

## Corporate Responsibility Content Index

The Corporate Responsibility Content Index categorizes information contained in our Corporate Responsibility publication series alphabetically and by subject, with cross-references tying concepts together for easy reference. Each entry contains a main heading (in **bold** text) and up to two sub-headings (in plain text) with either a page reference to the publication where the information can be read or a *see* or *see also* cross-reference (in italics) to the entry in the index containing the page number. Page numbers are preceded by a two- or three-letter prefix indicating the publication where the information is contained. (Please see the next page for a list of the prefixes used and publications they represent.)

The following entry shows a cross-reference, under a main heading, to the entry in the index that has the page number.

**Canadian Bankers Association** *See* Consumer education

The next example shows the page entry, which in this case is the second sub-heading under Consumer education

**Consumer education**

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The third example contains both a page entry for a sub-heading under the main heading and a cross-reference from the main heading to another main heading.

**Socially Responsible Investment (SRI)**

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**Board of Directors**

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**Arts programs for kids**

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### Publications included in this index

In this index, each page number entry includes an abbreviation of a Corporate Responsibility publication and the page number in that publication where the subject matter is referenced. Below is a list of the abbreviations and what they stand for.

<b>Abbreviation</b>	<b>Publication Name</b>
ACR	About Corporate Responsibility at RBC
ACI	About Corporate Integrity at RBC
AC	About RBC in the Community
AM	About RBC in the Marketplace
CR	About Corporate Responsibility Reporting at RBC
AEI	About RBC's Economic Impact
AW	About Working at RBC
PRO	RBC Management Proxy Circular 2015
AN	RBC Annual Report 2015
PAS	2014 Public Accountability Statement
CRR	2014 Corporate Responsibility Report
OM	RBC Office of the Ombudsman 2014 Annual Report
ENB	RBC Environmental Blueprint
DI	2014 Diversity and Inclusion Report
CDP	2015 Carbon Disclosure Project RBC Response
DB	RBC Diversity Blueprint 2012-2015
APR	RBC Aboriginal Partnership Report

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