



.....



.....





.....

.....









CE Best Workplaces 2013

MEMBER OF Dow Jones





To learn more about corporate responsibility at RBC, visit rbc.com/community-sustainability.

lest Employers,

corporateresponsibility@rbc.com 2013 Public Accountability Statement: **rbc.com/pas**

¹ Total income and other taxes.

² Assets under management in Canada and the U.S.

³ Reduction from 2012. For our Canada, U.S. and British Isles operations. ⁴ Equivalent area of our LEED (Leadership in Energy and Environmental Design) certified office space. Area of soccer field based on FIFA rules for international matches

⁵ Community investments include our support for employee volunteerism, contributions to non-profits that are not registered charities, gifts in-kind, community sponsorships, community economic development and community investment program management.

⁶ Including contributions given through Federated Appeals such as United Ways, United Jewish Appeal and ShareLife.

⁷ Based on 2013 federally regulated RBC businesses in Canada, which include Personal & Commercial Banking, Technology & Operations and Functions.

® / ™ Trademark(s) of Royal Bank of Canada. RBC is a registered trademark of Royal Bank of Canada.

This is a carbon neutral publication. Carbon dioxide equivalent emissions associated with its production and distribution have been neutralized through the purchase and retirement of certified emission reductions.







00234 (02/2014)

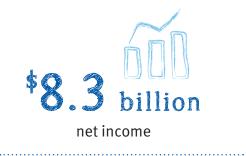
Our Global Corporate **Responsibility Review**

2013









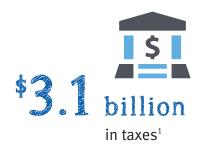
\$10.2 billion employee compensation and benefits



.....

spent on goods and services





When we say "RBC" we're referring to all of our businesses and functions around the world. All the data we're reporting is at October 31, 2013. Certain financial data restated to reflect new accounting standards.



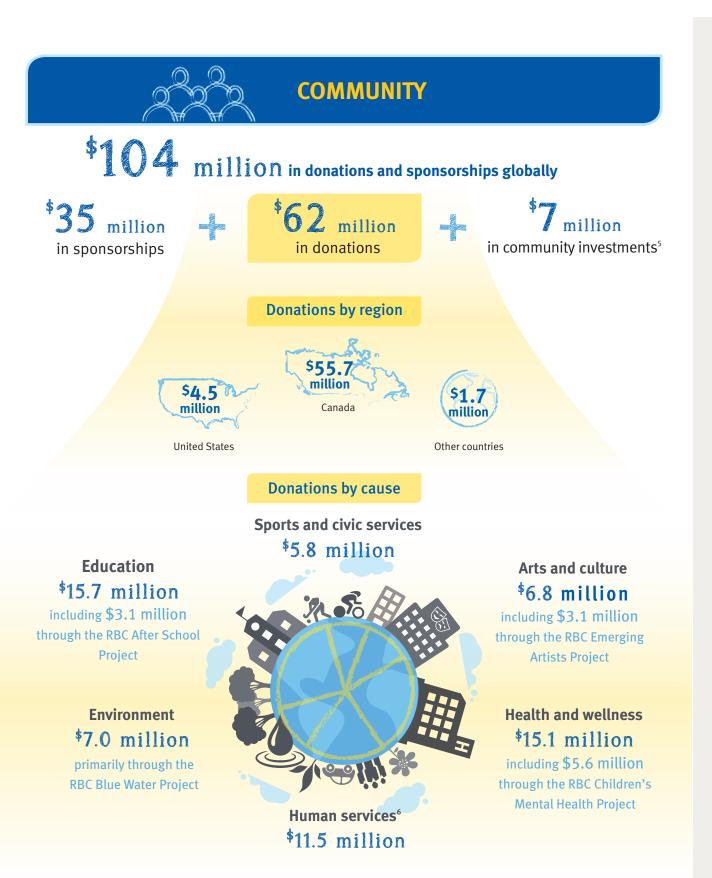


Residential Resid



of Canadian ATMs and in-branch digital displays





79,000 employees employees
94% of employees are proud to be part of RBC
46% of middle management and above are women?
31% of middle management and

WORKPLACE

above are visible minorities⁷

***155** million

invested in employee learning and development



3,000+ grants in support of employee volunteers

powered by green energy