

ABOUT THE 2012 RBC TRAVEL REWARDS POLL: The online survey of 1,632 reward or loyalty card holders was conducted by Ipsos Reid. Data was collected from July 25 to August 2, 2012. An unweighted probability sample of this size, with 100 per cent response rate, would have an estimated margin of error of plus or minus 2 percentage points,19 times out of 20.

