

# VIDEO TRANSCRIPT

**Zabeen Hirji**

Chief Human Resources Officer

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In my role, I meet fellow RBCers from across our businesses in many locations.

My favourite question to ask is: What makes RBC a great place to work?

The top three answers are: career opportunities, culture and community support.

Given the size and scope of RBC, we provide many interesting and challenging career options.

We believe talented people are capable of achieving their aspirations, and we invest in them to help them grow and develop new skills.

This is a win/win proposition – when employees achieve their full potential, RBC wins too.

Our values-based culture fosters collaboration and inclusion, so we can bring the best of RBC to our clients, provide the best possible advice and service, and earn our clients' trust.

RBCers are proud of our community involvement and corporate citizenship programs.

The causes we support directly and through employee volunteer programs have a positive and lasting social, environmental, and economic impact in our communities. These include the protection of fresh water and the environment, and helping kids and youth realize their full potential.

**Disclaimer:**

This transcript contains forward-looking statements within the meaning of certain securities laws, including the "safe harbour" provisions of the United States Private Securities Litigation Reform Act of 1995 and applicable Canadian securities legislation. We caution readers not to place undue reliance on these statements as a number of risk factors could cause our actual results to differ materially from the expectations expressed in such forward-looking statements. Additional information about our forward-looking statements and risk factors can be found under the Caution regarding forward-looking statements in the Management's Discussion and Analysis in our 2014 Annual Report.

