



RBC Royal Bank

NEWS

**RBC named Global Retail Bank of the Year
for the second year in a row by Retail Banker International**

Port-of-Spain, Trinidad, Wednesday, June 10, 2015: On May 22, 2015, the employees of RBC were once again honoured with the most prestigious international prize that Retail Banker International (RBI) can bestow at its annual awards competition - Global Retail Bank of the Year. RBC is the only Canadian bank to capture RBI's top honour, and the only North American bank to earn the distinction two consecutive years in a row - an unprecedented achievement in a competition that attracted close to 400 nominations from the world's most successful banks.

"We are very proud of this award," said Rob Johnston, Head, Caribbean Banking. "It reflects the dedication and passion of our employees – their commitment to our clients and to the communities we serve. It is also about our clients, who put their trust in us to help them create the future they want and inspire us to reach new heights every day."

Over the last several years, RBC Caribbean Banking has delivered a number of firsts for its retail clients – including the seven-year auto loan, the mobile payment solution RBC EZPay as well as a differentiated VIP and Private Banking experience. With the support of our employees, we have also made significant investments in our communities' across the Caribbean – from our 34-year old Young Leaders programme in Trinidad and Tobago and the Eastern Caribbean, which has helped young people develop leadership skills and effect change in their communities, to our partnership with the Caribbean Children's Cancer Fund which has paid for the treatment of more than 40 children in the Caribbean diagnosed with various forms of cancer.

This year's RBI awards program marks the fourth year in a row that RBC has been among the most recognized banks – in the history of the RBI Award's, no other Canadian-based bank has ever achieved this level of international recognition.

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About RBC in the Caribbean

With more than 100 years of dedicated service to the region, RBC has a presence in 18 countries, with 89 branches serving more than one million clients. As one of the Caribbean's leading diversified financial services companies, RBC provides personal and commercial banking, wealth management, corporate and investment banking, insurance and trust and asset management services to a wide range of clients, including individuals, small businesses, general commercial entities, regional and multi-national corporations and governments. For more information, please visit rbc.com/caribbean.

About RBC

Royal Bank of Canada is Canada's largest bank, and one of the largest banks in the world, based on market capitalization. We are one of North America's leading diversified financial services companies, and provide personal and commercial banking, wealth management, insurance, investor services and capital markets products and services on a global basis. We employ approximately 78,000 full- and part-time employees who serve more than 16 million personal, business, public sector and institutional clients through offices in Canada, the U.S. and 39 other countries. For more information, please visit rbc.com.

RBC supports a broad range of community initiatives through donations, sponsorships and employee volunteer activities. In 2014, we contributed more than \$111 million to causes worldwide, including donations and community investments of more than \$76 million and \$35 million in sponsorships.

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