



## **RBC Reporting Hotline**

The spirit and intent of the RBC Code of Conduct is based on the principles of honesty, integrity and the highest ethical standards. In particular, we recognize our stakeholders rely on the accuracy of our financial reporting.

The RBC Reporting Hotline is a communication channel that provides a confidential and anonymous process for RBC employees to report concerns and allegations of wrongdoing relating to accounting, auditing or internal accounting controls of RBC directly to the RBC Ombudsman ("Ombudsman") who, in turn, reports these matters directly to the Audit Committee of the Board of RBC.

In addition, third parties are able to access this process by contacting RBC with complaints relating to Accounting Concerns.

Reports may be filed through the following contact channels:

### **Telephone:**

North America: 1-866-796-8710

Outside of North America: Call collect to 416-974-0884

**E-mail:** [rbcreportinghotline@rbc.com](mailto:rbcreportinghotline@rbc.com)

Please note that the RBC Reporting Hotline is specifically for financial matter concerns only. Other communication channels for issues such as client complaints, problem resolution, privacy concerns, and human resource issues are to be directed through communication channels established expressly for those purposes. These communication links may be found at [rbc.com](http://rbc.com).