

Keeping in Touch

APRIL - JULY • 2019

Retirements



Retirements

April 2019			
Berthelet, Corinne	Branch Manager	Selkirk, MB	Joined May 27, 1981
Besette, Chantal	Customer Service Officer	St Basile Le Grand, QC	Joined February 7, 1978
Bhagwanani, Hansi	Manager, IRP Sales	Vancouver, BC	Joined April 10, 2000
Billings, Marlene	Account Service Representative	Kimberley, ON	Joined March 12, 2007
Blume, Jane	Client Advisor	Bonnyville, AB	Joined January 27, 1986
Bolduc, Jacques	Branch Manager	Wendake, QC	September 22, 1975
Bond, Gail	Assistant Branch Manager/ Advisor	Louisbourg, NS	Joined July 31, 2006
Borgford, Janice	Mortgage Specialist Assistant	Mississauga, ON	Joined March 16, 1981
Bouchard, Jacynthe	Operations Support Officer	Dolbeau - Mistassini, QC	Joined October 19, 1987
Brough, Dana	Investment Retirement Planner Associate	Yellowknife, NT	Joined June 9, 1986
Buisson, Lise	Senior Manager Brand Governance	Toronto, ON	Joined January 23, 1995
Campbell, Terry	Team Leader, Cash Operations	Sexsmith, AB	Joined July 9, 1990
Cashin, Barbara	Senior Manager, Group Benefits	Mississauga, ON	Joined April 9, 1990
Cheung, Sinnde yat han	Senior Adjudication Associate	Mississauga, ON	Joined January 28, 1991
Cisecki, Russell	Manager, High Risk Business Accounts and Policy	Toronto, ON	Joined July 3, 1984
Collins, Doug	Vice President Payments & Banking	Toronto, ON	Joined August 12, 1986
D'Aguiar, Jackie	Executive Assistant	Peterborough, ON	Joined October 1, 1979
D'Albret, Maryse	Associate Director	Courtice, ON	Joined September 29, 1986
Dave, Sanjay	Associate Account Manager	Paris, ON	Joined April 23, 2001
De Bellefeuille, Line	National Facilitator	Montreal, QC	Joined June 28, 1976
Fiorito, Jeremy	Account Service Representative	Toronto, ON	Joined April 15, 1996
Friesen, Corinne	Sales Assistant	Saskatoon, SK	Joined July 10, 1978
Fung, Annie	Operations Support Officer	Westminster, BC	Joined April 29, 1991
Gierent, Doreen	Client Advisor Business Services	Edmonton, AB	Joined November 20, 2006
Giroux, Sylvie	Client Services Representative	Drummondville, QC	Joined May 16, 1988
Grigonis, Donna	Business Deposit Specialist	Oakville, ON	Joined February 6, 1989
Gropler, Gabriele	Client Advisor Business Services	Bainville, ON	Joined July 4, 2000
Guluche, Sue	Executive Assistant	Burlington, ON	Joined October 27, 1986
Haldane, Julie	Client Advisor	London, ON	Joined April 19, 2004
Heal, Anita	Assistant Manager Builder Markets	Burnaby, BC	Joined August 8, 2005
Hudlin, Leah	Operation Specialist	Toronto, ON	Joined November 19, 1990
Hunt, Debra	Interest & Cost Specialist	Scarborough, ON	Joined March 2, 1981
Keats, Linda	Financial Planning Associate	Kelowna, BC	Joined September 21, 1987
Kharebov, Victor	Technical Systems Analyst	Richmond Hill, ON	Joined January 8, 2001

Retirements

April 2019 (Continued)			
King, Debra	Adjudication Associate	Chatham, ON	Joined March 12, 2001
Kotyk, John	Senior Technical Analyst	Toronto, ON	Joined August 8, 2005
Lair, Brigitte	Client Advisor	St-Basile-le-Grand, QC	Joined February 13, 1978
Lane, Kerry	Operations Support Officer	Kenilworth, ON	Joined December 3, 1984
Lapointe, Claude	Vice President, Life and Annuity Retrocession	Tottenham, ON	Joined March 31, 1997
Legrand, Michel	Investment Advisor	Pointe Claire, QC	Joined August 7, 1995
Lejeune, Marie-France	Director, Business Deposit Portfolio	Toronto, ON	Joined February 24, 1986
Lennon, Carol	Client Advisor	Ste Marthe Sur Le Lac, QC	Joined January 22, 1990
Londei, Lucie	Manager, Market Operations	Laval, QC	Joined April 9, 1990
MacDonald, Emma	Executive Assistant	Oakville, ON	Joined May 24, 1988
Markusson, Kris	Regional Director Commercial Mortgages	Dartmouth, NS	Joined July 31, 1989
Mathews, Raywood	Senior Administrator, CA Response Management Americas, Specialist Services	Toronto, ON	Joined September 26, 1988
Melanson, Louise	Client Advisor	Moncton, NB	Joined July 13, 1983
Mendes, Sara	Cards Advisor	New Westminster, BC	Joined August 3, 2004
Mercier, Andre	Branch Manager	Dorval, QC	Joined September 15, 1980
Montemayor, Melba	Account Service Representative	Scarborough, ON	Joined March 9, 1998
Moorlah, Premila	Banking Advisor	Beaconsfield, QC	Joined August 14, 2000
Murison, Barbara	Client Advisor	Guelph, ON	Joined September 15, 2008
Nelson, Laurel	Associate Account Manager	Calgary, AB	Joined August 11, 1980
Nguyen, Van	Client Advisor	Etobicoke, ON	Joined July 5, 2006
Noakes, Elizabeth	Senior Credit Quality Review Associate	Georgetown, ON	Joined April 19, 1979
Oshowy, Sherri	Associate Account Manager	Richmond, BC	Joined February 18, 1980
Palka, Juliana	Financial Planning Associate	Saint Lazare, QC	Joined July 4, 1978
Panangat, Leelamma	Operation Agent	Toronto, ON	Joined June 20, 1988
Peters, Paul	Investment Funds Advisor	Toronto, ON	Joined April 24, 2000
Philbrook, Catherine	Financial Advisor	Oakville, ON	Joined October 4, 2010
Picard, Manon	Banking Advisor	Cowansville, QC	Joined May 27, 1988
Pollard, Kerry	Resolution Officer	Montreal, QC	Joined August 12, 1974
Ranger, Nicole	Customer Service Officer	Montreal, QC	Joined May 3, 1976
Resendes, Voula	Client Advisor	Toronto, ON	Joined September 6, 1988
Ricciardi, Pina	Business Advisor	Mississauga, ON	Joined August 14, 1989
Riecken, Janice	Client Care Advisor	Regina, SK	Joined August 9, 1982
Rogers, Karen	Client Advisor	Westlock, AB	Joined November 15, 2006
Ross, Sandee	Financial Planning Associate	Vancouver, BC	Joined April 24, 1978
Royer, Jeannine	Operation Agent	Montreal, QC	Joined April 17, 1984
Russell, Elsie	Financial Advisor	Cornwall, ON	Joined January 5, 1987

Retirements

April 2019 (Continued)			
Sanggar, Darshana	Client Advisor	Winnipeg, MB	Joined March 30, 1992
Scalzo, Gina	Client Advisor	Niagara Falls, ON	Joined July 3, 1985
Semenowich, Dorothy	Client Advisor	Selkirk, MB	Joined February 2, 2005
Thibodeau, Lucie	Banking Advisor	St-Jean-Sur-Richelie, QC	Joined March 19, 1990
Thomson, Sylvie	Branch Manager	Fort McMurray, AB	Joined September 25, 1978
Tod, Sharon	Executive Assistant	Winnipeg, MB	Joined June 23, 1986
Tyson, Victor	Senior Financing Specialist	Vancouver, BC	Joined October 13, 1981
Vittoria, Kathy	Marketing Financial Analyst	Toronto, ON	Joined August 29, 1988
Wilson-White, Darlys	Private Banking Associate	Edmonton, AB	Joined January 7, 2008
Wong, Lilly	Associate, Credit Structures	Vancouver, BC	Joined July 11, 1984
Wright-Higgins, Elaine	Manager, Transaction Administration	Toronto, ON	Joined November 30, 1987
Yong, Elaine	Alternate Branch Compliance Officer	Mississauga, ON	Joined April 29, 2002
May 2019			
Adams, Joanne	Assistant Branch Manager	Sherwood Park, AB	Joined June 22, 1987
August, Kelly	Client Advisor	Carman, MB	Joined March 31, 2008
Autterson, Gord	Senior Technical Systems Analyst	Toronto, ON	Joined December 24, 1985
Avolio, Marco	Associate Advisor	Kelowna, BC	Joined July 19, 1999
Barbagallo, Sandra	Banking Advisor	Repentigny, QC	Joined March 10, 1986
Bascos, Sherry	Client Advisor	North York, ON	Joined July 15, 1985
Baumgart, Shyrrol	Associate Account Manager	Winnipeg, MB	Joined October 7, 1975
Beaucage, Estelle	Manager, Operational Enablement & Integration	Montreal, QC	Joined March 8, 1982
Beaudoin, Pierre	Risk Manager Quality Assurance	Quebec, QC	Joined July 12, 1999
Belanger-Hebert, Johanne	Banking Operations Agent	Montreal, QC	Joined January 14, 1974
Benoit, Mary Pauline	Client Advisor	Mont-Royal, QC	Joined February 8, 2005
Black, Barbara	Community Manager	Smith Falls, ON	Joined October 6, 2008
Boivin, Filomena	Banking Advisor	Coquitlam, BC	Joined December 27, 2001
Boomhour, Bonnie	Client Advisor	Napanee, ON	Joined April 11, 1983
Brown, Ken	Deputy Ombudsman	Toronto, ON	Joined March 2, 1981
Cadogan, Sheena	Account Services Agent	Mississauga, ON	Joined January 11, 1988
Cameron, David	Client Advisor	Mont Royal, QC	Joined July 19, 1999
Campos-Gonzalez, Enrique	Commercial Mortgage Specialist	Montreal, QC	Joined November 3, 2008
Chantal, Nicole	Adjudication Associate	Montreal, QC	Joined January 28, 1991
Corley, Jill	Client Advisor	Petawawa, ON	Joined April 30, 1990
Coulter, Brenda	Senior Manager, Initiatives & Communication	Toronto, ON	Joined June 2, 1986
D'Antonio, Julie	Senior Business Analyst	Toronto, ON	Joined August 2, 1976

Retirements

May 2019 (Continued)			
David-Macy, Shayna	Director, GRM Credit	Toronto, ON	Joined September 14, 1987
DeGear, Brian	Assistant Manager Financial Advisor	Maple Ridge, BC	Joined April 12, 1982
Dewit, Cindy	Mortgage Specialist	Winnipeg, MB	Joined February 17, 1997
Digby, Gordon	Associate Director, Real Estate	Vancouver, BC	Joined August 24, 1987
Dion, Louise	Associate	Sherbrooke, QC	Joined March 10, 2003
Dowling, Lauren	Investment Retirement Planner	Regina, SK	Joined November 26, 1984
Downes, Francesca	Senior Manager, Client Data Governance & Strategy	Toronto, ON	Joined January 12, 2004
Doyle, Denise	Enablement Officer	Vancouver, BC	Joined October 9, 1990
Durand, Susan	Underwriting Consultant	Paris, ON	Joined October 10, 2006
Gauthier, Marc	Vice President Commercial Services	Laval, QC	Joined September 18, 1989
Gosselin, Shelley	Community Manager	Thunder Bay, ON	Joined June 30, 1986
Gould, Glen	Enablement Officer	Vancouver, BC	Joined June 25, 1990
Guerin, Lyne	Client Advisor Business Services	Chicoutimi, QC	Joined November 1, 1985
Hall, Richard	Senior Director, SLAS	Oakville, ON	Joined October 16, 2000
Halliwushka, Joseph	Senior Manager, Process and Operational Excellence	Whitby, ON	Joined January 3, 1984
Hardy, Sandra	Client Advisor	Comox, BC	Joined June 1, 1998
Hastings, Elizabeth	Vice President, Data Manager	Toronto, ON	Joined May 25, 1995
Herman, Ann	Client Advisor	Toronto, ON	Joined November 28, 2006
Hovin, Debra	Associate Advisor	St. Albert, AB	Joined July 30, 1997
Hulsman, Connie	Financial Planner	Calgary, AB	Joined May 28, 1979
Hung, Ivy	Financial Planner	Mississauga, ON	Joined August 28, 1990
Jaeb, Ralph	Financing Specialist	Saskatoon, SK	Joined January 5, 1982
Kaczor, Linda	Financial Planning Associate	Toronto, ON	Joined October 23, 1992
Kalantzis, Vicky	Quality & Reporting Officer	Brossard, QC	Joined January 22, 1990
Kaur, Gurmit	Client Adviser	Brampton, ON	Joined May 18, 2001
Kealey, Tom	Senior Technical Analyst	Toronto, ON	Joined February 5, 1979
Kelly, Nancy	Financial Planner	Ottawa, ON	Joined May 9, 1988
Kerrigan, Patricia	Banking Advisor	Nepean, ON	Joined October 17, 1988
Khoo, Angela	Assistant Branch Manager	Montreal, QC	Joined February 1, 2006
LaCour, Judy	Financial Advisor	St. John's, NL	Joined May 22, 1979
Lalonde, Michael	Vice President Global Tax Operations	Pickering, ON	Joined November 14, 1988
Lamontagne, Michel	Investigations Agent	Brossard, QC	Joined September 10, 1986
Larocque-Dube, Johanne	National Manager, Initiative & Implementation	Laval, QC	Joined July 3, 1979
Lattion, Luc	CESB	Montreal, QC	Joined May 1, 1991
Lorde, C. Donville	Manager, Project Management	Toronto, ON	Joined August 29, 1979

Retirements

May 2019 (Continued)			
Lorrain, Karina	Client Advisor	Pierrefonds, QC	Joined August 7, 1989
Lowry, Micheal	Commercial Account Manager	Oakville, ON	Joined January 3, 2008
Mackenzie, Judy	Operations Specialist	Burlington, ON	Joined April 5, 1971
Mancini, Italina	Banking Advisor	Toronto, ON	Joined September 23, 1991
Marcinkiewicz, Jennifer	Client Advisor	Mississauga, ON	Joined January 10, 2005
Marsh, Paula	Operations Specialist	Halifax, NS	Joined March 7, 1983
Marshak, Heather	Manager, Market Operations	Nanaimo, BC	Joined September 1, 1983
Mau, Claudie	Senior Business Systems Analyst	Toronto, ON	Joined August 18, 1997
McDonald, Claudette	Project Coordinator	Toronto, ON	Joined May 12, 1969
Mclaughlin, Rosemary	Financial Advisor	Waterford, ON	Joined June 8, 1981
McMulkin, Dave	Director, Actuarial Support	Mississauga, ON	Joined July 13, 1998
Mercier, Danielle	Client Advisor	Montmagny, QC	Joined April 11, 1977
Monti, Teri	Vice President Employee Relations	Toronto, ON	Joined January 9, 1989
Montpetit, Annette	Service Desk Analyst	Chateauguay, QC	Joined December 3, 1973
Mundy, Stephen	Account Service Agent, Group Advantage Service Centre	Montreal, QC	Joined April 18, 1994
Nevett, Bill	Implementation Co-ordinator	Toronto, ON	Joined October 9, 1990
Nicholls, Catherine	Will and Estate Consultant	Vineland, ON	Joined December 3, 2007
Pavoni, Leo	Client Care Advisor	Stoney Creek, ON	Joined November 6, 2006
Pinsonneault, Elyse	Senior Manager	Montreal, QC	Joined August 6, 2007
Raimondo, Marelina	Client Advisor	Montreal, QC	Joined August 16, 1976
Reichenbach, Ina Jean	Branch Manager	Olds, AB	Joined October 21, 2002
Shivakumar, Ranjani	Senior Business Analyst	Toronto, ON	Joined April 27, 2010
Skuza-Welsh, Sherri	Financial Advisor	Windsor, ON	Joined July 31, 2000
St-Arnault, Sylvie	Client Advisor	Trois-Riveres, QC	Joined July 10, 1990
Stocks, Gayle	Client Advisor Business Services	London, ON	Joined June 2, 1986
Styles, Deborah	Client Advisor Business Services	Ajax, ON	Joined November 1, 1984
Summers, Kathleen	Client Advisor	Georgetown, ON	Joined September 17, 1990
Tan, Annie	Manager, Functions & T&O	Toronto, ON	Joined May 29, 1995
Tapley, Sandra	Executive Assistant	Toronto, ON	Joined August 22, 2005
Taylor, Venita	Mortgage Credit Adjudication Associate	Vancouver, BC	Joined November 26, 1984
Twist, Gail	Banking Advisor	Lakefield, ON	Joined November 28, 1988
Tytkowski, Justyna	Client Advisor	Mississauga, ON	Joined March 8, 2004
Umpherville, Wilma	Operations Support Officer	New Westminster, BC	Joined October 7, 1985
Verna, Cathy	Client Advisor	Montreal, QC	Joined May 31, 1978
Villar, Avelyn	Billing Administrator	Vancouver, BC	Joined April 16, 1998

Retirements

May 2019 (Continued)			
Watt, Sheila	Senior Representative Investment Counsellor Services	Montreal, QC	Joined March 6, 2000
Weiss, Kim	Associate	Medicine Hat, AB	Joined August 16, 1983
Whidden, Jeanette	Coordinator	Toronto, ON	Joined October 17, 1994
White, Susan	Estate Officer	Winnipeg, MB	Joined December 16, 1991
White, Valerie	Mortgage Assistant	Calgary, AB	Joined March 17, 2003
Whitford, Sheri	Operations Specialist	Vancouver, BC	Joined January 17, 1989
Williams, Catherine	Head, Interbank Operations & Industry Affairs	Toronto, ON	Joined June 13, 1977
Yuen, Siu Ming (Barry)	Operations Agent	Toronto, ON	Joined December 17, 2001
June 2019			
Alli, Shanti	Client Advisor	Brampton, ON	Joined May 1, 2006
Antoine, Angelika	Client Advisor	Hanover, ON	Joined June 19, 1995
Baker, Donna	Senior Director Program Management	Toronto, ON	Joined June 23, 1981
Belanger, Suzelle	Senior Trade Finance Specialist	Montreal, QC	Joined June 30, 1975
Bellotto, Rita	Client Advisor	Calgary, AB	Joined May 3, 1982
Bennett, Stacy	Director, Sourcing Initiatives	Toronto, ON	Joined April 22, 1985
Blume, Mary Martha	Commercial Account Manager	Brantford, ON	Joined February 5, 2004
Boudreau, Doreen	Client Advisor	Port Hawkesbury, NS	Joined May 17, 1989
Bougard, Louise	Senior Manager Relationship Reviews	Montreal, QC	Joined May 16, 1977
Browne, Shirley	Director	Toronto, ON	Joined July 1, 2005
Bruce, Patricia	Banking Advisor	Saskatoon, SK	Joined June 18, 1984
Burns, Richard	UNIX System Support Compliance Manager	Toronto, ON	Joined June 11, 1990
Calder, Sherri	Banking Advisor	Portage La Prairie, MB	Joined September 18, 1989
Caldwell, Denise	Operations Officer	Montreal, QC	Joined December 18, 1995
Casey, Paul	Senior Director Client Segments	Toronto, ON	Joined June 2, 1980
Chaichian, Maryam	Client Onboarding Manager	Toronto, ON	Joined October 19, 1987
Chiu, Eric	Cards Advisor	New Westminster, BC	Joined January 4, 1999
Ciezki, Tracy	Operations Officer	Calgary, AB	Joined August 8, 1983
Clack, Lianne	Senior Recruiter	Calgary, AB	Joined July 8, 1985
Clarke, Heather	Operations Specialist	Burlington, ON	Joined July 23, 1984
Cogle, Claire	Client Advisor	Mississauga, ON	Joined June 17, 2004
Crawford, Richard	Senior Manager	Toronto, ON	Joined September 4, 2001
Crockett, Catherine	Payments Repair Operator	Cambridge, ON	Joined June 29, 1981
Cullen, Robert Craig	Senior Director, National, GRM, Commercial Credit	Toronto, ON	Joined October 2, 1978
Dellicolli, Maria	Client Advisor	Duvernay, QC	Joined September 19, 1994
Denis, Suzanne	Banking Operations Officer	Montreal, QC	Joined June 4, 1979

Retirements

June 2019 (Continued)			
Dixon, Lynn	Manager Channel Strategy	Toronto, ON	Joined February 17, 1975
Dong, William	Client Advisor	Vancouver, BC	Joined September 7, 1999
Drew, David	Mortgage Specialist	Calgary, AB	Joined January 4, 2000
D'sa, Jennifer	Client Care Advisor	Abbotsford, BC	Joined December 14, 1982
Dutchak, Charlie	Director, Advisory & Oversight, GRM Operational Risk	Toronto, ON	Joined August 12, 1980
Esch, Sherry	Associate Account Manager	Edmonton, AB	Joined October 20, 1987
From, Kathryn	Senior Manager, Physical Network Delivery	Toronto, ON	Joined September 28, 1990
Gauthier, Michele	Vice President Transformational Initiatives	Toronto, ON	Joined November 17, 1997
Gnanapragasam, Rita	Data Entry Operator	Brampton, ON	Joined June 27, 1998
Goodchild, Gaye	Financial Advisor	Winnipeg, MB	Joined May 4, 1998
Gorman, Janet	Financial Planner	Fredericton, NB	Joined July 4, 1977
Grudgfield, Joanne	Operations Specialist	Calgary, AB	Joined March 9, 1988
Ha, Judy	Associate Director	Markham, ON	Joined December 27, 1987
Haley, Michel	Director Network Transformation	Embrun, ON	Joined June 18, 1984
Henaire, Sylvain	Account Services Agent	Pointe Aux Trembles, QC	Joined June 4, 1979
Ho, Michelle	Team Leader, Operations	Toronto, ON	Joined August 18, 2003
Isber, Holli-Anne	Manager, Initiatives & Implementaiton	Dundas, ON	Joined April 2, 1979
James-Zelney, Catherine	Financial Planner	Ottawa, ON	Joined May 15, 1989
Katnich, Christine	Client Advisor	Nanaimo, BC	Joined August 17, 1998
Kawamoto, Alex	Subject Matter Expert	Brantford, ON	Joined March 23, 1998
Kwan, Mavis	Project Manager	Toronto, ON	Joined August 14, 1989
Leblanc, Angie	Manager, Operations Support	Edmonton, AB	Joined April 10, 1991
Lee, Joline	Client Advisor	St. Catharines, ON	Joined November 12, 2002
Logullo, Lina	Financial Planning Associate	Calgary, AB	Joined July 3, 1979
MacGregor, Pam	Banking Advisor	Duncan, BC	Joined June 22, 1992
MacSwain, Mary	Client Care Advisor	Charlottetown, PE	Joined October 7, 1997
Martin, Gloria	Executive Assistant	Sherwood Park, AB	Joined May 31, 1982
Massi, Monika	Client Advisor	Niagara Falls, ON	Joined September 16, 1988
Matte, Johanne	Regional Sales Coach	Terrebonne, QC	Joined January 24, 1986
Maytwayashing, Elaine	Banking Advisor	Calgary, AB	Joined January 30, 2006
McCullough, David	Senior Manager Physical Network Delivery	St. Thomas, ON	Joined June 2, 1975
McIntosh, Shelley	Senior Recruiter	Port Coquitlam, BC	Joined June 11, 1979
McMullen, Patricia	Financial Advisor	Gores Landing, ON	Joined September 12, 1988
Menard, Nathalie	Client Advisor	Baie D'Urfe, QC	Joined July 11, 1988

Retirements

June 2019 (Continued)			
Moshkovich, Miriam	Senior Business Systems Analyst	Thornhill, ON	Joined September 24, 1996
Mucha, Brenda	Associate Account Manager	Saskatoon, SK	Joined July 28, 1980
Mulligan, Jim	Senior Director, Banking Internal Audit	Toronto, ON	Joined August 3, 1982
Nadalin, Jan	Client Advisor	London, ON	Joined February 8, 1984
Nardocchio, Michelle	Client Advisor	Glace Bay, NS	Joined December 16, 1996
Nazemi, Valiollah	Client Advisor Business Services	Mississauga, ON	Joined June 8, 1998
O'Connor, Karen	Client Advisor	Ajax, ON	Joined March 26, 2002
Ostash, Marilyn	Client Advisor	Brandon, MB	Joined November 16, 1981
Pearson, Doris	Senior Manager Communication	Mississauga, ON	Joined April 12, 1976
Pereira, Lidia	Associate	Pointe Claire, QC	Joined June 10, 1987
Pilkey, Joanne	Senior Analyst	Newmarket, ON	Joined November 13, 1979
Popelar, Marie	Manager, BFS	Toronto, ON	Joined February 10, 1986
Pothier, Carole	Banking Advisor	Rimouski, QC	Joined March 20, 1989
Poulin, Line	Account Manager	Longueuil, QC	Joined August 15, 1979
Pouliot, Francine	Administrative Assistant	Montreal, QC	Joined June 27, 1979
Quirion, Monique	Client Advisor	St-Georges, QC	Joined August 17, 1987
Rennie, Lisa	Client Advisor	Scarborough, ON	Joined September 5, 2002
Reynolds, Mark	Financial Planner	Kitchener, ON	Joined February 8, 1988
Riendeau, Carmelle	Mortgage Specialist	Montreal, QC	Joined April 2, 1990
Robb, Cory	Financial Planning Associate	Orangeville, ON	Joined January 9, 1978
Salvas, Raymonde	Vice President Group Advantage	Montreal, QC	Joined July 3, 1979
Sampson, Roy	Director, Banking Internal Audit	Toronto, ON	Joined May 24, 1997
Sanvictores, Revilina	Quality Verification Officer	Burlington, ON	Joined October 24, 1994
Saunders, Colleen	Associate Account Manager	Windsor, ON	Joined May 30, 1988
Savard, Lise	Client Advisor	Quebec, QC	Joined April 4, 2005
Scott, Anthony	Technical Specialist	Toronto, ON	Joined November 4, 1996
Shanks, Carol	Operations Officer	Moncton, NB	Joined December 20, 1982
Shannon, Lorna	Branch Procedures Officer	Vancouver, BC	Joined September 8, 1981
Shepley, Bret	Vice President, Commercial Cards & Treasury Solutions	Toronto, ON	Joined June 18, 1979
Smith, Kathy	Client Advisor	Maple Ridge, BC	Joined May 28, 1979
Smith, Rodney	Managing Director	Montreal, QC	Joined August 13, 1979
Starek, Nancy	Vice President & Associate Portfolio Manager	Sarnia, ON	Joined October 31, 2008
Sykes, Cindy	Credit Advisor Inbound	Winnipeg, MB	Joined July 9, 1979
Thompson, Heather	Email/Chat Advisor	Moncton, MB	Joined January 20, 1997
Tomlinson, Patricia	Client Advisor	Winnipeg, MB	Joined January 30, 1991

Retirements

June 2019 (Continued)			
Tram, Frank	Senior Technical Systems Analyst	Toronto, ON	Joined November 27, 2000
Vanderburgt, Linda	Head, Operations Risk Advisory & Oversight	Toronto, ON	Joined January 31, 1986
Vanderlaan, Theodore	Director	Toronto, ON	Joined June 28, 2004
Veryha, Irene	Client Advisor, Expert	Etobicoke, ON	Joined April 4, 2005
Walker-Pilgrim, Cathy	Manager, Optimization & Performance Management	Toronto, ON	Joined October 20, 1977
Waters, Patty	Senior Manager Capacity Planning	Cornwall, ON	Joined May 11, 1981
West, Hilary	Senior Manager Control Testing & Development	Toronto, ON	Joined July 2, 1980
Wilson, Camille	Senior Manager Digital Merchandising	Toronto, ON	Joined January 30, 1984
Wong, Siu-Ping (Venice)	Branch Repair Officer	Toronto, ON	Joined November 3, 1997
Yan-Cheng, Wing Yin	Client Care Advisor	Richmond Hill, ON	Joined February 6, 1989
Yee, Sylvia	Client Care Advisor	Vancouver, BC	Joined December 7, 1981
July 2019			
Andrelli, Danielle	Enablement Officer	Montreal, QC	Joined July 4, 1989
Andric, Biljana	Account Service Representative	Mississauga, ON	Joined January 28, 1991
Au, Rita	Cards Advisor	Vancouver, BC	Joined July 24, 2000
Bacchus, Barbara	Manager Credit Structure	Toronto, ON	Joined June 11, 1990
Baksh, Faizil	Application Manager	Toronto, ON	Joined October 28, 1996
Bashar, Ban	Cards Advisor	Vancouver, BC	Joined March 7, 2005
Belza, Nella	Mortgage Specialist	Mississauga, ON	Joined June 12, 1992
Blasioli, Donna	Manager, Client Credit Support	Concord, ON	Joined July 12, 1976
Bowyer, Marlene	Client Advisor Business	Winnipeg, MB	Joined April 16, 1979
Burke, Glenda	Client Advisor	Calgary, AB	Joined September 3, 1999
Cadarette, Diane	Senior Manager, Physical Network Delivery	Calgary, AB	Joined August 11, 1980
Camrud, Doug	Branch Manager	Lethbridge, AB	Joined October 17, 1983
Cann, Wanda	Operations Specialist	Halifax, NS	Joined September 23, 1991
Chenard, Lorraine	Banking Operations Officer	Montreal, QC	Joined August 20, 1984
Choy, Melisa	Sales Support Representative	Toronto, ON	Joined April 25, 2005
Ciesla, Linda	Commercial Account Manager	St. Catharines, ON	Joined September 11, 1989
Cinquino, Frank	Manager, Operations Enablement and Integration	Montreal, QC	Joined June 19, 1989
David, Diane	Banking Operations Agent	Montreal, QC	Joined July 7, 1975
Desrochers, France	Administrative Assistant	Montreal, QC	Joined August 1, 1983
Drolet, Michele	Operations Officer	Montreal, QC	Joined March 3, 1986
Dubord, Johanne	Account Service Representative	Montreal, QC	Joined October 24, 2000

Retirements

July 2019 (Continued)			
Erdos, Ettie	Senior Business Systems Analyst	Toronto, ON	Joined February 17, 2003
Fehr, Sharon	Branch Manager	Manitou, MB	Joined May 26, 1975
Fick, Sandra	Client Advisor	Whitby, ON	Joined February 26, 1990
Henley, Peter	Manager, Deskside Support	Richmond, BC	Joined March 3, 1980
Howse-Crane, Sandie	Associate Account Manager	Ingersoll, ON	Joined August 27, 1990
Jiwani, Azmina	Vice President, Insurance Risk and Chief Actuary	North York, ON	Joined January 20, 1997
Jonasson, Elizabeth	Associate Account Manager	Yellowknife, NW	Joined October 27, 1997
Kaba, Shabbir	Senior Manager, Enterprise Shared Services	Richmond Hill, ON	Joined February 8, 2010
Kaip, Lorraine	Branch Manager	Ponoka, AB	Joined November 1, 2005
Kelso, Barbara	Vice President	Dunrobin, ON	Joined October 24, 1977
Kirner, Stephen	Senior Director, Reporting Services	Toronto, ON	Joined April 29, 1985
Kurji, Ashifa	Account Service Agent (Automotive Finance)	Richmond Hill, ON	Joined February 3, 1992
Lam, Thanh nga (Tanya)	Senior Manager, Client and Service Systems Support	Mississauga, ON	Joined January 17, 1983
Lane, Georgina Chin-Har	Banking Advisor	North Vancouver, BC	Joined August 10, 1984
Lemieux, Pierre	Customer Service Officer	Toronto, ON	Joined July 4, 2000
Lepage, Johanne	Branch Manager	Ste Marguerite du Lac Masson, QC	Joined August 9, 1989
Levesque, Kimberley	Client Care Advisor	St Catharines, ON	Joined August 4, 1976
Loschiavo, Nancy	Client Advisor	Ancaster, ON	Joined October 28, 1985
Mark, Debra	Client Advisor	Pickering, ON	Joined May 11, 2007
Massi, Alessandra	Investment and Retirement Planner	Dollard des Ormeaux, QC	Joined May 12, 1987
McAthey, Donna	Operations Support Officer	Calgary, AB	Joined October 1, 2001
McGeen, Donna	Technical Systems Analyst	Toronto, ON	Joined October 31, 2005
Middleton, Victoria	Financial Advisor	Clinton, ON	Joined August 7, 1979
Mock, Cathy	RVP, Mortgage Specialists	Victoria, BC	Joined June 27, 1977
Mohamed, Rasheed	Senior Finance Advisor	Ajax, ON	Joined January 16, 1989
Papa, Mary	Client Service Representative	Laval, QC	Joined April 2, 1990
Paton, Margaret	Client Advisor	Scarborough, ON	Joined June 25, 1979
Pearl, Brenda	Financial Planner	Bridgewater, NS	Joined July 28, 1989
Rank, Holly	Branch Administrator	Kitchener, ON	Joined October 25, 1982
Relf, Janice Jo-Ann	Client Advisor	Hamilton, ON	Joined June 22, 1987
Saluzzi, Maria	Account Officer	Montreal, QC	Joined June 14, 1976
Scherger, Joanne	Associate Account Manager	Saskatoon, SK	Joined February 23, 1984
Scott, Sandra	Operations Support Officer	Toronto, ON	Joined July 14, 1971
Seberras, Judi	Operations Analyst	Toronto, ON	Joined October 24, 1989

Retirements

July 2019 (Continued)				
Sinclair, Traci	Client Advisor	Shelburne, ON	Joined April 14, 1986	
Skidmore, Carol	Senior Manager ATM Operations	Toronto, ON	Joined May 1, 1979	
Sloan, Tom	Senior Commercial Account Manager	Vancouver, BC	Joined April 20, 1981	
Smart, Sacha	Financial Planning Associate	Vancouver, BC	Joined December 7, 1981	
Suchan, Rob	Mortgage Specialist	Calgary, AB	Joined October 4, 1982	
Teixeira, Zita	Manager	Toronto, ON	Joined May 7, 1990	
Teoli, Lucy	Fraud Manager	Montreal, QC	Joined January 15, 1979	
Todaro, Nella	Manager Mortgage Specialist	Montreal, QC	Joined September 12, 1979	
Trachy, Diane	Regional Manager Capacity Planning	Montreal, QC	Joined October 14, 1980	
Wesko, Patricia	Operation Support Officer	Calgary, AB	Joined August 31, 1987	
Williams, Alun	Senior Manager Business Enablement	Toronto, ON	Joined February 4, 1985	
Williams, Victoria	Client Advisor	Campbell River, BC	Joined August 29, 1995	
Previous Retirements				
Couture, Andre	Senior Manager, Group Risk Management, Canadian Banking	Toronto, ON	Joined January 18, 1988	Retired February 28, 2019
Ferreira, Tracy	Investigations Agent	Mississauga, ON	Joined November 19, 2001	Retired March 31, 2019
Parry, Janice	Client Advisor	Langley, BC	Joined September 2, 1980	Retired July 31, 2018

Keeping in Touch

APRIL - JULY • 2019

In Memoriam



In Memoriam

We extend our condolences to the families and friends of:

Bourassa, Ann	Gatineau, QC	April 28, 2019	Retired October 1, 2018
Abernethy, Edith	West Kelowna, BC	May 10, 2019	Retired October 1, 1993
Arbuckle, Charlie	Lunenburg, NS	June 8, 2019	Retired December 1, 1988
Armstrong, Philip	Toronto, ON	March 9, 2019	Retired December 1, 1994
Armsworthy, Irma	Regina, SK	June 6, 2019	Retired May 1, 1993
Baldwin, Marlene	Castor, AB	February 21, 2019	Retired December 1, 1989
Barker, Bob	Cambridge, ON	April 29, 2019	Retired January 1, 1988
Barker, Karen	Brandon, MB	July 16, 2019	Retired January 1, 2014
Beaudry, Joceline	Toronto, ON	April 27, 2019	Retired March 1, 2015
Belair, Cecile	Sault Ste Marie, ON	April 11, 2019	Retired January 1, 1996
Belle-Isle, Gisele	Magog, QC	April 4, 2019	Retired November 1, 1988
Bennett, Mary Ann	Armstrong, BC	March 12, 2019	Retired January 1, 1998
Bertram, Frederick	West Vancouver, BC	February 22, 2019	Retired September 1, 1977
Bircham, Ardelle	Calgary, AB	May 19, 2019	Retired February 1, 1996
Breen, Gordon	Alliston, ON	April 24, 2019	Retired October 1, 1997
Brennan, Michael	Toronto, ON	May 25, 2019	Retired November 1, 1988
Brighton, Robert	Oakville, ON	June 10, 2019	Retired August 1, 1988
Brinton, Yvonne	Berwick, NS	February 24, 2019	Retired December 1, 1998
Brown, Verlie	Wainwright, AB	June 27, 2019	Retired July 1, 1993
Browne, Jennifer	Ottawa, ON	May 10, 2019	Retired January 1, 2002
Browning, Doreen	Wallaceburg, ON	June 10, 2019	Retired September 1, 1988
Buckrell, George	Glen Haven, NS	May 8, 2019	Retired December 1, 1990
Bureau, Jeane	La Sarre, QC	May 12, 2019	Retired September 1, 2001
Cadieux, Janine	Saint-Leonard, QC	July 9, 2019	Retired November 1, 1993
Church, Anne	Falmouth, NS	May 11, 2019	Retired February 1, 1999
Collins, Linda	Ottawa, ON	May 28, 2019	Retired April 1, 2004
Conrad, Jean	Stillwater Lake, NS	July 24, 2019	Retired August 1, 1990
Cooper, George	Calgary, AB	July 11, 2019	Retired February 1, 1985
Copland, Brigid	Kitchener, ON	April 18, 2019	Retired August 1, 2017
Corbeil, Celine	Mirabel, QC	May 23, 2019	Retired January 1, 2001
Couture, Jacqueline	Quebec, QC	May 9, 2019	Retired August 1, 2001
Craig, Fay	Regina, SK	May 24, 2019	Retired May 1, 2000
Crichton, Helen	Winona, ON	June 12, 2019	Retired July 1, 1988
Darling, Irene	Brossard, QC	June 19, 2019	Retired April 1, 1992
Day, Don	Nanaimo, BC	February 21, 2019	Retired January 1, 1993
Day, Rosemarie	Winnipeg, BC	June 24, 2019	Retired September 1, 2000
Dumontier, Pierre	Pointe-aux-Trembles, QC	May 6, 2019	Retired September 1, 1997
Fairbairn, Cheryl	Atikokan, ON	May 29, 2019	Retired October 1, 2015
Faubert, Daniel	Newburgh, ON	March 15, 2019	Retired May 1, 2006
Fernandes, Adelphina	Oakville, ON	May 6, 2019	Retired September 1, 2012
Forbes, Sheila	Dorval, QC	June 15, 2019	Retired October 1, 2011
Forgues, Marie Lorna	Montreal, QC	May 25, 2019	Retired July 1, 1987

In Memoriam

We extend our condolences to the families and friends of:

Fraser, Lloyd	Grimsby, ON	April 8, 2019	Retired October 1, 1992
Freeman, Donald	Windsor, ON	June 21, 2019	Retired December 1, 1992
Furlong, Norman	Val-D'Or, QC	April 27, 2019	Retired June 1, 1998
Gendron, Denise	St Felix de valois, QC	May 15, 2019	Retired January 1, 2011
Gilbert, Bill	North York, ON	April 18, 2019	Retired May 1, 1992
Goodwin, Doreen	Stoney Creek, ON	May 24, 2019	Retired October 1, 1999
Green, Nora	Calgary, AB	December 31, 2018	Retired May 9, 1986
Gregory, Dereik	Dollard-des-Ormeaux, QC	June 3, 2019	Retired December 1, 1988
Gregson, Brian	Vancouver, BC	May 6, 2019	Retired May 1, 1991
Groulx, Michel	Verdun, QC	June 26, 2019	Retired July 1, 2015
Halwa, Evelyn	Edmonton, AB	March 27, 2019	Retired November 1, 1988
Hamilton, Roger	Burlington, ON	July 9, 2019	Retired December 1, 1984
Hauser, Doug	Georgetown, ON	May 2, 2019	Retired July 1, 1991
Hipkiss, Janis	Grimsby, ON	May 3, 2019	Retired September 1, 2013
Hiscock, Kitchener	Montreal, QC	April 20, 2019	Retired February 1, 1998
Hsuan Shih Chen Loo, Jennie	Kirkland, QC	May 1, 2019	Retired April 1, 1993
Isabaner, Joyce	Surrey, BC	April 23, 2019	Retired December 1, 1989
Jensen, Pearl	New Denmark, NB	June 11, 2019	Retired June 1, 1999
Kaiponen, Tuula	Gormley, ON	May 3, 2019	Retired May 1, 1998
Kissick, Janet	Prince Albert, SK	July 10, 2019	Retired August 1, 1998
Koch, Herma	Surrey, BC	July 1, 2019	Retired August 1, 1993
Koopmans, Gerdine	Belleville, ON	May 25, 2019	Retired October 1, 2002
Kuppe, Ursula	Courtenay, BC	April 5, 2019	Retired August 1, 1994
Labelle, Jocelyne	Montreal, QC	January 9, 2019	Retired April 1, 1997
Labrosse, Richard	Carignan, QC	April 27, 2019	Retired February 1, 2003
Ladouceur Gendron, Jacqueline	Mascouche, QC	June 18, 2019	Retired April 1, 1993
Leifso, Sarah	Chesley, ON	July 18, 2019	Retired May 1, 1999
Leykauf, Louise	Rosemere, QC	April 30, 2019	Retired January 1, 1993
Ludy, John	Toronto, ON	July 2, 2019	Retired May 1, 1983
MacCollum, Pat	Whitby, ON	June 23, 2019	Retired June 1, 1995
MacDonald, Colin	Wileville, NS	June 21, 2019	Retired March 1, 2015
MacLean, Margaret	Mississauga, ON	July 4, 2019	Retired November 1, 1981
Mancini, Carol	Toronto, ON	May 2, 2019	Retired January 1, 2007
Martin, Helga	Ajax, ON	May 23, 2019	Retired September 1, 1994
Matte, Lorraine	Anjou, QC	May 22, 2019	Retired March 1, 2012
McCullough, Vi	Tottenham, ON	December 13, 2018	Retired September 1, 1994
McKenzie, Beverly	Mississauga, ON	May 6, 2019	Retired April 1, 2014
McLaren, Dorothy	East St Paul, MB	July 12, 2019	Retired November 1, 1993
Meech-Robinson, Eleanor	Wellington, ON	June 10, 2019	Retired May 1, 2001
Micus, Mary	Manotick, ON	April 21, 2019	Retired August 1, 1991
Morter, Lloyd	Lacombe, AB	April 4, 2019	Retired October 1, 1983

In Memoriam

We extend our condolences to the families and friends of:

Murphy, Gary	Whitby, ON	March 22, 2019	Retired November 1, 2001
Murray, Colleen	Pickering, ON	July 14, 2019	Retired August 1, 2011
Nahorniak, Robert	Dollar des Ormeaux, QC	March 20, 2019	Retired April 1, 2012
Overwater, Sharon	Winnipeg, MB	April 12, 2019	Retired December 1, 1997
Pawlak, Gloria	Mississauga, ON	April 27, 2019	Retired March 1, 2004
Perron, Robert	Montreal, QC	May 7, 2019	Retired January 1, 2002
Ponych, Ron	Red Deer, AB	June 21, 2019	Retired May 1, 2008
Pratt, Michael	Oakville, ON	April 12, 2019	Retired July 1, 1997
Provost, Leonne	Montreal, QC	January 17, 2019	Retired March 1, 2000
Quinn, Marina	Pembroke, ON	May 20, 2019	Retired July 1, 1987
Ramsay, Vincent	Fredericton, NB	March 11, 2019	Retired November 1, 1988
Raud, Oie	Scarborough, ON	April 19, 2019	Retired April 1, 1983
Reid, Ronald C.	Scarborough, ON	April 10, 2019	Retired December 16, 1989
Rimbon, Adela	Brampton, ON	April 7, 2019	Retired November 1, 1997
Rowlands, John	Parksville, BC	May 7, 2019	Retired April 1, 1997
Santos, Capitolina	Concord, ON	June 1, 2019	Retired November 1, 2001
Schaafsma, Pat	Rosedale, BC	May 22, 2019	Retired May 1, 1999
Schewaga, Anne	Calgary, AB	March 13, 2019	Retired September 1, 1990
Schultz, Verna	Calgary, AB	June 16, 2019	Retired November 1, 1991
Scott, Gladys	Edmonton, AB	May 12, 2019	Retired November 1, 2014
Seymour, David	Erin, ON	June 4, 2019	Retired January 1, 2010
Sharpe, Shirley	Calgary, AB	June 24, 2019	Retired November 1, 1998
Smith, Joyce	Toronto, ON	April 26, 2019	Retired April 1, 2001
Sollows, Joan	Waterloo, ON	April 3, 2019	Retired June 1, 2002
Stevenson, Patricia	Victoria, BC	June 25, 2019	Retired June 1, 1987
Stewart, Hugh	Toronto, ON	May 28, 2019	Retired November 1, 1988
Sutherland, Anna	Belleville, ON	May 11, 2019	Retired August 1, 2004
Swift, Ivy	Calgary, AB	May 4, 2019	Retired November 1, 2009
Sykelyk, Walter	Montreal, QC	May 20, 2019	Retired February 1, 2017
Taccardi, Lina	North York, ON	June 30, 2019	Retired January 1, 2011
Tamai, Joseph	Oakville, ON	June 24, 2019	Retired January 1, 2010
Teetzel, Ted	Victoria, BC	May 1, 2019	Retired January 1, 2000
Thorstad, Audrey Mae	Vancouver, BC	March 28, 2019	Retired February 1, 2002
Trojek, Pauline	St. Thomas, ON	March 22, 2019	Retired August 1, 1990
Turcotte, Denise	Laval, QC	May 6, 2019	Retired December 1, 1991
Vlasman, Adrian	Guelph, ON	April 19, 2019	Retired May 1, 1993
Walker, Ray	Herringcove, NS	April 19, 2019	Retired April 1, 1988
Watt, Michael	Burlington, ON	March 1, 2019	Retired April 1, 2003
Weber, Valerie	Victoria, BC	2019/04/18	Retired January 1, 2010
Wilson, James	Irishtown, NB	March 30, 2019	Retired February 1, 2017