	(262)	(254)	(256)	(251)	(262)	(272)	(283)	-	-
Wholesale	(52)	(70)	(86)	(127)	(64)	(171)	(63)	(177)	(35)	-	-
	(374)	(319)	(348)	(381)	(320)	(422)	(325)	(449)	(318)	-	-
Recoveries of loans and advances previously written off										-	-
Retail	-	-	-	-	-	-	-	-	-	-	-
Wholesale	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-
Disposal of loans (sold)¹										(3)	-
Retail	-	-	-	-	(3)	-	-	-	-	(63)	-
Wholesale	(47)	-	(1)	(45)	(17)	-	-	-	-	(66)	-
	(47)	-	(1)	(45)	(20)	-	-	-	-	-	-
Exchange and other movements¹										45	(8)
Retail	2	35	8	25	10	2	17	11	(15)	(20)	(20)
Wholesale	(12)	12	-	1	(2)	(19)	(35)	32	(19)	25	(28)
	(10)	47	8	26	8	(17)	(18)	43	(34)	-	-
Balance at end of period										1,091	980
Retail	1,096	1,186	1,091	982	1,020	989	980	971	1,046	1,110	1,270
Wholesale	879	925	1,110	1,090	1,165	1,148	1,270	1,150	1,317	1,110	1,270
	1,975	2,111	2,201	2,072	2,185	2,137	2,250	2,121	2,363	2,201	2,250
Net impaired loans by geography² and portfolio											
Canada										428	434
Residential mortgages	422	440	428	414	451	442	434	441	495	132	117
Personal	159	157	132	129	144	126	117	111	115	20	22
Small business	26	23	20	20	21	17	22	20	22	580	573
Retail	607	620	580	563	616	585	573	572	632	-	-
Business	344	289	356	320	334	340	402	330	402	356	402
Sovereign	-	-	-	-	-	-	-	-	-	-	-
Bank	-	-	-	-	-	-	-	-	-	-	-
Wholesale	344	289	356	320	334	340	402	330	402	356	402
United States										12	6
Retail	14	13	12	11	8	5	6	6	7	79	124
Wholesale	3	63	79	101	144	130	124	129	90	91	130
	17	76	91	112	152	135	130	135	97	202	162
Other International										373	346
Retail	207	209	202	171	164	161	162	145	166	575	508
Wholesale	276	298	373	345	313	322	346	362	407	794	741
	483	507	575	516	477	483	508	507	573	808	872
Total										1,602	1,613
Retail	828	842	794	745	788	751	741	723	805	-	-
Wholesale	623	650	808	766	791	792	872	821	899	-	-
Total Net Impaired Loans	1,451	1,492	1,602	1,511	1,579	1,543	1,613	1,544	1,704	1,602	1,613

¹ Certain GIL movements for Canadian Banking retail and wholesale portfolios are generally allocated to New Impaired, as Return to performing status, Repayments, Sold, and Exchange and other movements amounts are not reasonably determinable. Certain GIL movements for Caribbean Banking retail and wholesale portfolios are generally allocated to Exchange and other movements, as Return to performing status, Repayments, and Sold amounts are not reasonably determinable.

² Geographic information is based on residence of borrower, net of allowance for impaired loans.

GROSS IMPAIRED LOANS <i>continued</i> (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2013	2012
Net write-offs by geography¹ and portfolio											
Canada											
Residential mortgages	6	5	8	2	2	4	4	5	4	16	16
Personal	91	97	102	93	91	88	98	97	101	374	394
Credit cards	90	83	80	88	90	88	88	96	104	346	392
Small business	10	8	5	7	8	6	11	9	16	26	42
Retail	197	193	195	190	191	186	201	207	225	762	844
Business	28	46	39	48	20	81	35	39	16	188	102
Sovereign	-	-	-	-	-	-	-	-	-	-	-
Bank	-	-	-	-	-	-	-	-	-	-	-
Wholesale	28	46	39	48	20	81	35	39	16	188	102
United States											
Retail	1	-	1	1	-	1	1	2	-	3	4
Wholesale	12	(2)	3	25	6	14	-	15	2	48	19
	13	(2)	4	26	6	15	1	17	2	51	23
Other International											
Retail	66	4	10	2	12	15	11	14	9	39	35
Wholesale	8	18	36	27	29	69	20	113	7	161	160
	74	22	46	29	41	84	31	127	16	200	195
Total											
Retail	264	197	206	193	203	202	213	223	234	804	883
Wholesale	48	62	78	100	55	164	55	167	25	397	281
Total net write-offs	312	259	284	293	258	366	268	390	259	1,201	1,164

¹ Geographic information is based on residence of borrower, net of allowance for impaired loans.

PROVISION FOR CREDIT LOSSES (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Provision for credit losses on impaired loans by portfolio and sector													
Retail													
Residential mortgages	9	12	15	6	10	10	19	20	16	21	20	41	67
Personal	90	140	161	97	94	106	103	116	114	230	200	458	445
Credit cards	91	85	83	89	94	88	89	97	104	176	182	354	394
Small business	11	14	9	7	8	8	11	9	15	25	16	32	43
	201	251	268	199	206	212	222	242	249	452	418	885	949
Wholesale													
Business													
Agriculture	(1)	1	3	2	-	(1)	5	2	1	-	(1)	4	8
Automotive	-	-	-	1	1	1	1	(2)	(2)	-	2	3	(2)
Consumer goods	3	7	6	4	4	3	11	4	13	10	7	17	27
Energy	-	(2)	(2)	(2)	-	(2)	(3)	(2)	(3)	(2)	(2)	(6)	(11)
Non-bank financial services	-	-	-	10	-	-	1	-	-	-	-	10	1
Forest products	5	1	1	-	3	-	4	-	-	6	3	4	5
Industrial products	-	3	3	9	3	6	5	3	23	3	9	21	32
Mining and metals	-	1	1	-	-	-	-	-	-	1	-	1	-
Real estate and related ¹	15	14	21	-	27	14	18	24	37	29	41	62	82
Technology and media	10	5	(1)	23	42	93	65	27	6	15	135	157	102
Transportation and environment	1	-	16	2	(2)	19	5	2	15	1	17	35	47
Other ²	10	11	18	19	3	4	27	25	8	21	7	44	61
Sovereign	-	-	-	-	-	-	-	-	-	-	-	-	-
Bank	-	-	-	-	-	-	-	-	-	-	-	-	-
	43	41	66	68	81	137	139	83	98	84	218	352	352
Total provision for credit losses on impaired loans	244	292	334	267	287	349	361	325	347	536	636	1,237	1,301
Total provision for credit losses for loans not yet identified as impaired	-	-	-	-	-	-	-	(1)	-	-	-	-	(2)
Total provision for credit losses	244	292	334	267	287	349	361	324	347	536	636	1,237	1,299
Individually assessed	30	28	74	35	56	122	93	56	75	58	178	287	244
Collectively assessed	214	264	260	232	231	227	268	268	272	478	458	950	1,055
Total provision for credit losses	244	292	334	267	287	349	361	324	347	536	636	1,237	1,299
Provision for credit losses by geography ³ and portfolio													
Canada													
Residential mortgages	5	8	12	4	7	4	10	7	6	13	11	27	34
Personal	86	117	114	91	93	93	106	94	106	203	186	391	413
Credit cards	89	83	80	88	90	88	87	96	104	172	178	346	391
Small business	11	14	9	7	8	8	11	9	15	25	16	32	43
Retail	191	222	215	190	198	193	214	206	231	413	391	796	881
Business	24	34	40	39	56	14	121	40	36	58	70	149	207
Sovereign	-	-	-	-	-	-	-	-	-	-	-	-	-
Bank	-	-	-	-	-	-	-	-	-	-	-	-	-
Wholesale	24	34	40	39	56	14	121	40	36	58	70	149	207
Total Canada	215	256	255	229	254	207	335	246	267	471	461	945	1,088
United States													
Retail	-	-	-	2	(1)	2	1	2	1	-	1	3	4
Wholesale	2	1	(8)	22	19	(1)	(3)	13	21	3	18	32	29
	2	1	(8)	24	18	1	(2)	15	22	3	19	35	33
Other International													
Retail	10	29	53	7	9	17	7	34	17	39	26	86	64
Wholesale	17	6	34	7	6	124	21	30	41	23	130	171	116
	27	35	87	14	15	141	28	64	58	62	156	257	180
Total													
Retail	201	251	268	199	206	212	222	242	249	452	418	885	949
Wholesale	43	41	66	68	81	137	139	83	98	84	218	352	352
	244	292	334	267	287	349	361	325	347	536	636	1,237	1,301

¹ Wholesale - Real estate and related provision for credit losses in Q2/14 are comprised of losses based in Canada of \$6 million, United States of \$nil, and Other International of \$9 million.

² Wholesale - Other in Q2/14 related to financing products, \$3 million; holding and investments, \$nil; other services, \$1 million; health, \$nil million; and other, \$6 million.

³ Geographic information is based on residence of borrower.

ALLOWANCE FOR CREDIT LOSSES (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2013	2012
Allowance for credit losses on impaired loans by portfolio and sector											
Retail											
Residential mortgages	109	109	103	96	77	77	76	93	87	103	76
Personal	138	213	178	129	141	148	151	142	140	178	151
Small business	21	22	16	12	14	13	12	13	14	16	12
	268	344	297	237	232	238	239	248	241	297	239
Wholesale											
Business											
Agriculture	5	6	7	8	7	7	10	9	10	7	10
Automotive	4	5	5	6	6	6	7	8	15	5	7
Consumer goods	23	24	21	21	20	27	27	27	29	21	27
Energy	-	-	1	1	1	2	2	6	6	1	2
Non-bank financial services	12	11	11	10	1	1	2	1	-	11	2
Forest products	14	9	9	12	12	10	11	8	7	9	11
Industrial products	16	17	20	19	21	21	33	33	35	20	33
Mining and metals	1	2	1	1	1	1	1	1	1	1	1
Real estate and related ¹	84	84	83	77	117	102	95	97	90	83	95
Technology and media	18	27	57	68	84	62	111	50	28	57	111
Transportation and environment	13	14	16	28	27	31	13	11	67	16	13
Other ²	64	74	69	71	75	84	83	76	97	69	83
Sovereign	-	-	-	-	-	-	-	-	-	-	-
Bank	2	2	2	2	2	2	2	2	33	2	2
	256	275	302	324	374	356	397	329	418	302	397
Total	524	619	599	561	606	594	636	577	659	599	636
Allowance for loans not yet identified as impaired											
Retail											
Residential mortgages	58	57	48	47	48	48	48	47	48	48	48
Personal	396	398	405	407	399	390	392	399	403	405	392
Credit cards	386	384	385	385	393	402	403	422	415	385	403
Small business	45	45	45	60	59	60	60	60	60	45	60
	885	884	883	899	899	900	903	928	926	883	903
Wholesale	474	476	477	461	461	460	457	432	434	477	457
Off-balance sheet and other items	91	91	91	91	91	91	91	91	91	91	91
Total	1,450	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451
Total allowance for credit losses	1,974	2,070	2,050	2,012	2,057	2,045	2,087	2,028	2,110	2,050	2,087
Individually assessed - Impaired	147	221	240	216	268	257	298	232	313	240	298
Collectively assessed - Impaired	377	398	359	345	338	337	338	345	346	359	338
Collectively assessed - Not yet identified as Impaired	1,450	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451
Total allowance for credit losses	1,974	2,070	2,050	2,012	2,057	2,045	2,087	2,028	2,110	2,050	2,087

¹ Wholesale - Real estate and related allowance for credit losses in Q2/14 is comprised of allowances based in Canada of \$40 million, United States of \$nil and Other International of \$44 million.

² Wholesale - Other in Q2/14 related to financing products, \$nil; other services, \$27 million; health, \$6 million; holding and investments, \$4 million; and other, \$27 million.

ALLOWANCE FOR CREDIT LOSSES <i>continued</i> (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2013	2012
Allowance for credit losses on impaired loans by geography ¹ and portfolio											
Canada											
Residential mortgages	34	37	36	34	35	37	41	40	46	36	41
Personal	107	115	97	86	91	90	89	86	93	97	89
Small business	21	22	16	12	13	13	12	13	14	16	12
Retail	162	174	149	132	139	140	142	139	153	149	142
Business	143	157	170	170	195	163	239	168	177	170	239
Sovereign	-	-	-	-	-	-	-	-	-	-	-
Bank	-	-	-	-	-	-	-	-	-	-	-
Wholesale	143	157	170	170	195	163	239	168	177	170	239
Canada - Total	305	331	319	302	334	303	381	307	330	319	381
United States											
Retail	1	2	2	3	1	2	1	1	1	2	1
Wholesale	12	23	19	35	34	23	38	43	38	19	38
United States - Total	13	25	21	38	35	25	39	44	39	21	39
Other International											
Retail	105	168	146	102	92	96	96	108	87	146	96
Wholesale	101	95	113	119	145	170	120	118	203	113	120
Other International - Total	206	263	259	221	237	266	216	226	290	259	216
Total allowance for impaired loans	524	619	599	561	606	594	636	577	659	599	636
Total allowance for loans not yet identified as impaired	1,450	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451
Total allowance for credit losses	1,974	2,070	2,050	2,012	2,057	2,045	2,087	2,028	2,110	2,050	2,087
Allowance for credit losses by type											
Allowance for loan losses	1,883	1,979	1,959	1,921	1,966	1,954	1,996	1,937	2,019	1,959	1,996
Allowance for off-balance sheet items	91	91	91	91	91	91	91	91	91	91	91
Total	1,974	2,070	2,050	2,012	2,057	2,045	2,087	2,028	2,110	2,050	2,087
Impairment allowance - movements (Allowance for credit losses continuity)											
Allowance for impaired loans											
Balance at beginning of period	619	599	561	606	594	636	577	659	605	636	605
Amounts write-offs	(374)	(319)	(348)	(381)	(320)	(422)	(325)	(449)	(318)	(1,471)	(1,397)
Recoveries of amounts written off in previous period	62	60	64	88	62	56	57	59	59	270	233
Charge to income statement (Provision for credit losses) ²	244	292	334	268	289	349	361	325	347	1,240	1,301
Disposal of loans	-	-	-	(1)	(2)	-	-	-	-	(3)	-
Exchange and other movements ³	(27)	(13)	(12)	(19)	(17)	(25)	(34)	(17)	(34)	(73)	(106)
Balance at the end of the period	524	619	599	561	606	594	636	577	659	599	636
Allowance for loans not yet identified as impaired											
Balance at beginning of period	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,453
Amounts written off	-	-	-	-	-	-	-	-	-	-	-
Recoveries of amounts written off in previous period	-	-	-	-	-	-	-	-	-	-	-
Charge to income statement (Provision for credit losses) ²	-	-	-	-	-	-	-	(1)	-	-	(2)
Disposal of loans	-	-	-	-	-	-	-	-	-	-	-
Exchange and other movements ³	(1)	-	-	-	-	-	-	1	-	-	-
Balance at end of the period	1,450	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451	1,451
Impairment allowance (Allowance for credit losses)	1,974	2,070	2,050	2,012	2,057	2,045	2,087	2,028	2,110	2,050	2,087

¹ Geographic information is based on residence of borrower.

² PCL related to the sale of impaired loans is now presented in Disposal of loans.

³ Exchange and other movements include primarily foreign exchange translations on non-Canadian dollar denominated ACL.

CREDIT QUALITY RATIOS ¹	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014	2013	2013	2012	
											6 months	6 months		
Diversification ratios														
Portfolio as a % of Total loans and acceptances														
Retail	75%	75%	76%	77%	76%	77%	77%	77%	78%	75%	76%	76%	77%	
Wholesale	25%	25%	24%	23%	24%	23%	23%	23%	22%	25%	24%	24%	23%	
Canada	88%	88%	89%	89%	89%	89%	89%	89%	90%	88%	89%	89%	89%	
United States	6%	6%	5%	5%	5%	5%	5%	5%	4%	6%	5%	5%	5%	
Other International	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	
Condition ratios														
Gross Impaired Loans (GILs) as a % of Related loans and acceptances														
Retail	0.45%	0.49%	0.52%	0.50%	0.54%	0.54%	0.58%	0.55%	0.63%	0.45%	0.54%	0.52%	0.58%	
Wholesale	0.34%	0.37%	0.34%	0.31%	0.33%	0.33%	0.33%	0.33%	0.36%	0.34%	0.33%	0.34%	0.33%	
Canada	0.80%	0.88%	1.11%	1.12%	1.21%	1.26%	1.42%	1.31%	1.61%	0.80%	1.21%	1.11%	1.42%	
United States	0.33%	0.33%	0.34%	0.32%	0.35%	0.35%	0.39%	0.35%	0.41%	0.33%	0.35%	0.34%	0.39%	
Other International	0.11%	0.38%	0.48%	0.69%	0.89%	0.78%	0.83%	0.93%	0.80%	0.11%	0.89%	0.48%	0.83%	
Net Impaired Loans as a % of Loans and acceptances														
Retail	2.49%	2.96%	3.49%	3.20%	3.15%	3.31%	3.21%	3.38%	4.14%	2.49%	3.15%	3.49%	3.21%	
Wholesale	0.33%	0.35%	0.38%	0.36%	0.39%	0.39%	0.41%	0.40%	0.46%	0.33%	0.39%	0.38%	0.41%	
Canada	0.26%	0.26%	0.25%	0.23%	0.25%	0.25%	0.25%	0.24%	0.28%	0.26%	0.25%	0.25%	0.25%	
United States	0.57%	0.62%	0.81%	0.79%	0.82%	0.87%	0.98%	0.94%	1.10%	0.57%	0.82%	0.81%	0.98%	
Other International	0.25%	0.24%	0.25%	0.24%	0.26%	0.26%	0.28%	0.26%	0.31%	0.25%	0.26%	0.25%	0.28%	
PCL as a % of Average net loans and acceptances														
Retail	0.06%	0.28%	0.39%	0.51%	0.72%	0.66%	0.63%	0.70%	0.57%	0.06%	0.72%	0.39%	0.63%	
Wholesale	1.75%	1.95%	2.41%	2.24%	2.11%	2.14%	2.25%	2.33%	2.75%	1.75%	2.11%	2.41%	2.25%	
Canada	0.23%	0.27%	0.32%	0.26%	0.29%	0.35%	0.37%	0.34%	0.39%	0.25%	0.32%	0.31%	0.35%	
United States	0.23%	0.27%	0.32%	0.26%	0.29%	0.35%	0.37%	0.34%	0.39%	0.25%	0.32%	0.31%	0.35%	
Other International	0.26%	0.31%	0.33%	0.25%	0.27%	0.28%	0.30%	0.33%	0.36%	0.28%	0.28%	0.29%	0.33%	
PCL on impaired loans as a % of Average net loans and acceptances														
Retail	0.16%	0.16%	0.27%	0.27%	0.35%	0.60%	0.62%	0.40%	0.54%	0.16%	0.47%	0.37%	0.44%	
Wholesale	0.23%	0.27%	0.27%	0.25%	0.29%	0.24%	0.38%	0.29%	0.33%	0.25%	0.26%	0.26%	0.32%	
Canada	0.02%	0.02%	(0.14)%	0.43%	0.36%	0.01%	(0.04)%	0.38%	0.62%	0.02%	0.19%	0.16%	0.22%	
United States	0.42%	0.55%	1.49%	0.25%	0.27%	2.49%	0.55%	1.28%	1.29%	0.49%	1.39%	1.13%	0.97%	
Other International														
Coverage ratios														
ACL as a % of Total loans and acceptances														
Retail	0.45%	0.48%	0.49%	0.49%	0.50%	0.52%	0.54%	0.53%	0.57%	0.45%	0.50%	0.49%	0.54%	
Wholesale	0.12%	0.14%	0.14%	0.14%	0.15%	0.15%	0.16%	0.15%	0.18%	0.12%	0.15%	0.14%	0.16%	
Canada	0.06%	0.08%	0.07%	0.06%	0.06%	0.06%	0.06%	0.06%	0.06%	0.06%	0.06%	0.07%	0.06%	
United States	0.06%	0.06%	0.07%	0.08%	0.09%	0.09%	0.10%	0.09%	0.11%	0.06%	0.09%	0.07%	0.10%	
Other International														
ACL against impaired loans as a % of Total loans and acceptances														
Retail	26.50%	29.30%	27.22%	27.08%	27.74%	27.79%	28.33%	27.23%	27.87%	26.50%	27.74%	27.22%	28.33%	
Wholesale	24.44%	28.96%	27.20%	24.12%	22.76%	23.98%	24.34%	25.55%	23.01%	24.44%	22.76%	27.20%	24.34%	
Canada	29.11%	29.73%	27.24%	29.75%	32.11%	31.08%	31.39%	28.62%	31.71%	29.11%	32.11%	27.24%	31.39%	
United States														
Other International														
ACL against impaired loans as a % of GIL														
Retail	0.30%	0.24%	0.27%	0.28%	0.26%	0.37%	0.28%	0.41%	0.29%	0.27%	0.32%	0.30%	0.31%	
Wholesale	0.34%	0.24%	0.26%	0.24%	0.27%	0.27%	0.28%	0.30%	0.34%	0.29%	0.27%	0.26%	0.30%	
Canada	0.18%	0.24%	0.31%	0.41%	0.24%	0.72%	0.25%	0.80%	0.14%	0.21%	0.48%	0.42%	0.35%	
United States	0.25%	0.25%	0.25%	0.26%	0.24%	0.30%	0.27%	0.29%	0.30%	0.25%	0.27%	0.26%	0.28%	
Other International	0.19%	(0.02)%	0.07%	0.48%	0.12%	0.29%	0.00%	0.39%	0.06%	0.09%	0.21%	0.24%	0.14%	
Other International	1.15%	0.35%	0.79%	0.50%	0.74%	1.47%	0.61%	2.62%	0.35%	0.76%	1.12%	0.87%	1.05%	

¹ Amounts represent continuing operations. Effective Q3/12, we no longer have discontinued operations. Certain ratios have been updated from those previously provided.

GROSS CREDIT RISK EXPOSURE BY GEOGRAPHY AND PORTFOLIO ¹ (Millions of Canadian dollars)	Lending-related and other		Trading-related		Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	
	Loans and acceptances				Total	Total	Total	Total	Total	Total	Total	Total	Total	
	Undrawn		Repo-style											
	Outstanding	commitments	Other ²	transactions ³	Derivatives ^{4,5}									
Credit risk exposure by geography ⁶ and portfolio														
Canada														
Residential mortgages	207,936	-	-	-	-	207,936	206,918	206,134	203,446	198,253	196,574	195,552	193,913	190,572
Personal	85,832	81,044	-	-	-	166,876	164,104	162,569	161,831	158,937	151,438	149,731	146,838	143,278
Credit cards	13,920	18,411	-	-	-	32,331	33,397	33,853	34,327	32,079	32,970	31,101	34,231	33,261
Small business	4,531	4,342	-	-	-	8,873	8,650	8,472	8,106	8,105	6,400	6,476	6,380	6,286
Retail	312,219	103,797	-	-	-	416,016	413,069	411,028	407,710	397,374	387,382	382,860	381,362	373,397
Business	62,761	24,691	11,639	22,720	15,003	136,814	141,907	140,114	138,019	139,986	160,701	139,370	130,828	129,150
Sovereign	3,639	3,861	12,885	19,781	1,929	41,895	43,027	38,859	40,144	39,403	36,619	37,682	38,834	37,616
Bank	498	69	35,305	19,474	3,080	58,426	56,900	50,406	57,019	57,498	56,581	51,774	59,223	35,965
Wholesale	66,898	28,421	59,829	61,975	20,012	237,135	241,834	229,379	235,182	236,887	253,901	228,826	228,885	202,731
Total Canada	379,117	132,218	59,829	61,975	20,012	653,151	654,903	640,407	642,892	634,261	641,283	611,686	610,247	576,128
United States														
Residential mortgages	445	-	-	-	-	445	420	378	350	317	296	275	273	264
Personal	3,820	278	-	-	-	4,098	3,918	3,579	3,390	3,292	3,022	3,089	3,028	3,063
Credit cards	72	473	-	-	-	545	544	310	293	284	276	266	260	256
Small business	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Retail	4,337	751	-	-	-	5,088	4,882	4,267	4,033	3,893	3,594	3,630	3,561	3,583
Business	22,980	38,195	11,212	86,343	7,194	165,924	166,735	152,020	148,833	151,173	131,033	118,916	107,200	93,009
Sovereign	-	838	850	40	499	2,227	2,095	2,039	2,547	4,428	3,926	5,750	5,071	5,192
Bank	109	110	6,651	53,170	3,835	63,875	66,216	53,606	53,656	51,163	51,550	41,396	42,881	40,581
Wholesale	23,089	39,143	18,713	139,553	11,528	232,026	235,046	207,665	205,036	206,764	186,509	166,062	155,152	138,782
Total United States	27,426	39,894	18,713	139,553	11,528	237,114	239,928	211,932	209,069	210,657	190,103	169,692	158,713	142,365
Other International														
Residential mortgages	2,874	-	-	-	-	2,874	2,908	2,726	2,645	2,568	2,505	2,497	2,493	2,430
Personal	4,519	251	-	-	-	4,770	4,836	4,206	3,983	3,658	3,443	3,293	3,119	3,040
Credit cards	193	138	-	-	-	331	336	326	325	340	342	330	323	308
Small business	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Retail	7,586	389	-	-	-	7,975	8,080	7,258	6,953	6,566	6,290	6,120	5,935	5,778
Business	18,629	12,947	7,360	38,936	14,425	92,297	92,963	78,018	84,824	83,349	87,224	75,170	73,578	80,219
Sovereign	655	1,265	25,052	8,760	7,262	42,994	44,711	39,326	38,647	35,516	42,563	30,024	28,616	24,243
Bank	817	85	30,651	33,914	14,351	80,418	80,590	73,781	69,055	75,627	76,116	82,136	86,776	78,980
Wholesale	20,101	14,297	63,063	81,610	36,638	215,708	216,284	191,125	192,526	194,492	205,903	187,330	188,970	183,442
Total Other International	27,687	14,686	63,063	81,610	36,638	223,684	226,344	198,383	199,479	201,058	212,193	193,450	194,905	189,220
Total exposure	434,230	186,798	141,605	283,138	68,178	1,113,949	1,121,175	1,050,722	1,051,440	1,045,976	1,043,579	974,828	963,865	907,713

¹ Gross credit risk exposure is before allowance for loan losses. Exposure to Basel III and Basel II (prior to Q1/13) asset classes of qualifying revolving retail and other retail are largely included within Personal and Credit cards, while home equity lines of credit are included in Personal.

² Includes contingent liabilities such as letters of credit and guarantees, available-for-sale debt securities, deposits with financial institutions and other assets.

³ Includes repurchase and reverse repurchase agreements and securities borrowing and lending transactions.

⁴ For derivative related credit risk we utilize the Office of Superintendent of Financial Institutions (OSFI) prescribed Current Exposure Method. Wrong-way risk, which arises when the exposure to a counterparty is positively correlated to the probability of default of that counterparty, is considered in our determination of exposure.

⁵ Credit equivalent amount after factoring in master netting agreements.

⁶ Geographic information is based on residence of borrower.

EXPOSURE COVERED BY CREDIT RISK MITIGATION (Millions of Canadian dollars)	Q2/14				Q1/14				Q4/13				Q3/13			
	Standardized		IRB ²		Standardized		IRB ²		Standardized		IRB ²		Standardized		IRB ²	
	Eligible financial collateral ¹	Guarantees/credit derivatives	Guarantees/credit derivatives	Total	Eligible financial collateral ¹	Guarantees/credit derivatives	Guarantees/credit derivatives	Total	Eligible financial collateral ¹	Guarantees/credit derivatives	Guarantees/credit derivatives	Total	Eligible financial collateral ¹	Guarantees/credit derivatives	Guarantees/credit derivatives	Total
Retail																
Residential mortgages	-	9,432	71,627	81,059	-	9,446	72,840	82,286	-	9,518	73,625	83,143	-	9,137	74,453	83,590
Personal	3	7,610	1,349	8,962	4	7,392	1,333	8,729	8	7,712	1,298	9,018	-	6,707	1,329	8,036
Small business	-	-	256	256	-	-	249	249	-	-	245	245	-	-	238	238
	3	17,042	73,232	90,277	4	16,838	74,422	91,264	8	17,230	75,168	92,406	-	15,844	76,020	91,864
Wholesale																
Business	12,681	-	2,993	15,674	13,305	-	2,877	16,182	11,382	-	2,590	13,972	8,961	-	2,405	11,366
Sovereign	1	-	-	1	-	-	-	-	2	-	-	2	-	-	-	-
Bank	50,470	2,058	-	52,528	47,830	1,136	-	48,966	47,251	1,485	-	48,736	46,615	1,119	-	47,734
	63,152	2,058	2,993	68,203	61,135	1,136	2,877	65,148	58,635	1,485	2,590	62,710	55,576	1,119	2,405	59,100
Total exposure covered by credit risk mitigation	63,155	19,100	76,225	158,480	61,139	17,974	77,299	156,412	58,643	18,715	77,758	155,116	55,576	16,963	78,425	150,964

CREDIT EXPOSURE BY RESIDUAL CONTRACTUAL MATURITY (Millions of Canadian dollars)	Q2/14				Q1/14				Q4/13				Q3/13			
	Residual contractual maturity term				Residual contractual maturity term				Residual contractual maturity term				Residual contractual maturity term			
	Within 1 year	1 to 5 years	Over 5 years	Total	Within 1 year	1 to 5 years	Over 5 years	Total	Within 1 year	1 to 5 years	Over 5 years	Total	Within 1 year	1 to 5 years	Over 5 years	Total
Lending-related and other																
Outstanding loans and acceptances	169,003	231,752	33,475	434,230	167,312	227,142	33,656	428,110	166,563	221,762	32,437	420,762	163,228	219,028	32,281	414,537
Undrawn commitments	129,231	56,287	1,280	186,798	126,737	55,979	1,093	183,809	125,600	50,792	1,751	178,143	125,265	49,194	1,334	175,793
Other ³	106,587	30,708	4,310	141,605	106,339	26,909	4,068	137,316	105,735	22,556	4,823	133,114	99,563	22,450	4,453	126,466
	404,821	318,747	39,065	762,633	400,388	310,030	38,817	749,235	397,898	295,110	39,011	732,019	388,056	290,672	38,068	716,796
Trading-related																
Repo-style transactions ⁴	283,138	-	-	283,138	303,246	-	-	303,246	249,829	1,819	-	251,648	269,707	-	-	269,707
Derivatives ⁵	19,880	23,525	24,773	68,178	23,272	22,106	23,316	68,694	21,096	22,835	23,124	67,055	21,261	22,368	21,308	64,937
	303,018	23,525	24,773	351,316	326,518	22,106	23,316	371,940	270,925	24,654	23,124	318,703	290,968	22,368	21,308	334,644
Total exposure⁶	707,839	342,272	63,838	1,113,949	726,906	332,136	62,133	1,121,175	668,823	319,764	62,135	1,050,722	679,024	313,040	59,376	1,051,440

¹ Eligible financial collateral includes cash and deposit, gold, as well as qualifying debt securities, equities and mutual funds.

² Under the IRB Approach, disclosure on eligible financial collateral is not required as the benefit the collateral provides has been taken into account in the Loss Given Default (LGD) estimates in our internal LGD risk rating system.

³ Includes contingent liabilities such as letters of credit and guarantees, available-for-sale debt securities, deposits with financial institutions and other assets.

⁴ Includes repurchase and reverse repurchase agreements and securities borrowing and lending transactions.

⁵ Credit equivalent amount after factoring in master netting agreements.

⁶ Represents exposure at default, which is the expected gross exposure upon the default of an obligor. This amount is before allowance for loan losses and does not reflect the impact of credit risk mitigation.

CREDIT EXPOSURE OF PORTFOLIOS UNDER THE STANDARDIZED APPROACH BY RISK WEIGHT
(Millions of Canadian dollars, except percentage amounts)

	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12
	Gross exposure ¹								
Risk weight ²									
0%	8,063	10,353	9,334	9,621	8,248	7,765	8,077	8,107	4,849
20%	61,926	56,843	56,918	55,386	60,703	80,283	80,109	83,526	57,563
35%	983	992	854	878	839	848	874	895	911
50%	4,054	2,112	1,890	2,109	2,001	2,197	2,116	3,532	1,224
75%	23,972	24,459	25,232	25,089	24,182	16,638	16,931	16,759	15,794
100%	32,734	34,132	31,461	29,445	28,909	26,757	23,079	21,100	19,034
150%	408	459	418	418	655	413	385	502	570
Total	132,140	129,350	126,107	122,946	125,537	134,901	131,571	134,421	99,945

ACTUAL LOSSES VS. ESTIMATED LOSSES

	Q2/14		Q1/14		Q4/13			Q3/13	
	Actual loss rate ³	Estimated loss rate ⁴	Actual loss rate ³	Estimated loss rate ⁴	Actual loss rate ³	Estimated loss rate ⁴	Average historical actual loss rate ⁵	Actual loss rate ³	Estimated loss rate ⁴
Residential mortgages	0.02%	0.08%	0.02%	0.08%	0.02%	0.08%	0.02%	0.02%	0.07%
Personal	0.52%	0.75%	0.53%	0.75%	0.50%	0.70%	0.72%	0.44%	0.75%
Credit cards	2.48%	2.95%	2.52%	3.00%	2.56%	3.10%	3.21%	2.63%	3.20%
Small business	0.94%	2.05%	0.97%	2.05%	0.89%	2.00%	1.63%	1.06%	2.05%
Retail	0.29%	0.44%	0.29%	0.42%	0.28%	0.42%	0.48%	0.27%	0.42%
Business	0.22%	0.87%	0.27%	0.82%	0.39%	0.80%	0.50%	0.49%	0.75%
Sovereign	0.00%	0.03%	0.00%	0.02%	0.00%	0.02%	0.00%	0.00%	0.01%
Bank	0.00%	0.09%	0.00%	0.08%	0.00%	0.08%	0.13%	0.00%	0.07%
Wholesale	0.21%	0.82%	0.26%	0.78%	0.37%	0.75%	0.48%	0.46%	0.71%

BASEL PILLAR 3 BACK-TESTING (INTERNAL RATINGS BASED) ⁶

	Average probability of default (PD)		Average loss given default (LGD)		Average Exposure at Default (EAD) ⁷	
	Actual %	Estimated %	Actual %	Estimated %	Actual %	Estimated %
	Retail					
Residential mortgages						
<i>Uninsured</i>	0.69%	1.27%	4.29%	12.85%	100.00%	100.00%
<i>Insured</i>	1.22%	2.49%	n.a	n.a	100.00%	100.00%
Personal	0.68%	1.26%	55.66%	56.95%	97.12%	98.55%
Credit cards	0.69%	1.28%	92.51%	95.62%	88.67%	93.30%
Small business	2.42%	4.38%	48.55%	66.08%	97.40%	98.07%
Wholesale						
Business	0.57%	2.57%	12.38%	26.99%	17.13%	24.57%
Sovereign	0.08%	0.45%	3.25%	28.79%	0.00%	25.35%
Bank	0.08%	0.98%	n.a	43.15%	n.a	11.42%

¹ Represents exposure at default, which is the expected gross exposure upon the default of an obligor. This amount is before allowance for loan losses and does not reflect the impact of credit risk mitigation.

² To determine the appropriate risk weight, credit assessments by OSFI-recognized external credit rating agencies of S&P, Moody's, Fitch and DBRS are used. For rated exposures, primarily in the sovereign and bank classes, we assign the risk weight corresponding to OSFI's standard mapping. For unrated exposures, mainly in the business and retail classes, we generally apply OSFI prescribed risk weights in accordance with OSFI's standards and guidelines taking into consideration certain exposure specific factors including counterparty type, exposure type and credit risk mitigation technique employed.

³ Actual loss reflects internal credit loss experience realized over a given period. Actual loss rate is the sum of provision for credit losses on impaired loans divided by average of loans and acceptances period end outstanding for the current and prior 3-quarter period.

⁴ Estimated loss represents expected loss which is calculated using the Basel III "through the cycle" parameters of probability of default x loss given default x exposure at default, estimated based on available historical loss data. Estimated loss rate is the expected loss divided by loans and acceptances outstanding at the beginning of the applicable consecutive 4-quarter period defined above. Actual loss will normally exceed estimated loss during economic downturns and come below in periods of expansion.

⁵ Average annual actual loss rate from fiscal 2003 through to the most recent full year. The information is updated on an annual basis.

⁶ Back-testing is performed to check the effectiveness of the models used to measure PD, LGD and EAD. Estimated percentages are as of January 31, 2013 (January 31, 2012 for Retail LGD) and actual percentages reflect experience in the following 12 months (24 months for Retail LGD).

⁷ For retail, EAD rate represents the utilization of the authorized credit limit. For wholesale, EAD rate represents the utilization of the undrawn amount where the undrawn amount is equal to the authorized credit limit minus the outstanding balance.

RETAIL CREDIT EXPOSURE BY PORTFOLIO AND RISK CATEGORY (Millions of Canadian dollars, except percentage amounts)		Q2/14						Q1/14							
		Undrawn commitments (Notional amount)	Average probability of default (%) ²	Average loss given default rate (%) ²	Average exposure at default rate (%) ²	Risk weighted assets	Average risk weighting (%) ²	Exposure ¹	Undrawn commitments (Notional amount)	Average probability of default (%) ²	Average loss given default rate (%) ²	Average exposure at default rate (%) ²	Risk weighted assets	RWA density ²	
		Exposure ¹													
Portfolio / Risk Category	Probability of default range (%)														
Residential Mortgages³															
Exceptionally low risk	0.000% to 0.108%	158,568	-	0.06%	14.23%	-	3,045	1.92%	93,060	-	0.01%	10.00%	-	15	0.02%
	0.109% to 0.214%	24,196	-	0.14%	24.99%	-	745	3.08%	84,506	-	0.12%	11.70%	-	2,760	3.27%
Very low risk	0.215% to 0.308%	580	-	0.30%	15.18%	-	69	11.90%	565	-	0.29%	11.50%	-	64	11.38%
	0.309% to 0.590%	10,364	-	0.51%	15.07%	-	1,632	15.75%	802	-	0.48%	12.24%	-	127	15.80%
Low risk	0.591% to 1.040%	1,385	-	0.85%	47.84%	-	408	29.46%	12,158	-	0.60%	12.01%	-	2,553	21.00%
	1.041% to 1.718%	10,161	-	1.52%	15.24%	-	2,989	29.42%	3,208	-	1.54%	12.58%	-	1,138	35.48%
Medium risk	1.719% to 2.969%	1,419	-	2.70%	16.28%	-	524	36.93%	10,256	-	1.79%	12.06%	-	2,093	20.40%
	2.970% to 6.430%	1,465	-	4.75%	15.81%	-	567	38.70%	2,520	-	5.55%	12.52%	-	632	25.08%
High risk	6.431% to 99.99%	2,401	-	23.53%	15.72%	-	1,436	59.81%	2,437	-	24.77%	12.45%	-	1,405	57.67%
Impaired	100%	716	-	100.00%	15.84%	-	344	48.04%	734	-	100.00%	12.71%	-	384	52.32%
Total Residential Mortgages		211,255	-	0.82%	15.82%	-	11,759	5.57%	210,246	-	0.90%	11.02%	-	11,171	5.31%
Personal⁴															
Exceptionally low risk	0.000% to 0.108%	82,650	59,142	0.09%	14.53%	80.20%	2,617	3.17%	79,146	58,195	0.09%	14.50%	77.88%	2,511	3.17%
	0.109% to 0.214%	36,017	26,843	0.21%	85.89%	90.53%	4,498	12.49%	36,045	26,446	0.21%	86.12%	90.44%	4,503	12.29%
Very low risk	0.215% to 0.308%	14,610	3,830	0.26%	57.53%	77.59%	4,547	31.12%	14,143	3,816	0.27%	57.80%	78.47%	4,542	32.12%
	0.309% to 0.590%	7,211	1,805	0.54%	20.90%	95.03%	1,246	17.28%	7,194	1,842	0.54%	20.18%	94.04%	1,219	16.94%
Low risk	0.591% to 1.040%	3,187	3,886	0.78%	54.72%	30.09%	1,237	38.81%	2,975	3,867	0.85%	70.19%	26.31%	1,143	38.43%
	1.041% to 1.718%	11,459	1,574	1.34%	70.20%	60.09%	6,599	57.59%	12,281	1,608	1.37%	69.29%	60.38%	6,628	51.75%
Medium risk	1.719% to 2.969%	11,975	1,577	2.27%	30.52%	93.62%	5,623	46.96%	11,840	1,778	2.33%	31.65%	94.10%	5,438	45.93%
	2.970% to 6.430%	4,275	1,366	4.60%	79.58%	87.58%	3,715	86.90%	4,408	1,327	4.63%	79.79%	82.63%	3,729	84.60%
High risk	6.431% to 99.99%	4,027	356	20.77%	44.95%	92.73%	3,940	97.84%	4,419	343	21.12%	44.67%	94.64%	4,272	96.68%
Impaired	100%	333	11	100.00%	37.88%	0.00%	129	38.74%	407	13	100.00%	37.69%	0.00%	128	31.41%
Total Personal		175,744	100,390	1.16%	40.76%	81.28%	34,151	19.43%	172,858	99,235	1.29%	41.61%	79.66%	34,113	19.68%
Credit Cards															
Exceptionally low risk	0.000% to 0.108%	13	-	0.08%	39.64%	-	5	38.46%	11	-	0.07%	38.14%	-	4	32.39%
	0.109% to 0.214%	4,372	4,633	0.20%	94.04%	61.84%	437	10.00%	4,320	4,879	0.20%	94.45%	59.82%	430	9.95%
Very low risk	0.215% to 0.308%	8,599	8,923	0.26%	95.25%	73.03%	1,184	13.77%	8,597	9,583	0.26%	96.27%	71.67%	1,142	13.28%
	0.309% to 0.590%	10,244	8,533	0.39%	94.76%	67.20%	1,482	14.47%	11,851	10,252	0.39%	95.24%	73.46%	1,656	13.97%
Low risk	0.591% to 1.040%	1,088	1,131	0.72%	95.03%	93.48%	545	50.09%	413	293	0.97%	96.97%	69.90%	293	70.90%
	1.041% to 1.718%	2,827	2,029	1.33%	94.62%	61.44%	926	32.76%	2,944	1,620	1.30%	95.29%	83.02%	1,021	34.69%
Medium risk	1.719% to 2.969%	2,848	721	2.43%	95.15%	89.89%	1,098	38.55%	2,635	763	2.36%	95.45%	89.87%	1,072	40.69%
	2.970% to 6.430%	2,040	516	4.24%	95.63%	92.09%	1,288	63.14%	2,339	560	4.09%	96.24%	91.98%	1,363	58.27%
High risk	6.431% to 99.99%	1,176	209	22.39%	95.31%	89.08%	1,311	111.48%	1,167	216	22.57%	95.86%	88.91%	1,308	112.11%
Impaired	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Credit Cards		33,207	26,695	1.61%	94.87%	71.18%	8,276	24.92%	34,277	28,166	1.58%	95.51%	71.93%	8,289	24.18%
Small Business															
Exceptionally low risk	0.000% to 0.108%	256	-	0.01%	93.78%	-	4	1.56%	249	-	0.01%	84.02%	-	3	1.20%
	0.109% to 0.214%	758	125	0.12%	96.18%	84.12%	271	35.75%	752	876	0.13%	97.35%	85.94%	226	29.99%
Very low risk	0.215% to 0.308%	766	846	0.28%	96.55%	90.91	691	90.21%	698	-	0.29%	61.49%	-	642	91.98%
	0.309% to 0.590%	2,356	2,044	0.41%	76.28%	90.07%	1,193	50.64%	2,463	2,106	0.41%	76.39%	92.26%	1,203	48.84%
Low risk	0.591% to 1.040%	130	106	1.00%	96.55%	123.42%	129	99.23%	82	71	0.98%	97.34%	100.00%	81	98.76%
	1.041% to 1.718%	1,866	365	1.56%	72.69%	89.17%	1,159	62.11%	1,758	480	1.53%	71.37%	72.91%	1,097	89.13%
Medium risk	1.719% to 2.969%	403	128	2.22%	90.88%	112.39%	279	69.23%	485	62	2.20%	86.48%	100.00%	283	58.28%
	2.970% to 6.430%	1,075	279	4.19%	68.34%	89.89%	1,065	99.07%	1,041	273	4.06%	68.44%	91.89%	1,030	98.96%
High risk	6.431% to 99.99%	1,216	851	26.16%	75.15%	103.96%	2,112	173.68%	1,077	732	25.93%	73.44%	100.00%	1,837	170.54%
Impaired	100%	47	1	100.00%	73.08%	-	29	61.70%	45	-	100.00%	70.06%	-	22	49.91%
Total Small Business		8,873	4,745	5.21%	79.31%	91.52%	6,932	78.12%	8,650	4,600	5.05%	75.89%	91.37%	6,424	79.08%

¹ Total exposure includes loans outstanding (drawn) and undrawn commitments and represents exposure at default, which is the expected gross exposure upon the default of an obligor. This amount is before allowance for loan losses. Exposure under Basel III asset classes of qualifying revolving retail and other retail are largely included within Personal and Credit cards. Exposure includes amounts in Canada, U.S. and Other International, and covers portfolios under both the Internal Ratings Based Approach and Standardized Approach. Quarter over quarter variances are largely related to the update of our retail risk parameters in Q2/2014.

² Represents the exposure-weighted average probability of default, loss given default rate, exposure at default (EAD) rate and risk weight within each risk range. Average LGD for insured residential mortgages is based on the adjustment approach where the impact of related insurance is considered. EAD rate is a percentage of undrawn.

³ Residential mortgages include both insured and uninsured amounts.

⁴ Includes home equity lines of credit which are uninsured.

REALIZED GAINS AND LOSSES ON AVAILABLE-FOR-SALE SECURITIES (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2013	2012
Realized gains	80	46	62	38	51	83	101	59	53	234	251
Realized losses and writedowns	(7)	(17)	(9)	(10)	(7)	(17)	(19)	(17)	(41)	(43)	(94)
Net gains (losses) on Available-for-sale securities	73	29	53	28	44	66	82	42	12	191	157
Less: Amount booked in Insurance premium, investment and fee income	2	6	2	1	-	-	2	-	1	3	9
Net gains (losses) on Available-for-sale securities net of Insurance premium, investment and fee income	71	23	51	27	44	66	80	42	11	188	148

TRADING CREDIT DERIVATIVES ¹ (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12
Notional amount									
Protection purchased	12,366	10,332	11,043	8,571	8,336	7,112	8,701	8,785	8,691
Protection sold	9,541	8,282	9,661	7,507	6,560	5,746	6,776	6,742	7,410
Fair value ²									
Positive	250	225	225	211	221	239	287	379	436
Negative	293	272	276	248	246	264	306	402	435
Replacement cost ³	163	118	106	85	75	91	121	167	195

OTHER THAN TRADING CREDIT DERIVATIVES POSITIONS ⁴ (NOTIONAL AMOUNT AND FAIR VALUE) (Millions of Canadian dollars)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12
Notional amount									
Automotive	-	-	-	-	-	-	20	90	133
Energy	-	-	-	-	91	90	90	90	89
Non-bank financial services	832	836	836	992	980	969	906	929	936
Mining & metals	-	-	-	-	-	-	-	-	-
Real estate & related	-	-	-	-	-	-	-	-	-
Technology & media	118	120	113	87	35	35	35	15	15
Transportation & environment	110	111	203	200	197	165	240	296	269
Other	9	31	29	29	28	28	28	20	45
Sovereign	-	-	-	-	59	58	60	60	60
Bank	235	215	224	215	216	214	215	216	212
Net protection purchased	1,304	1,313	1,405	1,523	1,606	1,559	1,594	1,716	1,759
Offsetting protection sold related to the same reference entity	-	-	-	-	-	-	-	-	-
Gross protection purchased	1,304	1,313	1,405	1,523	1,606	1,559	1,594	1,716	1,759
Net protection sold	-	-	-	-	-	-	-	-	-
Offsetting protection purchased related to the same reference entity	-	-	-	-	-	-	-	-	-
Gross protection sold	-	-	-	-	-	-	-	-	-
Gross protection purchased and sold (notional amount)	1,304	1,313	1,405	1,523	1,606	1,559	1,594	1,716	1,759
Fair value ²									
Positive	-	-	-	-	4	10	5	17	20
Negative	41	40	56	48	47	47	29	23	26

¹ Comprises credit default swaps, total return swaps, credit default baskets and credit default options. As at Q2/14, over 95% of our net exposures are with investment grade counterparties.

² Gross fair value before netting.

³ Replacement cost includes the impact of netting but excludes collateral.

⁴ Comprises credit default swaps.

FAIR VALUE OF DERIVATIVE INSTRUMENTS (Millions of Canadian dollars)	Q2/14		Q1/14		Q4/13		Q3/13		Q2/13		Q1/13	
	Fair value		Fair value		Fair value		Fair value		Fair value		Fair value	
	Positive	Negative	Positive	Negative	Positive	Negative	Positive	Negative	Positive	Negative	Positive	Negative
Held or issued for trading purposes	103,947	107,253	108,950	112,606	103,373	106,861	105,164	109,506	118,361	126,454	111,706	121,157
Held or issued for other than trading purposes	3,850	1,203	4,192	1,671	3,144	1,377	3,039	1,095	5,812	1,411	6,448	1,174
Total gross fair values before netting ¹	107,797	108,456	113,142	114,277	106,517	108,238	108,203	110,601	124,173	127,865	118,154	122,331
Impact of master netting agreements that qualify for balance sheet offset ²	(34,653)	(35,289)	(33,108)	(33,567)	(31,190)	(31,493)	(29,767)	(30,223)	(29,864)	(30,200)	(30,331)	(30,069)
that do not qualify for balance sheet offset ³	(49,213)	(49,213)	(54,340)	(54,340)	(51,653)	(51,653)	(53,789)	(53,789)	(69,269)	(69,269)	(63,085)	(63,085)
Total	23,931	23,954	25,694	26,370	23,674	25,092	24,647	26,589	25,040	28,396	24,738	29,177

DERIVATIVES - NOTIONAL AMOUNTS ^{4,5}

(Millions of Canadian dollars)

	Q2/14	Q1/14	Q4/13	Q3/13
Over-the-counter contracts				
Interest rate contracts				
Centrally cleared	4,348,260	3,856,504	3,620,020	3,218,489
Non-centrally cleared	2,204,929	2,282,183	2,314,027	2,333,250
Foreign exchange contracts				
Non-centrally cleared	1,776,529	1,732,923	1,578,284	1,580,788
Credit derivatives				
Non-centrally cleared	21,907	18,614	20,704	16,078
Other contracts ⁶				
Non-centrally cleared	96,974	91,801	86,143	88,389
Exchange traded contracts	222,402	244,318	225,819	194,660
Total	8,671,001	8,226,343	7,844,997	7,431,654

¹ As at Q2/14, positive and negative fair values exclude market and credit valuation adjustments of \$511 million and \$(39) million respectively that are determined on a pooled basis.

² Impact of offsetting derivative assets and liabilities on contracts where we have both (a) unconditional and legally enforceable netting agreement in place and (b) we intend to settle the contracts on either a net basis or simultaneously. The right of setoff is considered unconditional if its exercise is not contingent upon the occurrence of a future event; it is considered conditional if it becomes exercisable only upon the occurrence of a future event, such as bankruptcy, insolvency, default, or change in control.

³ Additional impact of offsetting credit exposures on contracts that do not qualify for balance sheet offset.

⁴ Notional amounts do not represent assets or liabilities and therefore are not recorded in our Consolidated Balance Sheet.

⁵ The majority of non-centrally cleared over the counter derivative activity is conducted with other professional market counterparties, under bilateral collateral arrangements with very low unsecured thresholds and daily collateral valuations. These collateral arrangements take the form of Credit Support Annex, to the International Swaps and Derivatives Association master agreement.

⁶ Comprises precious metal, commodity, stable value and equity-linked derivative contracts

DERIVATIVE - RELATED CREDIT RISK (Millions of Canadian dollars)	Q2/14				Q1/14				Q4/13				Q3/13			
	Notional amount ¹	Replacement cost	Credit equivalent amount	Risk-weighted equivalent ²	Notional amount ¹	Replacement cost	Credit equivalent amount	Risk-weighted equivalent ²	Notional amount ¹	Replacement cost	Credit equivalent amount	Risk-weighted equivalent ²	Notional amount ¹	Replacement cost	Credit equivalent amount	Risk-weighted equivalent ²
Over-the-counter contracts																
Interest rate contracts																
Forward rate agreements	353,880	68	217	36	371,627	78	246	36	458,489	94	278	48	538,347	108	320	51
Swaps	5,984,298	12,777	21,124	4,545	5,569,553	12,709	19,708	4,589	5,306,023	13,133	20,914	5,465	4,864,434	12,064	19,858	5,352
Options purchased	215,011	453	747	429	197,507	415	671	375	169,535	399	634	363	148,958	358	522	296
Foreign exchange contracts																
Forward contracts	1,009,415	2,043	6,995	2,313	1,016,605	4,712	9,266	3,002	919,226	2,463	6,891	2,232	957,253	4,117	6,671	2,160
Swaps	726,962	3,676	7,492	2,436	678,443	3,530	7,463	2,403	624,193	2,500	6,262	1,946	594,099	2,464	6,556	1,925
Options purchased	40,152	278	488	194	37,875	309	512	247	34,865	259	444	221	29,436	68	225	98
Credit derivatives ³	21,907	163	1,671	870	18,614	118	1,330	642	20,704	106	1,480	719	16,078	85	798	366
Other contracts ⁴	96,974	1,827	7,303	4,371	91,801	1,451	6,475	3,879	86,143	1,864	6,838	3,519	88,389	2,378	8,379	4,146
Exchange traded contracts ⁵	222,402	2,690	8,549	171	244,318	2,381	8,889	178	225,819	2,867	11,186	224	194,660	3,009	10,807	932
Total derivatives⁶	8,671,001	23,975	54,586	15,365	8,226,343	25,703	54,560	15,351	7,844,997	23,685	54,927	14,737	7,431,654	24,651	54,136	15,326

DERIVATIVE - RELATED CREDIT RISK (Millions of Canadian dollars)	Q2/13				Q1/13				Q4/12				Q3/12			
	Notional amount ¹	Replacement cost	Credit equivalent amount	Risk-weighted equivalent ²	Notional amount ¹	Replacement cost	Credit equivalent amount	Risk-weighted equivalent ²	Notional amount ¹	Replacement cost	Credit equivalent amount	Risk-weighted equivalent ²	Notional amount ¹	Replacement cost	Credit equivalent amount	Risk-weighted equivalent ²
Over-the-counter contracts																
Interest rate contracts																
Forward rate agreements	450,886	50	221	42	466,370	50	311	93	500,551	81	273	116	593,582	90	284	93
Swaps	4,430,192	15,188	17,071	5,465	4,442,248	13,874	16,937	5,519	4,396,939	15,722	13,114	5,798	4,260,001	17,343	14,422	6,019
Options purchased	120,028	248	412	217	123,636	176	373	198	105,681	211	396	153	109,173	234	424	154
Foreign exchange contracts																
Forward contracts	865,142	3,357	7,198	2,365	923,317	4,981	9,121	2,761	895,781	2,859	7,778	2,143	950,907	3,559	8,134	2,068
Swaps	591,937	1,919	6,975	1,960	593,941	1,900	6,912	1,938	568,206	1,748	6,664	1,529	523,554	2,636	11,712	2,914
Options purchased	28,687	313	752	363	27,029	285	669	317	30,102	224	634	283	33,908	1,096	1,846	653
Credit derivatives ³	14,896	75	521	280	12,858	91	422	218	15,477	121	588	244	15,527	167	598	261
Other contracts ⁴	89,988	1,270	6,349	3,451	90,237	1,431	6,660	3,720	84,208	981	3,958	1,642	80,063	1,007	3,952	1,756
Exchange traded contracts ⁵	362,032	2,644	14,196	284	345,366	1,969	13,296	266	-	-	-	-	-	-	-	-
Total derivatives⁶	6,953,788	25,064	53,695	14,427	7,025,002	24,757	54,701	15,030	6,596,945	21,947	33,405	11,908	6,566,715	26,132	41,372	13,918

¹ As at Q2/14, the notional amounts exclude exchange traded options written of \$78.0 billion, over-the-counter options written of \$291.7 billion, and non-trading credit derivatives of \$1.3 billion.

² Commencing Q1/13, the risk weighted equivalent is calculated using guidelines issued by OSFI under the Basel III framework whereas all prior periods have been calculated under the Basel II framework. As at Q2/14, the risk-weighted equivalents for over-the-counter contracts shown are calculated by applying risk weights against the credit equivalent amounts net of credit valuation adjustment (CVA) losses of \$217 million. This change is an integral part of implementing the CVA regulatory capital charge which contributed \$11 billion in risk-weighted equivalent which is not reflected in the balances above.

³ Comprises credit default swaps, total return swaps, credit default baskets and credit default options.

⁴ Comprises precious metal, commodity, stable value and equity-linked derivative contracts.

⁵ Commencing Q1/13, exchange traded instruments were included in the calculation of credit risk.

⁶ As at Q2/14, the total credit equivalent amount reported above is net of \$11.7 billion in collateral and does not reflect the netting of the credit valuation adjustment losses of \$217 million described in footnote 2.

Market Risk Regulatory Capital Internal models-based approach VaR ¹ (Millions of Canadian dollars)	For the three months ended											
	Q2/14				Q1/14		Q4/13		Q3/13		Q2/13	
	As at Apr.30	Avg	High	Low	As at Jan.31	Avg	As at Oct.31	Avg	As at Jul.31	Avg	As at Apr.30	Avg
Equity	18	11	18	7	9	9	12	12	15	12	13	10
Foreign exchange	2	2	3	1	2	2	3	2	3	2	2	2
Commodities	1	1	2	-	1	3	3	3	2	1	1	2
Interest rate	18	22	26	18	22	23	22	20	20	18	17	21
Credit specific	8	8	11	7	10	10	10	9	10	10	11	10
Diversification	(16)	(16)	(21)	(13)	(19)	(22)	(25)	(24)	(29)	(24)	(26)	(24)
VaR	31	28	34	24	25	25	25	22	21	19	18	21
Stressed VaR	84	83	101	64	63	57	52	39	35	35	30	36

Market Risk Regulatory Capital Internal models-based approach VaR ¹ (Millions of Canadian dollars)	For the six months ended					
	Q2/14				Q2/13	
	As at Apr.30	Avg	High	Low	As at Apr.30	Avg
Equity	18	10	18	6	13	10
Foreign exchange	2	2	4	1	2	2
Commodities	1	2	4	-	1	2
Interest rate	18	22	27	18	17	22
Credit specific	8	9	11	7	11	10
Diversification	(16)	(19)	(26)	(13)	(26)	(25)
VaR	31	26	34	22	18	21
Stressed VaR	84	70	101	47	30	38

¹ The table shows VaR and stressed VaR for trading activities that have a capital requirement under the internal models-based approach, for which we have been granted approval by OSFI. Regulatory capital for market risk is allocated based on VaR and stressed VaR only for those trading positions that have approval to use the internal models based approach.

CAPITAL - BASEL II (Millions of Canadian dollars, except percentage and per share amounts)	Q4/12	Q3/12	Q2/12	2012
Tier 1 common and Tier 1 regulatory capital				
Common shares	14,354	14,292	14,185	14,354
Contributed surplus ¹	n.a.	n.a.	n.a.	n.a.
	24,270	23,310	21,983	24,270
Adjustment for transition to IFRS	444	889	1,333	444
Net after tax fair value losses arising from changes in institutions' own credit risk	(30)	(59)	(2)	(30)
Foreign currency translation adjustments ²	195	140	9	195
Net after-tax unrealized loss on available-for-sale equity securities ²	-	-	-	-
Goodwill ³	(7,485)	(7,466)	(7,440)	(7,485)
Substantial investments	(52)	(80)	(74)	(52)
Securitization-related deductions ⁴	(448)	(501)	(509)	(448)
Investment in insurance subsidiaries	(1,562)	(1,512)	(1,498)	(1,562)
Expected loss in excess of allowance - IRB Approach	(306)	(295)	(269)	(306)
Other	(1)	(1)	-	(1)
Total Tier 1 common	29,379	28,717	27,718	29,379
Non-cumulative preferred shares	4,814	4,810	4,810	4,814
Innovative capital instruments ⁵	2,580	2,600	2,592	2,580
Other non-controlling interests	34	33	31	34
Total Tier 1 regulatory capital ⁶	36,807	36,160	35,151	36,807
Tier 2 regulatory capital				
Permanent subordinated debentures	809	817	820	809
Non-permanent subordinated debentures ⁷	6,686	6,709	6,613	6,686
Innovative capital instruments (excess over 15% of Tier 1)	-	-	-	-
Excess of non-cumulative preferred shares	-	-	-	-
Net after-tax unrealized gain on available-for-sale equity securities ²	221	220	180	221
Trust subordinated notes	-	-	-	-
Allowance against non-impaired loans	191	180	185	191
Excess Allowance (re IRB Approach)	-	-	-	-
Substantial investments	(52)	(80)	(73)	(52)
Investment in insurance subsidiaries	(1,561)	(1,511)	(1,498)	(1,561)
Securitization-related deductions ⁸	(449)	(501)	(509)	(449)
Expected loss in excess of allowance - IRB approach	(305)	(295)	(269)	(305)
Other	-	(1)	(1)	-
Total Tier 2 regulatory capital ⁶	5,540	5,538	5,448	5,540
Total regulatory capital	42,347	41,698	40,599	42,347
Capital measures				
Tier 1 common ratio	10.5%	10.3%	10.4%	10.5%
Tier 1 capital ratio	13.1%	13.0%	13.2%	13.1%
Total capital ratio	15.1%	15.0%	15.2%	15.1%
Assets-to-capital multiple	16.7X	16.7X	16.8X	16.7X

¹ Under IFRS, we record items related to Contributed surplus directly to Retained earnings.

² As prescribed by OSFI, certain items of Other components of equity are included in the determination of regulatory capital. Accumulated net foreign currency translation adjustments are included in Tier 1 capital. Net unrealized fair value losses on available-for-sale equities are deducted in the determination of Tier 1 capital while net unrealized fair value gains on available-for-sale equities are included in Tier 2A capital.

³ Basel II goodwill deduction reflects total consolidated goodwill.

⁴ Securitization deduction from Tier 1 capital consists of Seller's interest in credit cards of \$9 million and securitizations rated below BB- of \$439 million and unrated positions of \$nil. Of the total deduction from Tier 1 \$225 million is related to the banking book and \$223 million is related to the trading book.

⁵ Innovative capital instruments are included in Other Liabilities on the Balance Sheet.

⁶ As defined in the guidelines issued by OSFI.

⁷ Subordinated debentures that are within five years of maturity are subject to straight-line amortization to zero during their remaining term and, accordingly, are included at their amortized value.

⁸ Securitization deduction from Tier 2 capital consists of Seller's interest in credit cards of \$9 million and securitizations rated below BB- of \$440 million and unrated positions of \$nil. Of the total deduction from Tier 2, \$226 million is related to the banking book and \$223 million is related to the trading book.

REGULATORY CAPITAL GENERATION ¹ (Millions of Canadian dollars) Replaced with the Flow statement of the movements in regulatory capital table	BASEL III		BASEL II			2012
	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	
Regulatory capital generation						
Internal capital generation ²	938	1,112	956	1,328	621	3,893
External capital generation:						
Common shares	(13)	44	44	73	93	313
Contributed surplus ³	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
Preferred shares	-	-	-	-	-	-
Trust capital securities	-	-	-	-	-	-
Treasury shares - common	63	(52)	17	34	(36)	22
Subordinated debentures	-	630	49	(72)	(98)	(60)
Trust subordinated notes	-	-	-	-	(998)	(1,026)
	50	622	110	35	(1,039)	(751)
Other comprehensive income	155	136	56	110	(48)	320
Other ^{4,5}	(904)	(930)	(473)	(374)	(397)	(2,136)
	(749)	(794)	(417)	(264)	(445)	(1,816)
Total regulatory capital generation	239	940	649	1,099	(863)	1,326

¹ Effective Q1/13 numbers are calculated using guidelines issued by OSFI under the Basel III All-in framework. Prior periods are calculated using Basel II framework.

² Internal capital generation is net income attributable to shareholders less dividends.

³ Under IFRS, we record items related to Contributed surplus directly to Retained earnings.

⁴ Includes changes to investments in insurance subsidiaries, regulatory capital deductions for goodwill, substantial investments, eligible general allowance, non-controlling interests, securitization related amounts, treasury shares (other than common) other adjustments to retained earnings and the impact of the transition to Basel III for all capital components except subordinated debentures and other comprehensive income.

⁵ Transitional adjustments for IFRS are shown under Other.

CALCULATION OF ROE AND RORC (Millions of Canadian dollars, except percentage and per share amounts)	Q2/14	Q1/14	Q4/13	Q3/13	Q2/13	Q1/13	Q4/12	Q3/12	Q2/12	2014 6 months	2013 6 months	2013	2012
Personal & Commercial Banking													
Net income available to common shareholders	1,096	1,048	1,047	1,143	1,016	1,082	1,005	1,069	910	2,144	2,098	4,288	3,962
Average risk capital	10,100	10,300	10,450	9,900	9,600	8,550	8,450	8,700	9,050	10,200	9,050	9,650	8,850
Add: Average goodwill and other intangibles	4,650	4,700	4,650	4,650	4,500	3,900	3,850	3,850	3,850	4,650	4,200	4,400	3,850
Average attributed capital	14,750	15,000	15,100	14,550	14,100	12,450	12,300	12,550	12,850	14,850	13,250	14,050	12,700
ROE¹	30.5%	27.7%	27.5%	31.2%	29.5%	34.6%	32.6%	33.9%	28.8%	29.1%	31.9%	30.5%	31.2%
RORC	44.4%	40.3%	39.8%	45.7%	43.4%	50.1%	47.4%	48.8%	40.9%	42.3%	46.6%	44.5%	44.7%
Canadian Banking													
Net income available to common shareholders	1,096	1,120	1,069	1,133	1,006	1,073	1,001	1,099	908	2,216	2,079	4,281	3,973
Average risk capital	9,000	9,100	9,350	8,950	8,650	7,750	7,600	7,900	8,250	9,050	8,200	8,650	8,050
Add: Average goodwill and other intangibles	2,950	3,000	3,000	2,900	2,850	2,200	2,200	2,150	2,150	2,950	2,500	2,750	2,150
Average attributed capital	11,950	12,100	12,350	11,850	11,500	9,950	9,800	10,050	10,400	12,000	10,700	11,400	10,200
ROE¹	37.7%	36.7%	34.4%	37.9%	35.9%	42.8%	40.7%	43.4%	35.6%	37.2%	39.1%	37.5%	38.9%
RORC	50.1%	48.7%	45.4%	50.3%	47.7%	55.1%	52.5%	55.3%	44.8%	49.4%	51.3%	49.4%	49.4%
Wealth Management													
Net income available to common shareholders	272	227	195	225	213	219	195	145	201	499	432	852	717
Average risk capital	1,500	1,500	1,600	1,700	1,700	1,550	1,400	1,400	1,350	1,500	1,650	1,650	1,400
Add: Average goodwill and other intangibles	4,000	3,900	3,750	3,750	3,700	3,750	3,750	3,800	3,800	3,950	3,700	3,750	3,750
Average attributed capital	5,500	5,400	5,350	5,450	5,400	5,300	5,150	5,200	5,150	5,450	5,350	5,400	5,150
ROE	20.2%	16.6%	14.4%	16.4%	16.2%	16.4%	15.1%	11.1%	15.9%	18.4%	16.3%	15.8%	13.9%
RORC	73.4%	59.7%	48.6%	51.9%	51.4%	55.9%	55.6%	41.0%	61.1%	66.5%	53.6%	51.9%	52.1%
Insurance													
Net income available to common shareholders	152	155	105	158	162	161	192	175	147	307	323	586	701
Average risk capital	1,350	1,350	1,150	1,250	1,300	1,350	1,350	1,350	1,350	1,350	1,300	1,250	1,350
Add: Average goodwill and other intangibles	150	150	150	150	150	150	150	150	150	150	150	150	150
Average attributed capital ²	1,500	1,500	1,300	1,400	1,450	1,500	1,500	1,500	1,500	1,500	1,450	1,400	1,500
ROE¹	42.1%	40.5%	31.8%	44.5%	45.8%	42.9%	50.5%	47.1%	40.4%	41.3%	44.3%	41.4%	46.7%
RORC	46.7%	44.9%	36.0%	49.8%	51.1%	47.7%	56.1%	52.4%	45.0%	45.8%	49.3%	46.4%	51.7%
Investor & Treasury Services													
Net income available to common shareholders	108	103	88	100	62	76	66	67	(124)	211	138	326	88
Average risk capital	1,650	1,550	1,400	1,500	1,350	1,350	1,550	1,200	1,250	1,600	1,350	1,400	1,350
Add: Average goodwill and other intangibles	550	500	550	550	600	600	550	200	250	550	600	600	350
Average attributed capital ²	2,200	2,050	1,950	2,050	1,950	1,950	2,100	1,400	1,500	2,150	1,950	2,000	1,700
ROE¹	20.1%	19.7%	17.9%	19.3%	13.1%	15.3%	12.9%	19.2%	(33.3)%	19.9%	14.2%	16.5%	5.3%
RORC	26.6%	26.7%	25.0%	26.3%	18.8%	21.9%	17.5%	22.1%	(40.9)%	26.7%	20.4%	23.1%	6.6%
Capital Markets													
Net income available to common shareholders	491	486	451	368	366	444	388	407	349	977	810	1,629	1,496
Average risk capital	13,000	12,400	11,850	10,700	9,800	10,050	11,150	10,500	9,800	12,700	9,900	10,600	10,200
Add: Average goodwill and other intangibles	950	950	950	950	850	900	900	850	900	950	900	900	950
Average attributed capital ²	13,950	13,350	12,800	11,650	10,650	10,950	12,050	11,350	10,700	13,650	10,800	11,500	11,150
ROE¹	14.5%	14.5%	14.0%	12.6%	14.0%	16.1%	12.9%	14.2%	13.2%	14.5%	15.1%	14.1%	13.4%
RORC	15.5%	15.6%	15.1%	13.6%	15.3%	17.5%	13.9%	15.5%	14.4%	15.5%	16.4%	15.3%	14.7%
Corporate Support^{2,3}													
Net income available to common shareholders	4	(14)	130	203	2	(25)	(35)	294	(22)	(10)	(23)	310	239
Average risk capital and other	2,100	2,250	2,150	2,100	2,100	2,100	2,050	2,100	1,850	2,150	2,150	2,100	2,000
Add: Average under/(over) attribution of capital	5,550	4,500	3,850	3,800	4,200	4,600	2,750	2,850	1,850	5,000	4,400	4,150	1,900
Average attributed capital	7,650	6,750	6,000	5,900	6,300	6,700	4,800	4,950	3,700	7,150	6,550	6,250	3,900
RBC													
Net income from continuing operations	2,201	2,092	2,101	2,285	1,909	2,047	1,899	2,245	1,551	4,293	3,956	8,342	7,558
Net (loss) from discontinued operations	-	-	-	-	-	-	-	-	(30)	-	-	-	(51)
Net income	2,201	2,092	2,101	2,285	1,909	2,047	1,899	2,245	1,521	4,293	3,956	8,342	7,507
Net income available to common shareholders	2,123	2,005	2,016	2,197	1,821	1,957	1,811	2,157	1,431	4,128	3,778	7,991	7,152
Average risk capital ²	28,650	28,200	27,500	26,250	24,850	24,100	25,050	24,350	24,300	28,400	24,450	25,700	24,800
Average risk capital from continuing operations ²	28,650	28,200	27,500	26,250	24,850	24,100	25,050	24,350	23,900	28,400	24,450	25,700	24,400
Average common equity	45,550	44,050	42,500	41,000	39,850	38,850	37,900	36,950	35,850	44,750	39,350	40,600	36,500
ROE¹	19.1%	18.1%	18.8%	21.3%	18.7%	20.0%	19.0%	23.2%	16.2%	18.6%	19.0%	19.7%	19.6%
ROE from continuing operations¹	19.1%	18.1%	18.8%	21.3%	18.7%	20.0%	19.0%	23.2%	16.6%	18.6%	19.4%	19.7%	19.7%
RORC³	30.4%	28.2%	29.1%	33.2%	30.0%	32.2%	28.8%	35.2%	24.0%	29.3%	31.1%	31.1%	28.8%
RORC from continuing operations³	30.4%	28.2%	29.1%	33.2%	30.0%	32.2%	28.8%	35.2%	24.9%	29.3%	31.1%	31.1%	29.5%

¹ Business segment ROE is based on Average attributed capital. Under/(over) attribution of capital is reported in Corporate Support.

² Effective Q3/12 discontinued operations are included in Corporate Support.

³ We do not report ROE and RORC for Corporate Support as they are considered not meaningful.

Key performance and Non-GAAP measures

Management measures and evaluates the performance of our consolidated operations and each of our segments based on variety of financial measures. In addition to generally accepted accounting principles (GAAP) prescribed measures, we use certain non-GAAP measures and key performance measures. We believe these measures provide useful information to investors regarding our financial condition and result of operations. For details, refer to the "How we measure and report our business segments" section of our Report to Shareholders. Readers are cautioned that non-GAAP measures do not have any standardized meanings prescribed by GAAP and therefore are unlikely to be comparable to similar measures disclosed by other companies.

Performance measures

Attributed capital (Economic capital)

An estimate of the amount of equity capital required to underpin risks. It is calculated by estimating the level of capital that is necessary to support our various businesses, given their risks, consistent with our desired solvency standard and credit ratings.

Risk capital

Risk capital includes credit, market (trading and non-trading), insurance-specific, operational, business and fixed assets risk capital.

Average risk capital

Calculated using methods intended to approximate the average of the daily risk capital balances for the period.

Return on equity (ROE)

Business segment return on equity is calculated as net income available to common shareholders divided by Average attributed capital for the period and using methods that are intended to approximate the average of the daily balances for the period. Corporate Support also includes average unattributed capital.

Return on risk capital (RORC)

Net income available to common shareholders divided by average risk capital. Business segment RORC is calculated as net income available to common shareholders divided by average risk capital for the period.

Unattributed capital

Unattributed capital represents common equity in excess of common equity attributed to our business segments and is reported in the Corporate Support segment.

Non-GAAP measures

Adjusted basis measures

Adjusted basis measures such as cash net income available to common shareholders, adjusted diluted earnings per share (EPS) and adjusted ROE are calculated by adding back to net income the after-tax amount of amortization of intangibles (excluding amortization of software), any goodwill impairment, the dilutive impact of exchangeable shares, and other significant non-recurring items.

Economic profit

Net income (loss) after non-controlling interests excluding the after-tax effect of amortization and write-down of other intangibles (excluding software) and goodwill less a capital charge for use of attributed capital.

Common equity

Common equity includes common shares, common treasury shares, retained earnings and other components of equity.

Glossary

Definitions

Assets under administration (AUA)

Assets administered by us, which are beneficially owned by clients. Services provided in respect of assets under administration are of an administrative nature, including safekeeping, collecting investment income, settling purchase and sale transactions, and record keeping.

Assets under management (AUM)

Assets managed by us, which are beneficially owned by clients. Services provided in respect of assets under management include the selection of investments and the provision of investment advice. We have assets under management that are also administered by us and included in assets under administration.

Embedded value

The sum of the value of equity held in our Insurance segment and the value of in-force business (existing policies).

Goodwill and intangibles

Goodwill represents the excess of the price paid for the business acquired over the fair value of the net identifiable assets acquired. An intangible asset is an identifiable non-monetary asset without physical substance.

Gross-adjusted assets (GAA)

GAA are used in the calculation of the Assets-to-Capital multiple. They represent our total assets including specified off-balance sheet items and net of prescribed deductions. Off balance sheet items for this calculation are direct credit substitutes, including letters of credit and guarantees, transaction-related contingencies, trade-related contingencies and sale and repurchase agreements.

Taxable equivalent basis (teb)

Income from certain specified tax-advantaged sources is increased to a level that would make it comparable to income from taxable sources. There is an offsetting adjustment in the tax provision, thereby generating the same after-tax net income. We record teb adjustments in Capital Markets and record elimination adjustments in Corporate Support.

Total trading revenue

Total trading revenue is comprised of trading related revenue recorded in Net interest income and Non-interest income.

Ratios

Capital ratios

The percentage of risk-adjusted assets supported by capital, using the guidelines of OSFI based on standards issued by the Bank for International Settlements and GAAP financial information.

Common Equity Tier 1 ratio

Common Equity Tier 1 (CET1) capital under Basel III comprises the highest quality of capital including common shares, retained earnings, accumulated other comprehensive income and other items. Regulatory adjustments such as goodwill and intangibles, deferred tax assets, and other components subject to threshold deductions are excluded from CET1 capital. This ratio is calculated by dividing CET1 by risk-weighted assets, in accordance with OSFI's Basel III Capital Adequacy Requirements guideline.

Efficiency ratio

Non-interest expense as a percentage of total revenue.

Return on assets

Net income as a percentage of average assets.

Calculations

Assets-to-capital multiple

Total assets plus specified off balance sheet items, as defined by the Office of the Superintendent of Financial Institutions Canada (OSFI), divided by total regulatory capital.

Average balances (assets, loans and acceptances, and deposits)

Calculated using methods intended to approximate the average of the daily balances for the period.

Average common equity

Calculated using methods intended to approximate the average of the daily balances for the period. For the business segments, calculated using methods intended to approximate the average of the daily attributed capital for the period.

Average earning assets

The average carrying value of deposits with banks, securities, assets purchased under reverse repurchase agreements and certain securities borrowed, and loans based on daily balances for the period.

Capital charge

Calculated by multiplying the cost of capital by the amount of average common equity. The cost of capital is a proxy for the after-tax return that we estimate to be required by shareholders for the use of their capital.

Dividend yield

Dividends per common share divided by the average of the high and low share prices in the relevant period.

Diluted EPS

Diluted EPS is net income attributable to common shareholders divided by the average diluted shares outstanding. Both net income and number of shares outstanding have been adjusted for the impact of exchangeable shares.

Market capitalization

End of period common shares outstanding multiplied by the closing common share price on the Toronto Stock Exchange.

Net interest margin (average assets)

Net interest income as a percentage of total average assets.

Net interest margin (average earning assets)

Net interest income as a percentage of total average earning assets.

Net write-offs

Gross write-offs less recoveries of amounts previously written off.

Operating leverage

The difference between our revenue growth rate and non-interest expense growth rate.

Risk-weighted assets (RWA) - Basel III

Used in the calculation of risk-based capital ratios as defined by the guidelines issued by OSFI based on Basel III effective January 1, 2013 and on the "Basel III: A global regulatory framework for more resilient banks and banking systems - December 2010 (rev June 2011)" issued by the Basel Committee on Banking Supervision (BCBS) and adopted by OSFI effective January 2013. A majority of our credit risk portfolios use IRB Approach and the remainder uses Standardized Approach for the calculation of RWA based on the total exposure (i.e. exposure at default, and counterparty risk weights). For market risk measurement we use the internal models approach for products with regulatory approval and a standardised approach for all other products. For Operational risk, we use the Standardised Approach. In addition, Basel III requires a transitional capital floor adjustment.

n.a.

Not applicable