



Investor & Analyst Day

Agenda

Date: October 27th, 2010
Time: 8:30am – 11:30 pm (EST)
Location: Royal Bank Plaza, 200 Bay Street, South Tower, Toronto, ON, M5J 2J5
Room: 40th Floor – Lounge Room

8:30 – 9:00	Registration and refreshments	
	Opening Remarks	Josie Merenda, VP & Head, Investor Relations
	Banking Fundamentals	Gordon M. Nixon, President and CEO
9:00 – 10:15	Strategic Overview	David I. McKay, Group Head, Canadian Banking
	Sales & Distribution	Wayne Bossert, EVP, Sales
	Operations & Efficiency	Shauneen Bruder, EVP, Operations
10:15 – 11:15	Questions and Answers	
11:15 – 11:30	Wrap Up	
