



RBC Investor Services Awarded Transfer Agent of the Year and Fund Administrator of the Year, Luxembourg Titles by *Custody Risk*

London, November 22, 2012 – RBC Investor Services, part of Royal Bank of Canada (RY on TSX and NYSE), has scooped the 'Transfer Agent of the Year' and 'Fund Administrator of the Year, Luxembourg' titles at the Custody Risk European Awards 2012. The prestigious awards recognise important contributions to the European custody, technology and fund administration industry over the year. The awards are judged by an independent panel of experts from across the financial services industry.

RBC Investor Services saw off competition from a strong international field in both categories. The Transfer Agent of the Year award recognised RBC Investor Services' increased geographic coverage and enhanced distribution capabilities, notably through its Global Fund Platform. The quality and consistency of the custodian's fund administration services in Luxembourg have now been acknowledged for the third year in a row by Custody Risk.

Joanna Meager, Global Head, Client Operations for RBC Investor Services, commented: "We understand the importance of continuing to develop our distribution services to ensure clients benefit from global opportunities. We are pleased that once again our operations in Luxembourg have received deserved recognition for their leading position in one of Europe's key fund centres."

RBC Investor Services was recently voted Best Custodian Overall (unweighted) in Global Investor/ISF magazine's Global Custody Survey 2012 and maintained its overall number one position in the influential R&M Consultants Global Custody Survey. RBC Investor Services came first in the UK for the seventh year running and was also elected best custodian in Europe, Canada, North America, Far East and BeNeLux. A review of RBC Investor Services' key awards and rankings over the past year is [available on our website](#).

About RBC Investor Services

RBC Investor Services is a premier provider of investor services to asset managers, financial institutions and other institutional investors worldwide. Our unique approach to domestic and cross-border solutions, combined with award-winning client service and the expertise of 5,500 professionals in 15 markets, helps our clients achieve their ambitions.

RBC Investor Services ranks among the world's top 10 global custodians with USD 2.9 trillion (CAD 2.8 trillion) in client assets under administration and is a wholly-owned subsidiary of Royal Bank of Canada, one of the largest and most financially sound banks in the world.

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