

SOFT (Sourcing, Operations, Facilities and Travel) footprint

	2008	2007	2006	Units
Intensity factors				
Global full-time equivalent (FTE) employees	73,323	64,815	60,539	FTE
Global floor area	2,292,056	1,979,954	1,942,733	m ²
Energy footprint (1)				
<i>Direct energy use (2)</i>				
Branches (3)	66,727	58,085	46,919	MWh
Major leased premises (4)	80,646	n.a.	n.a.	MWh
Total direct energy use all properties	147,372	58,085	46,919	MWh
Data coverage (as a % of global floor area) (6)	60	29	27	%
<i>Indirect energy use (7)</i>				
Branches	191,209	137,369	130,726	MWh
Major leased premises	257,098	n.a.	n.a.	MWh
Total indirect energy use all properties	448,307	137,369	130,726	MWh
Data coverage (as a % of global floor area)	65	35	34	%
Green power purchases (8)	5,042	2,831	2,464	MWh
<i>Total energy use</i>				
Branches	257,936	195,454	177,645	MWh
Major leased premises	337,744	n.a.	n.a.	MWh
Total energy use all properties	595,679	195,454	177,645	MWh
<i>Energy intensity</i>				
Energy intensity – branches	.308	.286	.270	MWh/m ²
Energy intensity – major leased premises	.515	n.a.	n.a.	MWh/m ²
Paper footprint				
Office paper	3,886	2,907	2,491	tonnes
Certified sustainably sourced paper	15	n.a.	n.a.	%
Coverage (as % of global FTE)	90	75	77	%
Office paper use per FTE	.059	.060	.054	tonnes/FTE
Marketing and direct mail paper	5,560	6,643	5,155	tonnes
Certified sustainably sourced paper	42	n.a.	n.a.	%
Coverage (as % of global FTE)	80	75	77	%
Travel footprint				
Air travel	171,620,791	188,843,521	169,387,881	km
Data coverage (as % of global FTE)	90	95	95	%
Air travel per FTE	2,611	3,010	2,878	km/FTE
Rail travel	1,085,261	938,594	1,030,707	km
Data coverage (as % of global FTE)	99	96	96	%
Rail travel per FTE	16.5	15.6	18.3	km/FTE
Automobile travel (rental vehicles)	6,724,378	7,625,641	5,607,746	km
Data coverage (as % of global FTE)	99	99	99	%
Automobile travel per FTE (rental vehicles)	102	122	95	km/FTE
Automobile travel (business travel in personal vehicles)	35,060,483	29,875,080	26,332,244	km
Data coverage (as % of global FTE)	87	93	93	%
Automobile travel per FTE (business travel in personal vehicles)	553	496	467	km/FTE
GHG emissions (measurable)				
CO ₂ e emissions from energy use (5)	137,390	36,424	32,838	tonnes
CO ₂ e emissions intensity from energy use (5)	.092	.053	.050	tonnes/m ²
CO ₂ e emissions from employee travel	23,219	23,737	20,931	tonnes
CO ₂ e emissions intensity from employee travel	.355	.382	.359	tonnes/FTE
Carbon reductions from green power purchases	(2,095)	(1,680)	(1,360)	tonnes
Total CO ₂ e emissions (5)	158,514	58,481	52,409	tonnes

The environmental data reported has been provided to RBC by third-party suppliers, vendors and service providers and includes information that was available in January 2008, the time of preparing this SOFT Footprint Report. We continue to work to improve the reliability and coverage of the environmental data so that it accurately reflects the RBC enterprise-wide SOFT Footprint.

Notes:

- (1) Energy consumption is based on actual consumption for 2007 and 2008 and cost-derived consumption for 2006.
 - (2) Direct energy consumption refers to RBC's use of fossil fuels (natural gas, heating oil and propane).
 - (3) Branches are categorized as RBC facilities with an area of less than 25,000 ft² (<2,320 m²).
 - (4) Major leased premises are categorized as facilities with an area greater than 25,000 ft² (>2,320 m²) and all facilities with critical infrastructure (i.e. data and processing centres).
 - (5) Energy data coverage has increased in 2008 and has impacted this indicator; please see "2008 Trends" on page 43 for more details.
 - (6) Estimate of data coverage.
 - (7) Indirect energy consumption refers to RBC's use of purchased electricity.
 - (8) Green power purchases by RBC are carbon neutral and represent a reduction in GHG emissions.
- n.a. not available