

SOFT Footprint Report

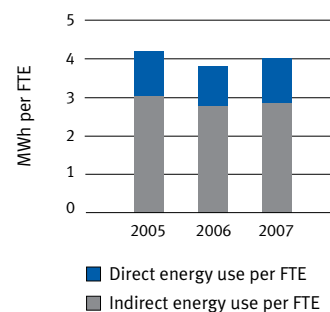
A comprehensive SOFT Footprint Report is available at rbc.com/environment.

Reference information	2005 Baseline	2006	2007	Units
Total full-time equivalent (FTE) employees (global)	60,212	60,858	65,045	FTE
Energy footprint (Canada) (1)				
Direct energy use	54,587	46,919	58,085	MWh
Indirect energy use	140,534	130,726	137,369	MWh
Total (direct and indirect) energy use	195,121	177,645	195,454	MWh
Energy use per FTE	4.19	3.81	4.00	MWh/FTE
Energy use per sq. m.	.305	.270	.286	MWh/sq. m.
Total Canadian floor area	1,400,805	1,367,853	1,323,360	sq. m.
Coverage (as % of total Canadian floor area)	46	48	52	%
Paper footprint (Canada)				
Office paper use	3,206	2,491	2,907	tonnes
Direct mail paper use	4,309	5,155	6,643	tonnes
Recycled or FSC certified	N/A	N/A	16	%
Paper use per FTE	.161	.164	.196	tonnes/FTE
Coverage (as % of Canada FTE count)	99	99	99	%
Travel footprint				
Air travel (Canada, U.S. & U.K.)				
Total air travel	213,297,351	169,387,881	188,843,521	km
Air travel per FTE	3,713	2,935	3,121	km/FTE
Coverage (as % of Canada, U.S. & U.K. FTE count)	95	95	95	%
Rail travel (Canada & U.S.)				
Total rail travel	2,132,960	1,030,707	938,594	km
Rail travel per FTE	37.1	17.9	15.5	km/FTE
Coverage (as % of Canada & U.S. FTE count)	93	93	93	%
Automotive travel (global)				
Total automotive travel	N/A	5,607,746	7,625,641	km
Automotive travel per FTE	N/A	97.180	126.044	km/FTE
Coverage (as % of global FTE count)	N/A	99	99	%
Greenhouse gas emissions				
CO ₂ from energy footprint (2)	36,350	32,838	36,424	tonnes
CO ₂ from green power (3)	-986	-1,360	-1,680	tonnes
CO ₂ from paper footprint (4)	19,009	18,873	26,604	tonnes
CO ₂ from travel footprint (5)	17,442	15,040	17,054	tonnes
Total absolute CO₂ emissions	71,815	65,391	78,402	tonnes
CO₂ per FTE	1.19	1.07	1.21	tonnes/FTE

- (1) Energy consumption is based on actual consumption for 2005 and 2007 and cost-derived consumption for 2006. Direct energy consumption refers to RBC's use of combustible hydrocarbons (heating oil, natural gas and propane) at some of our branch locations. Indirect energy consumption refers to RBC's use of purchased electricity.
- (2) Energy-related GHG emission (CO₂) calculations are based on the GHG Protocol of the World Business Council for Sustainable Development (WBCSD) and on provincial emission factors available in Appendix 9 of Environment Canada's National Inventory Report: Greenhouse Gas Sources and Sinks, April 2007.
- (3) Green Power purchased by RBC is GHG emission-free and represents a reduction in GHG emissions (CO₂).
- (4) Paper-related GHG emissions (CO₂ and CH₄) calculations are based on the Environmental Defense Calculator.
- (5) Travel-related GHG emissions (CO₂) are based on the GHG Protocol of the WBCSD.

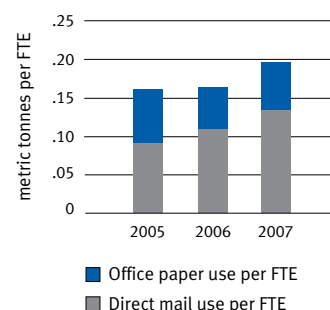
The environmental data reported here has been provided to RBC by third-party suppliers, vendors and service providers and includes information that was available in time for production of this report. We continue to work to improve the reliability and coverage of the environmental data so that it accurately reflects the RBC enterprise-wide SOFT Footprint. There are variations between the 2006–2007 data reported here and the equivalent data provided in our 2006 Corporate Responsibility Report. These are a result of our ability to capture and report on a greater proportion of our operations; a change in greenhouse gas emission factors; and the quality of environmental data reported to RBC by our service providers. We expect that these figures will continue to improve in accuracy as our SOFT Footprint program is more fully implemented. We will continue to report any such changes.

Energy footprint per FTE



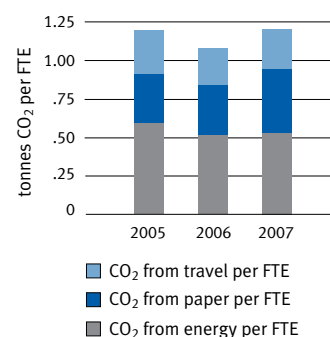
Since 2005, RBC has reduced our energy consumption per employee in our Canadian branch network by approximately .19 MWh/FTE, or 4.5 per cent.

Paper footprint per FTE



Since 2005, our direct mail use per FTE has increased by 47 per cent while our office paper use per FTE has decreased by 13 per cent.

CO₂ footprint per FTE



Since 2005, the distribution of activities contributing to RBC's GHG emissions profile has changed. Our SOFT Footprint Report allows us to monitor these changes and adapt our strategy for managing our SOFT Footprint.