



City National Investor and Analyst Day June 17, 2016

## **Caution regarding forward-looking statements**



From time to time, we make written or oral forward-looking statements within the meaning of certain securities laws, including the "safe harbour" provisions of the United States *Private Securities Litigation Reform Act of 1995* and any applicable Canadian securities legislation. We may make forward-looking statements in this presentation and in the accompanying management's comments and responses to questions during the June 17, 2016 investor day, in filings with Canadian regulators or the United States (U.S.) Securities and Exchange Commission (SEC), in reports to shareholders and in other communications. Forward-looking statements in this presentation include, but are not limited to, statements relating to our financial performance objectives, including City National 5 year growth targets, vision and strategic goals. The forward-looking information contained in this presentation is presented for the purpose of assisting the holders of our securities and financial analysts in understanding our financial position and results of operations as at and for the periods ended on the dates presented, and our financial performance objectives, vision and strategic goals, and may not be appropriate for other purposes. Forward-looking statements are typically identified by words such as "believe", "expect", "foresee", "forecast", "anticipate", "intend", "estimate", "goal", "plan" and "project" and similar expressions of future or conditional verbs such as "will", "may", "should", "could" or "would".

By their very nature, forward-looking statements require us to make assumptions and are subject to inherent risks and uncertainties, which give rise to the possibility that our predictions, forecasts, projections, expectations or conclusions will not prove to be accurate, that our assumptions may not be correct and that our financial performance objectives, vision and strategic goals will not be achieved. We caution readers not to place undue reliance on these statements as a number of risk factors could cause our actual results to differ materially from the expectations expressed in such forward-looking statements. These factors – many of which are beyond our control and the effects of which can be difficult to predict – include: credit, market, liquidity and funding, insurance, operational, regulatory compliance, strategic, reputation, legal and regulatory environment, competitive and systemic risks and other risks discussed in the Risk management and Overview of other risks sections of our 2015 Annual Report and the Risk management section of our Q2/2016 Report to Shareholders; weak oil and gas prices; the high levels of Canadian household debt; exposure to more volatile sectors such as lending related to commercial real estate and leveraged finance; cybersecurity; anti-money laundering; the business and economic conditions in Canada, the U.S. and certain other countries in which we operate; the effects of changes in government fiscal, monetary and other policies; tax risk and transparency; and environmental risk.

We caution that the foregoing list of risk factors is not exhaustive and other factors could also adversely affect our results. When relying on our forward-looking statements to make decisions with respect to us, investors and others should carefully consider the foregoing factors and other uncertainties and potential events. Material economic assumptions underlying the forward looking-statements contained in this presentation are set out in the Overview and outlook section and for each business segment under the heading Outlook and priorities in our 2015 Annual Report, as updated by the Overview and outlook section in our Q2/2016 Report to Shareholders. Except as required by law, we do not undertake to update any forward-looking statement, whether written or oral, that may be made from time to time by us or on our behalf.

Additional information about these and other factors can be found in the Risk management and the Overview of other risks sections in our 2015 Annual Report and the Risk management section of our Q2/2016 Report to Shareholders.

Information contained in or otherwise accessible through the websites mentioned does not form part of this presentation. All references in this presentation to websites are inactive textual references and are for your information only.

All financial information contained herein is in U.S. dollars unless otherwise noted. Our 2015 Annual Report, Q2/2016 Report to Shareholders, and Q2/2016 Supplementary Financial Information are available on our website at rbc.com/investorrelations.

## **City National Investor and Analyst Day Agenda**



	Welcome and Opening Remarks Dave McKay President & CEO, RBC	5
9:00 AM	City National Overview & Growth Initiatives Russell Goldsmith Chairman & CEO of City National Bank & Chairman of RBC U.S. Wealth Management Chris Carey EVP & CFO of City National Bank	15
	Clear Path to Success & Closing Remarks Janice Fukakusa CAO & CFO, RBC	32
10:30 AM	Q&A	

## **Welcome and Opening Remarks**

## **Dave McKay**

President and Chief Executive Officer, RBC



## **RBC** at a glance



Diversified business model with leading client franchises

Size and scale to deliver an exceptional client experience

Disciplined approach to driving sustainable growth

Focused strategy in our key markets

## Diversified business model with leading client franchises



#### **Capital Markets**

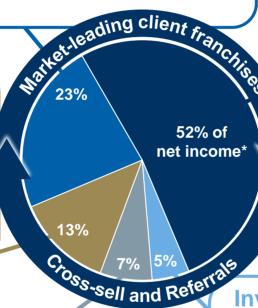
- Premier North American investment bank with select global reach
- 10<sup>th</sup> largest global investment bank by fees<sup>(1)</sup>
- Full suite of integrated Corporate & Investment Banking and Global Markets services

#### **Wealth Management**

- Top 5 Global Wealth Manager by assets<sup>(2)</sup>
- Leading private and commercial bank with City National
- Recognized for outstanding client service and engagement<sup>(3)</sup>



- #1 or #2 market share in all key product categories
- Largest sales force in Canada
- Superior cross-sell ability
- Global Retail Bank of the Year<sup>(4)</sup>
- 2<sup>nd</sup> largest bank by assets in English Caribbean<sup>(5)</sup>



#### Insurance

- A market leader with broad suite of products and strong distribution network
- #1 global banking-based insurance brand<sup>(6)</sup>

#### **Investor & Treasury Services**

- Specialist provider of asset services, custody, payments and treasury services
- Rated by clients as the #1 global custodian for six consecutive years<sup>(7)</sup>
- Leading global custodian by AUA

Market leading client franchises enable cross-sell and deep client relationships

## Size and scale to deliver an exceptional client experience

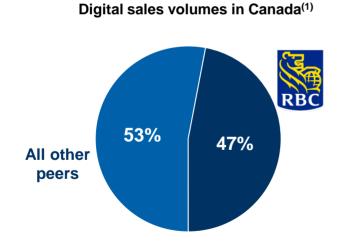


#### **RBC's key strengths**

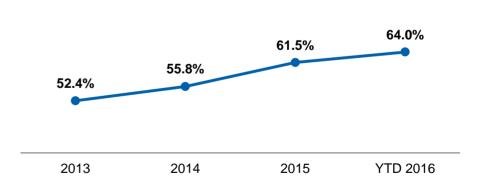
- Trustworthy advice delivered by our experienced people
- √ Simple and compelling digital experience
- ✓ Breadth of data to know our clients better and add value
- ✓ Seamless, integrated experience across physical and digital channels

#### Leading digital share

#### **Increasing client satisfaction**



Personal net promoter score<sup>(2)</sup>



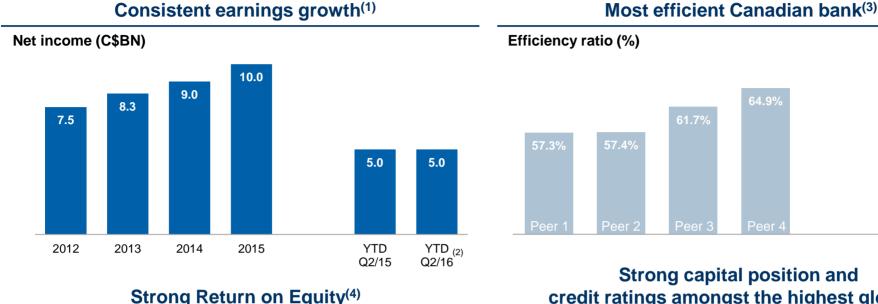
## Leveraging our strengths to enhance our clients' experience

## Strong track record of growth

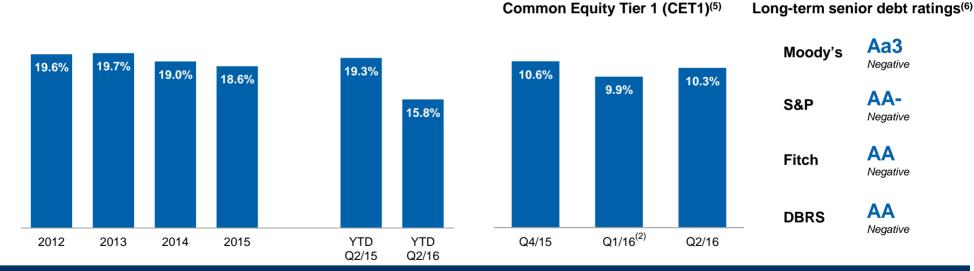


51.3%

**RBC** 







## Financial and capital strength underpinned by prudent risk and cost management

<sup>(1)</sup> As reported under IFRS; (2) Includes impact of closing City National transaction; (3) As measured by efficiency ratio = non-interest expense divided by revenue. As at April 30, 2016; (4) ROE may not have a standardized meaning under GAAP and may not be comparable to similar measures disclosed by other financial institutions. For additional information, see slide 52; (5) Capital calculated to include all regulatory adjustments that will be required by 2019 but retaining the phase-out rules for non-qualifying capital. Refer to the Capital Management section of our Q2/2016 Report to Shareholders for details; (6) Based on long-term senior debt ratings as of June 7, 2016.

## Disciplined approach to delivering sustainable growth



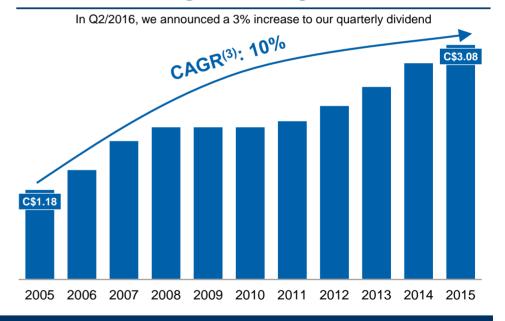
#### Medium-term financial performance objectives

Diluted EPS Growth	7%+		
Return on Equity	18%+		
CET1	Strong		
Dividend Payout Ratio	40% - 50%		

#### Total Shareholder Returns(1)

	3-Year	<u>5-Year</u>	10-Year
RBC	14%	12%	10%
Peer Group Average <sup>(1)</sup>	11%	11%	7%

#### Strong dividend growth<sup>(2)</sup>



## Disciplined approach drives long-term shareholder value

## Focused strategy in our key markets

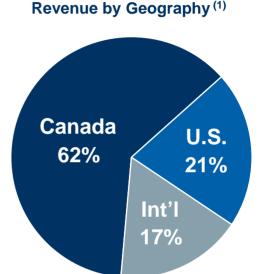




In Canada, to be the undisputed leader in financial services



In the U.S., to be the preferred partner to corporate, institutional and high net worth clients and their businesses





In select global financial centres, to be a leading financial services partner valued for our expertise

Focused on deepening client relationships in our targeted markets

## RBC's U.S. presence



#### **RBC U.S. Businesses**

#### Private & CITY NATIONAL BANK Commercial **Banking** Wealth Wealth Management Management City National Rochdale **RBC Global** Matthews **Asset Asset Management** Management **RBC Capital Markets** Capital **Markets**

### 10 year vision in the U.S.



## City National enhances RBC's U.S. presence & accelerates growth



**/** 

Aligns with RBC's strategic goals



High quality franchise well positioned for growth

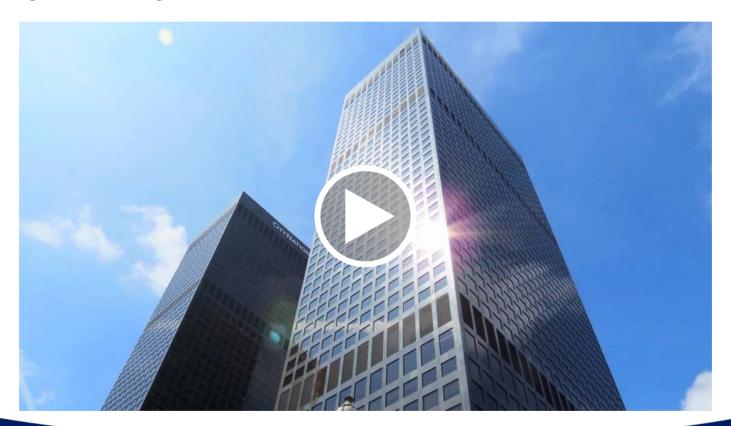


Clear path to deliver on synergies



Creates a platform for long-term growth in the U.S.

# **History of City National Bank**





# **City National Overview & Growth Initiatives**

### **Russell Goldsmith**

Chairman and Chief Executive Officer of City National Bank, Chairman of RBC U.S. Wealth Management



## The City National difference



**Unique market position** 

**Attractive client segments** 

Diversified business model with scalable platforms

**Strong Wealth Management capabilities** 

Opportunities for growth both in-market and out of market

## City National – Premier U.S. private & commercial bank



#### **Highlights**

- Founded in 1954 and headquartered in Los Angeles, California with ~US\$42BN in assets<sup>(1)</sup>
- Quarterly profits for the past 23 consecutive years
- Relationship-based, high-touch service model with unique client focus
  - Light-branch model with 75 offices across
     5 states

#### Overview of capabilities

#### **Private Banking & Commercial Banking**

- Customized banking and credit solutions
- Expertise in targeted industry verticals such as entertainment and technology
- National lending platforms include equipment lending, QSR<sup>(2)</sup> franchise finance and asset-based lending capabilities
- Strong credit culture

#### **Wealth and Asset Management**

 Growing provider of investment management and advisory services with AUA/AUM of over US\$55BN<sup>(1)</sup>

#### **Key Markets**(3)



Greater Los Angeles

Population: 15.5MM
Businesses: 557,000
Branches: 37
Loans & Deposits:US\$38.9BN

San Francisco Bay Area

Population: 6.2MM
Businesses: 285,782
Branches: 11
Loans & Deposits:US\$5.8BN

Orange County/ San Diego

Population: 6.4MM
Businesses: 295,000
Branches: 14
Loans & Deposits:US\$3.9BN

New York

Population: 8.5MM Businesses: 121,066 Branches: 2

City

Loans & Deposits: US\$5.5BN

## **Unique market position**

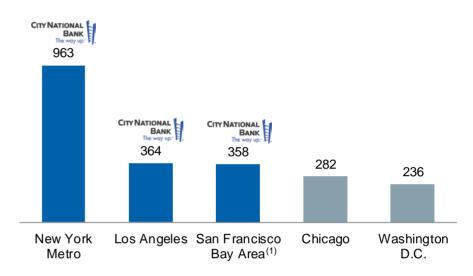


#### **Highlights**

- City National is in the top 3 U.S. markets with the highest number of HNW households
- Leading franchise in Los Angeles, growing presence in New York and San Francisco Bay Area<sup>(1)</sup>
  - California is the 6th largest economy in the world(2)
  - New York metro is the 12<sup>th</sup> largest economy in the world with the highest HNW population in the U.S.<sup>(2)(3)</sup>

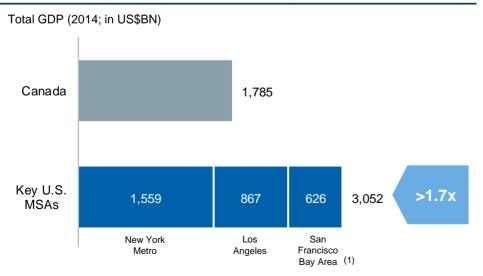
#### Positioned in top 3 U.S. markets

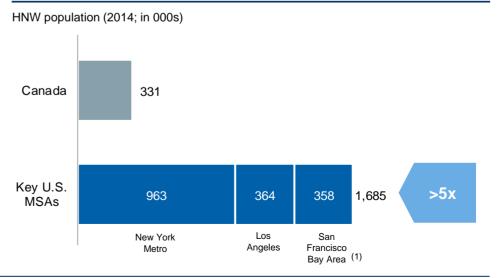
HNW population (2014; in 000s) by MSA(3)



#### **GDP** of key markets 1.7x larger than Canada<sup>(2)</sup>

### Key U.S. HNW markets 5x larger than Canada<sup>(3)</sup>



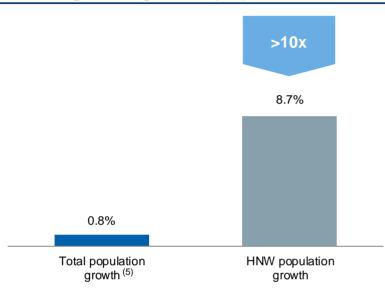


<sup>(1)</sup> San Francisco Bay Area includes San Francisco and San Jose MSAs; (2) International Monetary Fund, U.S. Bureau of Economic Analysis; (3) RBC Wealth Management / Capgemini World and U.S. Wealth Reports, 2015. MSA – metropolitan statistical area: Geographic entities defined by the U.S. Office of Management and Budget.

## **Attractive client segments**

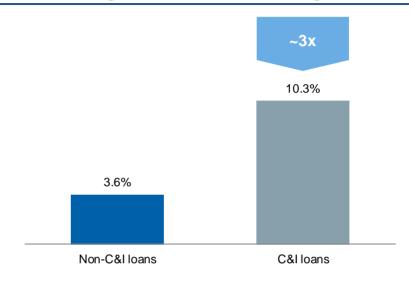


#### Fast growing HNW population<sup>(1)</sup>



- U.S. HNW population has grown over 10x faster than total U.S. population<sup>(1)</sup>
- HNW households own the majority of U.S. financial assets<sup>(2)</sup>

#### Strong commercial loans growth<sup>(3)</sup>



- Growth of Commercial & Industrial (C&I) loans has been ~3x faster than other loans across the industry<sup>(3)</sup>
- Strong U.S. corporate client balance sheets supporting annual fixed asset growth rate of 7%<sup>(4)</sup>

## Diversified business model with scalable platforms



**Private Commercial Specialty** Commercial Wealth Core **Entertainment** Client Management **Real Estate Banking Banking Banking Services** Integrated **Award** Full service Unique One of Full suite of Extensive advice & winning mid-America's banking industry personal real estate solutions to expertise top wealth market solutions and financing for help protect, with platform managers business across industrial. with a broad grow and dedicated specialized providing banking retail, office, transfer specialists industries. spectrum of banking, products multi-family assets: providing a investment credit and including and single-Full suite of full suite of Equipment capabilities treasury family financial personal and management leasing, projects banking companies products Asset-based services services, nationally lending, including **OSR** franchise mortgages and credit finance, cards Food and beverage

## Business model of high-touch service, solutions and advice





9 of 10 clients surveyed said they would likely refer City National to others<sup>(1)</sup>

**High-touch service Customized solutions Ongoing advice** 

Relationships Referrals

Cross-sell

- Business loans and lines of credit
- Key industry specialties
- Private banking
- Asset management
- Mortgages
- Credit cards
- Cash management
- FX and letters of credit
- Trust and estate services

Almost half of City National's key clients have 5 or more products<sup>(2)</sup>

# Business model of high-touch service, solutions and advice





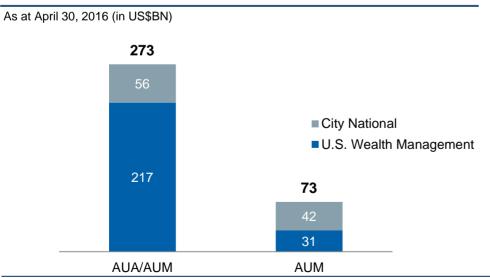
## Combination of our strong Wealth Management capabilities



#### **U.S. Wealth Management (ex-CNB)**

- National franchise
  - 1,800+ financial advisors across 41 states in ~185 branches
- 7th largest full service advisory firm in the U.S.<sup>(1)</sup>
- ~325,000 U.S. households with top 10% having >US\$1MM in assets
- Best Private Banking services overall<sup>(2)</sup>
- Leverage to higher rates
  - 25 bps increase in Year 1:
     ~+US\$15MM pre-tax net interest income<sup>(3)</sup>

#### Over US\$270BN in combined AUA/AUM



#### **City National Wealth Management**

- Ranked by Barron's as one of the top wealth managers in the U.S. for the past 15 years<sup>(4)</sup>
- Broad spectrum of investment capabilities serving HNW and institutional clients
  - Personalized investment solutions of City National Rochdale, ~US\$29BN AUM<sup>(5)</sup>
  - Top U.S. mutual fund focused on Asia at Matthews International (18% ownership stake), ~US\$29BN AUM<sup>(5)</sup>

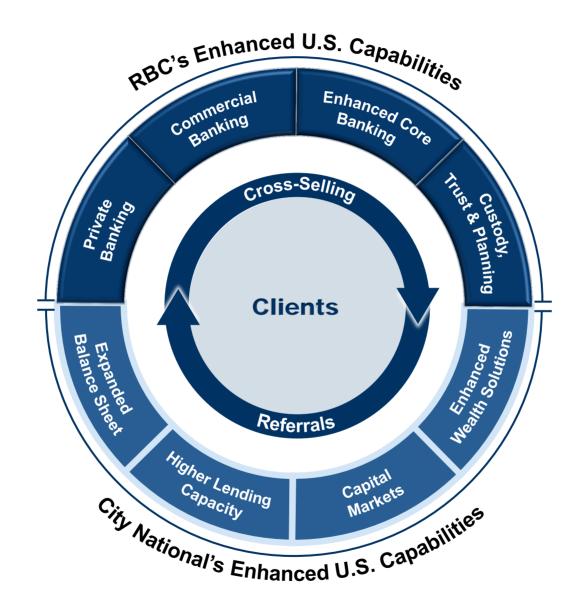
#### Combination is about collaboration

- Attractive and complementary client base and value propositions
- Commitment to same strong standards
- Continuing to execute on business strategy
  - Recent appointments of new CEO and President of RBC U.S. Wealth Management
- Solid collaboration and exploration of synergies

<sup>(1)</sup> Based on client assets as at March 31, 2016; (2) 2016 Euromoney Private Banking and Wealth Management Survey; (3) RBC estimates; (4) Barron's Magazine (2001-2014). Based on AUM as at June 30; (5) As at April 30, 2016.

## **Enhanced offerings for City National and RBC clients**





## Expanding product offerings to select high net worth clients





## Wealth Management

- Deposits, credit, investments, trust and planning capabilities
- Initially targeting the top 10% of the ~325,000 RBC U.S.
   Wealth Management households

Cross-Selling

High Net Worth Clients

Referrals

CITY NATIONAL
BANK
The way up.\*

- Collaborating with RBC U.S.
   Wealth Management offices within and outside of City National's existing markets
- Leveraging RBC's strong nationwide presence to expand very selectively into attractive markets not currently in CNB's footprint

## Leveraging the combined platform for commercial clients





## **Royal Bank**

- Enhanced offering including, banking, credit and treasury needs in the U.S.
- ~82,000 RBC Canadian crossborder commercial clients;
   ~90% conduct business in the U.S.

Cross-Selling

Commercial Clients

Referrals

CITY NATIONAL
BANK
The way up.\*

- Enhanced offering to existing clients
- Banking services to City National clients operating in Canada
- Collaborate to broaden and deepen City National's middlemarket and new venture platform

## Extending industry verticals with RBCCM expertise in the U.S.





# RBC Capital Markets

- Leveraging City National's deep, long standing relationships in select industry verticals
- Extend City National's lending capacity with key corporate clients, to pursue other ancillary Capital Markets business

Cross-Selling

Corporate & Institutional Clients

Referrals

CITY NATIONAL
BANK
The way up.\*

- RBCCM advisory services and product platform capabilities, including IPOs and M&A
- Access to larger, corporate clients i.e. deal size below what RBCCM would traditionally pursue

#### Successful collaboration in action



## Examples of success within first 180 days of transaction close<sup>(1)</sup>

- ~US\$4.5BN of City National balance sheet growth
  - ~US\$3BN of U.S. Wealth Management sweep deposit balances
  - ~US\$140MM of loan growth; additional ~US\$380MM in potential credit opportunities identified to-date
  - ~US\$130MM deposits growth
- Over 500 client referrals to date, pipeline remains strong
- Success of initial Wealth Management cross-sell pilots led to further California market roll-outs
  - ~500 financial advisor/banker meetings to date
- Co-branded credit card program recently launched

Leveraging CNB and RBC client relationships to maximize client awareness, sponsorship and product offering across North America

# **Collaboration success stories**





## Significant growth potential in footprint



#### Over US\$6.1TN<sup>(1)</sup> in HNW Investable Wealth



### New York Metro

- Largest pool of HNW wealth in the U.S.(1)
- Home to ~3x the number of HNW individuals in Canada<sup>(4)</sup>
- Opening a branch in World Financial Centre and expanding New York presence in August 2016
- Builds on existing City National branches with US\$1.9BN loans and US\$3.5BN deposits<sup>(5)</sup>
  - Enhances offering to ~2,300 RBCCM colleagues and their ~3,500 clients

#### California

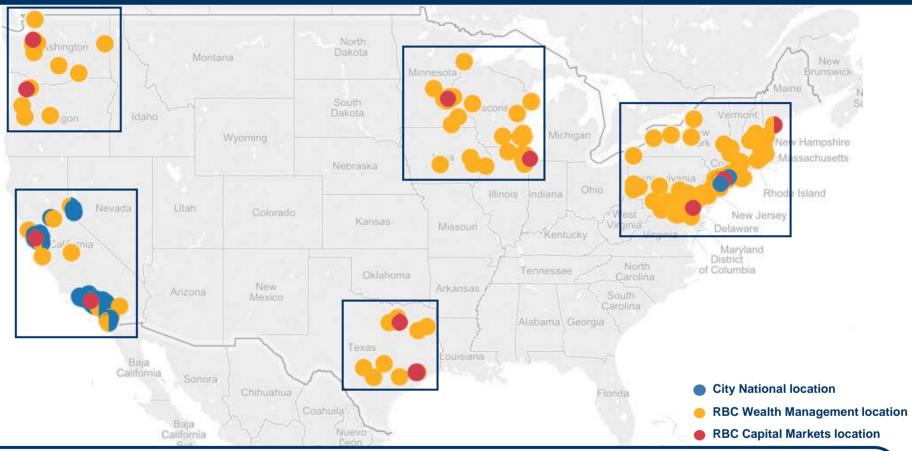
- Bigger economy than Canada
- Home to 1 of 8 people who live in the U.S.<sup>(6)</sup>
- ~30% of U.S. GDP growth and ~20% of new jobs created since April 2015<sup>(7)</sup>
- Nationwide leader in patents<sup>(7)</sup>
- #1 U.S. exporter of technology, agricultural products, films and TV shows, management and consulting services, manufacturing and R&D<sup>(7)</sup>

## Well positioned in top U.S. markets

## Strategic expansion to potential U.S. markets



# The top 10 U.S. MSAs account for almost 2/3 of HNW/Affluent households<sup>(1)</sup>



## Evaluating markets for expansion

- Market opportunity for private and businesses banking
- Cross sell opportunity with RBC's HNW client base
- Market growth
- Competitive landscape

<sup>\*</sup> Only core markets depicted. (1) RBC Wealth Management / Cappemini U.S. Wealth Report, 2015.

# **City National Financial Performance**

## **Chris Carey**

Executive Vice President and Chief Financial Officer, City National Bank



## **City National financial performance**



Track record of outpacing the industry

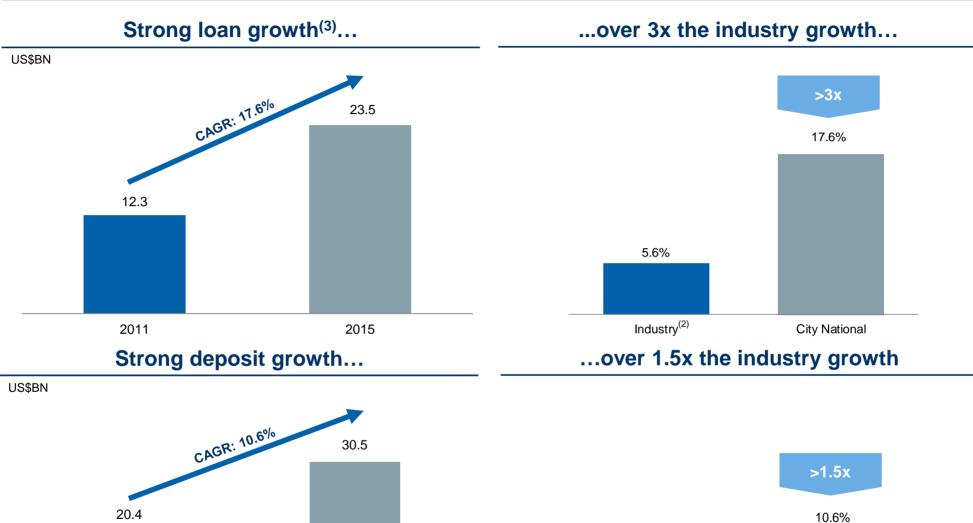
Leading deposit franchise well positioned for rising rates

Well diversified and high quality loan portfolio

Strong financial performance with momentum continuing in 2016

## Track record of outpacing the industry<sup>(1)(2)</sup>





6.5%

2015

2011

City National

Industry (2) (1) 4-year CAGRs (2011-2015); (2) U.S. Federal Reserve's H8 data. Includes all regulated depository institutions in the U.S.; (3) Excludes FDIC-covered loans.

## Leading deposit franchise well positioned for rising rates



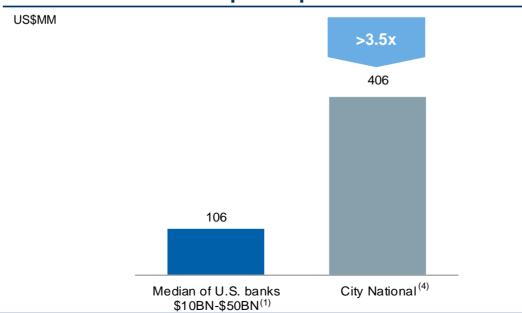
#### **Attractive deposit franchise**

- Branch-light footprint with deposits per branch over 3.5x the median of U.S. banks<sup>(1)</sup>
- Low cost of deposits at 3 bps vs. U.S. bank median at 23 bps<sup>(1)</sup>
- Non-interest bearing deposits over 2x the median of U.S. banks<sup>(1)</sup>

#### Highly interest rate sensitive

- Highly interest rate-sensitive bank, set to benefit from rising interest rates
  - ~60% non-interest bearing deposits
  - ~60% floating rate loans<sup>(2)</sup>
  - ~20% adjustable rate loans<sup>(2)</sup>
- Leverage to higher rates
  - 25 bps increase in Year 1:
     ~+US\$35MM pre-tax net interest income<sup>(3)</sup>

#### Deposits per branch



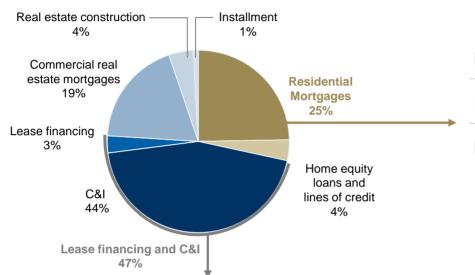
## Well diversified and high quality loan portfolio



#### Highly diversified loan portfolio of US\$24.3BN(1)(2)

#### Strong residential mortgage portfolio

Loans: 70% commercial, 30% consumer Average figures



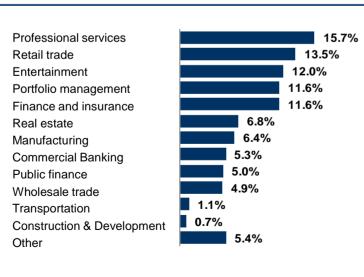
Loan size US\$1.3MM

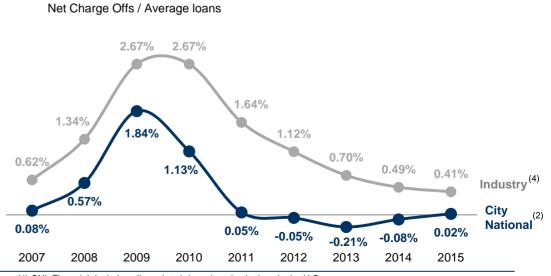
FICO score 754

LTV: Property value weighted(3) 48%

#### Multi-industry specialization(1)(2)

#### Track record of strong credit performance<sup>(4)</sup>

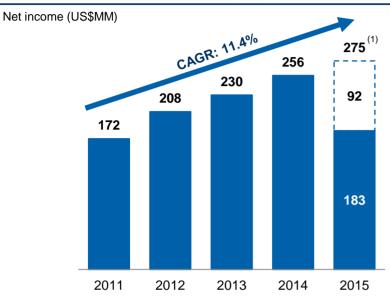




## Strong financial performance



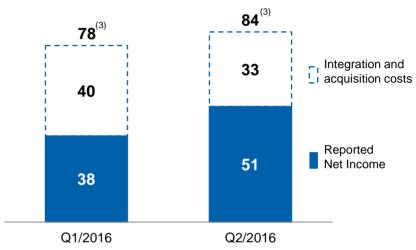
#### **2015 Highlights**



- Assets grew 10% to a record US\$36BN
- Strong loan and deposit growth of 15% and 11%, respectively
  - Record year for new loan commitments, over US\$8BN
- Credit quality remained strong
- Solid growth in key client segments

#### **2016** Results<sup>(2)</sup>

Net income (US\$MM) YTD earnings of US\$89MM Adjusted YTD earnings of \$US162MM<sup>(3)</sup>



#### As at Q2/2016

- Strong credit quality
  - PCL ratio of 9 bps
- Net interest margin of 2.85%, flat QoQ
  - Adjusted NIM of 2.67%<sup>(3)</sup>, up 5 bps QoQ
- YoY loan growth of 15%
- YoY deposit growth of 22%
  - Adjusted YoY deposit growth of 15%<sup>(3)</sup>

## **Momentum continuing in 2016**

<sup>\*</sup> Balance sheet figures represent average balances; (1) 2015 adjusted to exclude merger-related expenses of US\$92MM pre-tax. This is a non-GAAP measure. For further information see slide 52; (2) As reported under IFRS; (3) Adjusted net income excludes amortization of intangibles of US\$23MM after-tax in Q1/2016 and US\$22MM after-tax in Q2/2016, and acquisition and integration costs US\$17MM after-tax in Q1/2016 and US\$11MM after-tax in Q2/2016, and acquisition and integration costs US\$17MM after-tax in Q1/2016 and US\$11MM after-tax in Q2/2016, and acquisition and integration costs US\$13MM. Adjusted deposit growth excludes sweep balances of US\$3BN from U.S. Wealth Management. These are non-GAAP measures. For further information, see slide 52.

## **Clear Path to Success**

## Janice Fukakusa

Chief Administrative Officer and Chief Financial Officer, RBC



## Clear path to success



**Continued strong core growth** 

**Deposit & expense synergies** 

**Revenue growth initiatives** 

Leverage to higher rates

## **Continued strong core growth**



- Target 10%+ annual City National balance sheet growth through 2020
  - Organic portfolio growth
  - Continuing to add to both client facing and support staff headcount
    - As at April 30, 2016, total sales headcount up 14% YoY

- Light-touch approach to integration to preserve core value
  - Integration proceeding well
    - Key control functions at City National aligned to RBC on Day 1
  - Total transaction and integration costs estimated at US\$130MM to US\$150MM (pre-tax)

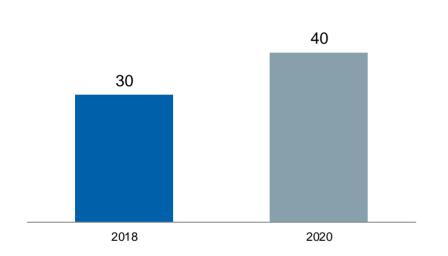
## Deposit and expense synergies underway



#### Forecast deposit synergies

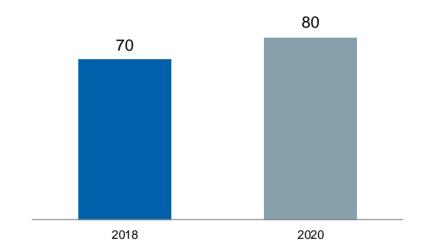
## Forecast expense synergies

US\$MM, pre-tax



- Crocact experies cyriorgies





- ~US\$3BN of sweep deposit balances on City National balance sheet as of Q2/2016
- ~US\$5BN of sweep deposit balances expected on City National balance sheet by end of 2016
- Expense synergies are underway including:
  - Procurement contracts optimization
  - Digitization

Combined target: US\$100MM (pre-tax) in 2018 and US\$120MM (pre-tax) in 2020

## Revenue growth initiatives



- Cross-sell & collaboration
  - Enhancing offerings to HNW, commercial, cross-border and corporate clients
- Expansion in market
  - For example, new branch opening in New York City expected in August 2016
- Expansion out of market
  - Criteria including:
    - Market opportunity for private and businesses banking
    - Cross sell opportunity with RBC's HNW client base
    - Market growth
    - Competitive landscape

Revenue initiatives target: US\$90MM+ (pre-tax) run rate by 2020

## Clear path to success: City National



## Continued Strong Core Growth

- Preserve and enable City National's core performance
  - Light-touch integration

## Deposit & Expense Synergies

- Utilize low-cost sweep deposit balances to support future loan growth, including jumbo mortgages
- Achieving scale benefits in procurement, technology and other functional areas

## Revenue Growth Initiatives

- Cross-sell to HNW, commercial and corporate & institutional clients
- Expansion in existing markets
- Expansion to new markets

## Interest Rate Sensitivity

- Highly interest ratesensitive bank, set to benefit from rising interest
  - ~60% non-interest bearing deposits
  - ~60% floating rate loans
  - ~20% adjustable rate loans

Target:
10%+ City
National balance
sheet growth
through 2020

Target:
US\$100MM in 2018
US\$120MM in 2020
(pre-tax)

Target:
US\$90MM+ run
rate by 2020
(pre-tax)

25 bps increase in Year 1: ~+US\$35MM

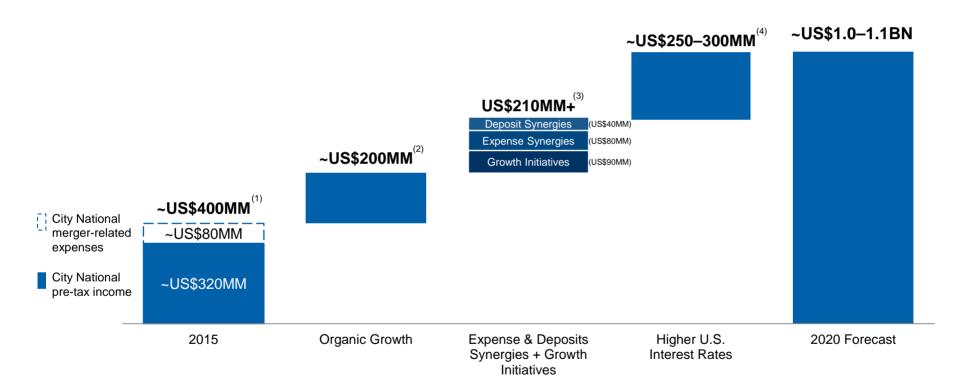
Expected to be achieved ahead of schedule

Clear path to deliver core growth, with synergies and growth initiatives of \$210MM+ by 2020, with upside to rising rates

## City National 5-year view (pre-tax income)



5 year CAGR: ~22%



# City National forecast to more than double earnings and generate over US\$1.0BN (pre-tax) by 2020

<sup>\*</sup> Forecasts do not include the impact of integration or transaction costs, or the amortization of transaction-related intangibles; (1) Based on US GAAP. 2015 results are adjusted to exclude merger-related expenses of ~US\$80MM pre-tax. This is a non-GAAP measure. For further information see slide 52; (2) Assumes that growth in pre-tax income approximates balance sheet growth of 10% annually; (3) Reflects deposit and expense synergies of US\$120MM and growth initiatives of US\$90MM as detailed on slide 42; (4) Based on the U.S. forward interest rate curve as at May 31, 2016.

## **Closing Remarks**

## Janice Fukakusa

Chief Administrative Officer and Chief Financial Officer, RBC



## City National enhances RBC's U.S. presence & accelerates growth



**/** 

Aligns with RBC's strategic goals

**/** 

High quality franchise well positioned for growth

**V** 

Clear path to deliver on synergies

**/** 

Creates a platform for long-term growth in the U.S.







# Dave McKay President and CEO, RBC

Dave McKay was appointed President of RBC on February 26, 2014 and Chief Executive Officer and Director of the Board on August 1, 2014.

In his previous role as Group Head, Personal & Commercial Banking, which he held from November 2012 to February 2014, Mr. McKay was responsible for RBC's banking businesses in Canada, the United States, and the Caribbean, including personal and commercial financial services, credit cards and payments, as well as RBC's sales and branch distribution, operations and advice centres.

Prior to this, he served as Group Head of Canadian Banking, Executive Vice President of Personal Financial Services, and Senior Vice President of Financing Products, respectively. Mr. McKay started his career at RBC in 1988, and has held progressively senior roles in Canada and Japan in retail and business banking, group risk management, and corporate banking.

In 2012, Mr. McKay received the "Retail Banker of the Year" Award by Retail Banker International.

Mr. McKay holds an MBA from the Richard Ivey School of Business at University of Western Ontario and a Bachelor of Mathematics from the University of Waterloo. He serves on the Board of Trustees for the Hospital for Sick Children (Sick Kids) in Toronto and is the Chair of the Toronto Region Immigrant Employment Council. He is also a director of The Conference Board of Canada and a member of the Catalyst Canada Advisory Board and the Canadian Council of Chief Executives.

A passionate advocate for helping children to build the confidence to be active and healthy for life, Mr. McKay has also coached children's basketball and hockey for many years.





## Janice Fukakausa CAO & CFO, RBC

Janice Fukakusa is RBC's Chief Administrative Officer and Chief Financial Officer. As a member of RBC's Group Executive, she is one of eight executives responsible for setting the overall strategic direction of RBC. In addition, she chairs Group Operating Committee, responsible for enabling the integration of governance and overseeing the day to day functional, operating and technology activities across RBC.

Prior to her current role, Ms. Fukakusa was Executive Vice-President, Finance. Her various roles and responsibilities included Vice-President, Portfolio Management, Senior Vice-President, Multinational

Banking, Chief Internal Auditor, and Executive Vice-President, Specialized Services, RBC Banking. Since joining RBC in 1985, she has held positions in retail and business banking, corporate banking, account management, corporate finance, treasury, strategic development and corporate functions.

Ms. Fukakusa is a director of various RBC subsidiaries, including RBC Europe Limited, and Symcor Inc. She serves on a number of professional and not-for-profit organizations including Wellspring Cancer Support, The Princess Margaret Cancer Foundation, Ryerson University and Schulich School of Business. In addition, Ms. Fukakusa has been named a Fellow of the Institute of Chartered Professional Accountants of Ontario (FCPA). In 2007 Ms. Fukakusa was inducted into Canada's Most Powerful Women Hall of Fame and, in 2014 she was named one of the 25 Most Powerful Women in Banking by American Banker magazine for the second consecutive year. Ms. Fukakusa was selected as Canada's CFO of the Year by Financial Executives Canada, PwC and Robert Half in 2014.

Prior to joining the bank, Ms. Fukakusa worked at PricewaterhouseCoopers LLP where she obtained the professional designations of Chartered Professional Accountant and Chartered Business Valuator.

Ms. Fukakusa obtained her Bachelor of Arts from University of Toronto and holds a Master of Business Administration from Schulich School of Business.





# Russell Goldsmith Chairman and CEO of City National Bank Chairman of RBC U.S. Wealth Management

Russell Goldsmith is Chairman and Chief Executive Officer of City National Bank, which was acquired by Royal Bank of Canada (RBC) on November 2, 2015.

When Mr. Goldsmith became City National's CEO in 1995, the company had US\$3BN in assets, 1,300 colleagues, and 24 offices in Southern California. Today, it has ~US\$42BN in assets, 3,600 colleagues and 75 offices in five states. It also manages or administers over US\$55BN in client investment assets.

Mr. Goldsmith is active in business and civic affairs. As chairman of the Los Angeles Coalition for the Economy & Jobs, he leads an independent organization of local leaders focused on fostering economic and job growth. From 2006 to 2008, he served as chairman of the Los Angeles Economy & Jobs Committee, which was formed by the city's former mayor, Antonio Villaraigosa.

In 2013, Mr. Goldsmith was named "Business Person of the Year" by the Los Angeles Business Journal, which cited not only his leadership of City National Bank but also his role as an advocate for economic growth and job creation.

From 2008 through 2011, he was a member of the Federal Reserve Board's 12-member Federal Advisory Council, representing the Twelfth Federal Reserve District and serving as its vice president for two years.

In 2010, Mr. Goldsmith founded the Mid-Size Bank Coalition of America, which is composed of more than 50 banks across the United States. He chaired the organization until 2015.

Mr. Goldsmith serves on the board of directors of Cedars-Sinai Hospital in Los Angeles and is a member of the Council on Foreign Relations and the Pacific Council.

From 1986 until it was sold in 1994, Mr. Goldsmith was Chairman and Chief Executive Officer of publicly held Republic Pictures Corporation, a leading global independent entertainment production and distribution company. He was also Vice Chairman of the San Diego Padres Baseball Club from 1990 to 1994. He previously served as Chief Operating Officer and a Director of Lorimar, Inc., a public entertainment company, from 1983 to 1985.

Mr. Goldsmith began his professional career as an entertainment attorney in Los Angeles. He is a graduate of Harvard College and Harvard Law School.





# **Christopher J. Carey EVP & CFO of City National Bank**

Christopher J. Carey is Executive Vice President and Chief Financial Officer of City National Bank.

Mr. Carey oversees City National's finance, accounting and treasury functions, as well as asset/liability management, insurance, information services and call center operations, and banking and investment services. He also is a member of the company's Executive Committee and its four-member Strategy and Planning Committee.

Mr. Carey has 30 years of experience as a finance executive in the banking industry. He joined City National in July 2004 from Cincinnati-based Provident Financial Group, Inc., where he had been Executive Vice President and CFO since 1998. Before that, he was the CFO of CoreStates Bank in Philadelphia. He also worked as an Accounting Manager at AEL Industries, Inc., a publicly held manufacturing company in Lansdale, Pennsylvania, and at the Philadelphia offices of Price Waterhouse.

Mr. Carey is a member of the finance committee of the Los Angeles County Economic Development Corporation. He also is active with the United Way of Greater Los Angeles and serves on the organization's board of directors, as well as on the L.A. Business Leaders Task Force on Homelessness.

In addition, Mr. Carey sits on the boards of directors of BrightLine, a leading provider of interactive television marketing services, and Matthews International Capital Management, LLC, the advisor to Matthews Asia Funds, which had ~US\$29BN in assets under management as of April 30, 2016.

Mr. Carey earned a bachelor's degree from Villanova University. He is a certified public accountant in the state of Pennsylvania and a member of the American Institute of Certified Public Accountants.

#### Note to users



We use a variety of financial measures to evaluate our performance. In addition to generally accepted accounting principles (GAAP) prescribed measures, we use certain key performance and non-GAAP measures we believe provide useful information to investors regarding our financial condition and result of operations. Readers are cautioned that key performance measures, such as ROE and non-GAAP measures such as earnings and revenue excluding Corporate Support, City National earnings excluding amortization of intangibles and acquisition and integration costs, net interest margin excluding covered loans, deposit growth excluding sweep balances from U.S. Wealth Management, and net income excluding merger related expense do not have any standardized meanings prescribed by GAAP, and therefore are unlikely to be comparable to similar measures disclosed by other financial institutions.

Additional information about our ROE and non-GAAP measures can be found under the "Key performance and non-GAAP measures" section of our Q2/2016 Report to Shareholders and 2015 Annual Report.

Definitions can be found under the "Glossary" sections in our Q2/2016 Supplementary Financial Information and our 2015 Annual Report.

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