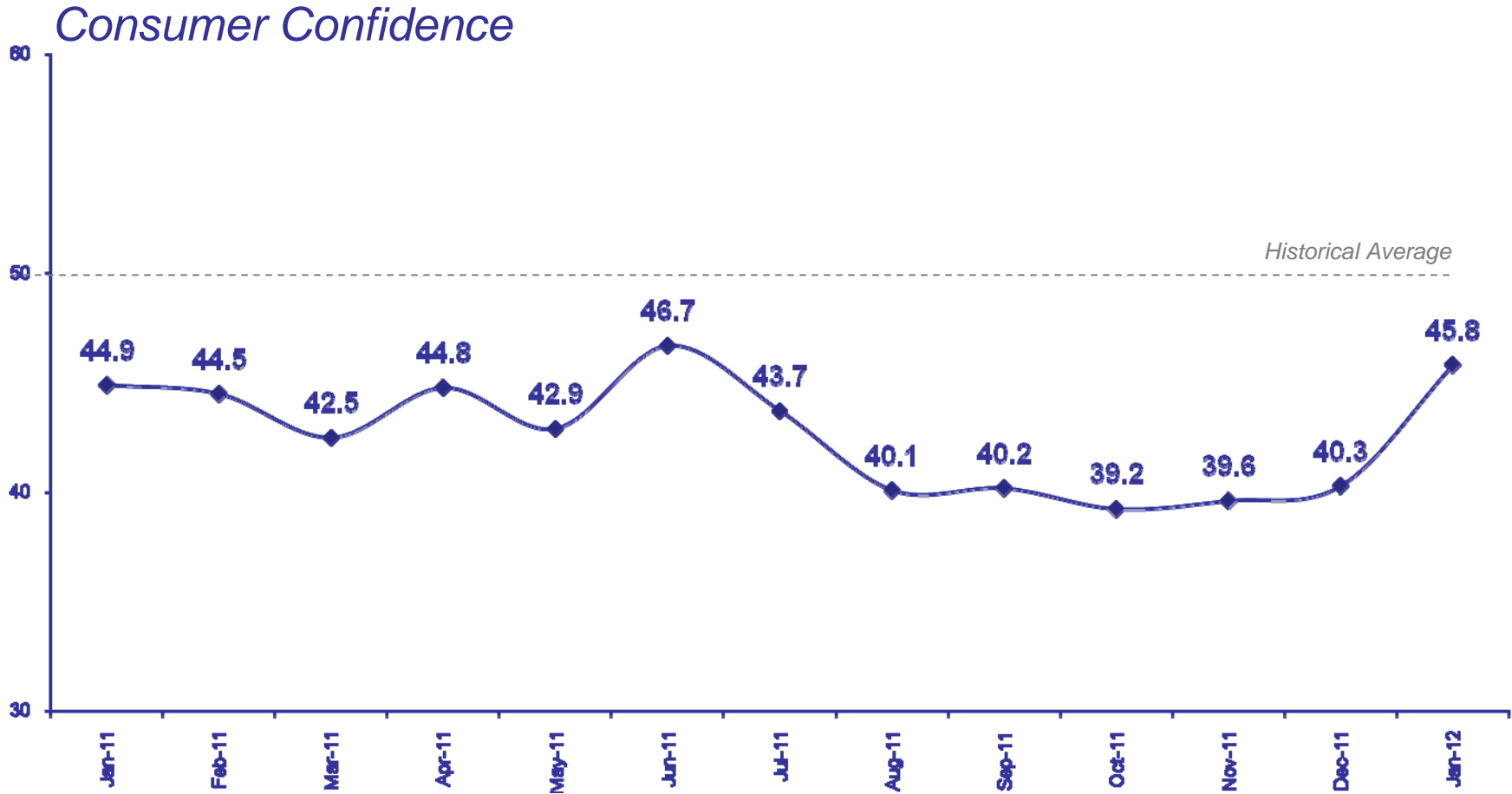




Consumer Confidence Index Tracking: Jan 2011 – Jan 2012



Base: RBC Consumer Outlook Index; All Respondents n = 1019



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