



Conference Call International Access Numbers

International toll-free access to the conference call is available via the access numbers provided below. Please dial the applicable toll-free access number for your country and enter passcode **41130589#**. *Please note that these access numbers may be subject to change, so please use your regular toll number as a back up.*

COUNTRY	TOLL-FREE ACCESS NUMBER	TOLL ACCESS NUMBER
Argentina	0800 333 0545	
Australia	1 800 148 117	
Austria	0800 281 670	
Belgium	0800 73 414	+32 (0)27 89 74 18
Brazil <i>Please contact Customer Service at 1 866 427 5234</i>		
Bulgaria	00800 110 0143	
Chile	123 0 020 3500	
China		+86 (0)400 681 5416 (National toll number)
Colombia <i>Please contact Customer Service at 1 866 427 5234</i>		
Costa Rica	0800 015 0566	
Croatia	0800 22 3023	
Czech Republic	800 143 101	+42 022 888 0171
Denmark	8088 3553	+45 (0)327 142 02
El Salvador	800 6223	
Finland	08001 143 94	+358 (0)9 4259 9571
France	0805 11 9356	+33 (0)3 59 81 40 12
Germany	0800 0006854	+49 (0)307 26 167 358
Greece	00 800 127218	+30 210 969 64 51
Guatemala	1 800 624 0016	
Hong Kong	800 90 3159	+852 306 898 42
Hungary	06 800 18028	+36 1808 8077
India <i>Please contact Customer Services at 1 866 427 5234</i>		
Indonesia	001 803 017 5241	
Ireland	1 800 355 610	+353 (0)1 436 7756
Israel	1 80 921 49 48	
Italy	800 787 281	+39 06 45217154
Japan	00531 121 598 <i>Please check with your local carrier for international toll-free restrictions</i>	+81 (0)3 4578 0353
Latvia	800 25 54	
Luxembourg	800 2 7412	+352 20 880 990
Malaysia	1800 81 26 13	
Mexico	01 800 607 0355	+52 55 4631 9731

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The Netherlands	0800 022 5186	+31 (0)20 794 84 18
New Zealand	0800 44 07 02	+64 9 308 3097
Norway	800 101 79	+47 23 50 05 67
Panama	00 800 226 0613	
Peru	0 800 53197	
Poland	00 800 111 4946	+48 22 397 0430
Portugal	800 812 157	
Romania		+40 (0)31 810 24 92
Russia	8 10 8002 9443011	+7 745 79 49
Saudi Arabia <i>Please contact Customer Service at 1 866 427 5234</i>		
Singapore	800 120 4222	+65 641 573 76
Slovakia	0 800 042 096	+421 (0)250102637
Slovenia	0800 801 07	
South Africa	0800 999 314	+27 (0) 87 353 4939
South Korea	00798148006940	
Spain	900 951 479	+34 (0)91 788 98 70
Sweden	0200 88 46 30	+46 (0)8 505 202 18
Switzerland	0800 562 431	+41 (0)22 592 75 00
Taiwan	00 801 137 631	+886 (0)2 8723 1026
Thailand	001 800 120 665 263	
Turkey <i>Please contact Customer Service at 1 866 427 5234</i>		
Ukraine	0800 504 486	
United Arab Emirates	8000 441 52 39	
UK	0800 032 3502	+44 (0)20 7153 9960

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http://www.rbc.com/investorrelations/ir_events_presentations.html

