

# Vital statistics\*

Economic impact (\$ billions)	2009	2008	2007
Revenue	\$29.11	\$21.58	\$22.46
Market capitalization	\$77.69	\$62.83	\$71.52
Taxes incurred	\$2.34	\$2.08	\$2.09
Employee compensation and benefits	\$9.0	\$7.8	\$7.9
Goods and services purchased	\$5.1	\$4.7	\$4.4
Debt financing for businesses in Canada (authorized)	\$134	\$144	\$138

Marketplace	2009	2008	2007
Countries we operate in	55	50	38
Clients (millions; approximate)	18	17	15
Bank branches (Canada)	1,197	1,174	1,146
ATMs (Canada)	4,214	4,149	3,946
Bank branches (United States)	438	439	350
ATMs (United States)	486	503	395
Bank branches (Caribbean)	125	127	45
ATMs (Caribbean)	330	312	78
Bank branches (China)	1	1	1

Workplace	2009	2008	2007
Employees	77,673	80,100	71,760
Employees in full-time equivalent (FTE) positions	71,186	73,323	64,815
Employees (Canada)**	54,725	56,112	54,960
Employees (United States)	13,093	14,082	12,181
Employees (Caribbean and other international countries)	9,855	9,906	4,619
Amount invested in formal training (including direct and indirect expenditures)	\$125 million	\$149 million	\$166 million

Workforce diversity (Canada)***	2009	2008	2007
Women	68%	69%	69%
Women in management	54%	54%	55%
Visible minorities	27%	26%	25%
Visible minorities in management	25%	25%	24%
People with disabilities	3.7%	3.8%	3.9%
Aboriginal people	1.6%	1.6%	1.6%

Environment	2009	2008	2007
Office paper use (kilograms/FTE)	56	59	60
CO <sub>2</sub> e emissions from energy use**** (tonnes/m <sup>2</sup> )	.10	.09	.05
CO <sub>2</sub> e emissions from employee travel (tonnes/FTE)	.34	.36	.38
Transactions assessed under Equator Principles	6	5	6

Community (\$ millions)	2009	2008	2007
Investments in community causes (total of donations and sponsorships)	\$105.1	\$99.0	\$82.8
Donations	\$52.6	\$51.5	\$47.7
Community and national sponsorships	\$52.5	\$47.5	\$35.1

\* All figures refer to our worldwide operations and all currency references are to Canadian dollars, unless otherwise noted.

\*\* Active employees

\*\*\* Figures represent Employment Equity data as of October 31 for each year presented, for our businesses in Canada governed by the Employment Equity Act. Given variations in legal definitions and restrictions in legislation around the world, comprehensive data on these four designated groups (women, visible minorities, people with disabilities, Aboriginal people) is available only in Canada.

\*\*\*\*Energy data coverage increased in 2009 and affected this indicator.